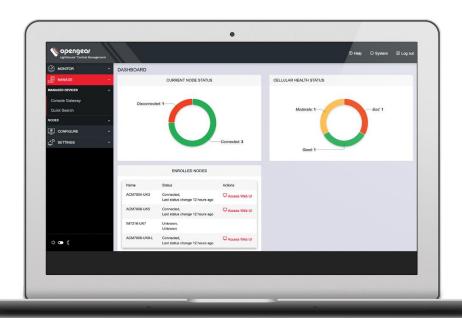


Revision 2022.Q1.0

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## **About this User Guide**

This manual covers Lighthouse and is current as of 2022.Q1.0. When using a minor release, there may or may not be a specific version of the user guide for that release. The current Lighthouse user guide can always be found <a href="here">here</a>.

**NOTE**: OPERATIONS MANAGER support may be partial for earlier releases. Partial support may currently involve: Mass node enrollment using ZTP Enrollment via USB drive. All template types are supported.

#### **GLOSSARY**

Terms used in this guide to define Lighthouse elements and concepts are listed below.

TERM	DEFINITION
AUTHDOWNLOCAL (RADIUS/LDAP/AAA)	When this authentication option is selected, if remote authentication fails because the user does not exist on the remote AAA server, the user is denied access.
AUTHLOCAL (RADIUS/LDAP/AAA)	When this authentication option is selected, if remote authentication fails because the user does not exist on the remote AAA server, Lighthouse tries to authenticate the user using a local account.
CELLULAR HEALTH	Status of the cellular connection of a node.
DARK MODE	Changes the user interface to display mostly dark colors, reducing the light emitted by device screens.
DOCKER	An open platform for developing, shipping, and running applications. <i>Docker</i> enables you to separate your applications from your infrastructure so you can deliver software quickly.
	Docker powers the NetOps platform within the Lighthouse product.
ENROLLMENT	Connecting a node to Lighthouse
ENROLLMENT BUNDLE	Used to assign a number of tags to a set of nodes when they are enrolled. During enrollment, the bundle is specified using its name, and a bundle-specific enrollment token.
ENROLLED NODE	Node that has been connected to Lighthouse and is ready for use.
ENROLLMENT TOKEN	A password that authorizes the node with Lighthouse. Used when performing Node-based, or ZTP enrollment.
INSTANCE	A single running Lighthouse.
LIGHT MODE	Changes the user interface to display mostly light colors. This is the default UI setting.
LIGHTHOUSE	System for accessing, managing and monitoring Opengear console servers.
LIGHTHOUSE ENTERPRISE	Offers an elevated centralized management solution with additional functionality. It supports

	growing trends such as edge computing and SD-WAN with High Availability and Remote IP Access.
LIGHTHOUSE VPN	The OpenVPN based connections that the Lighthouse instance has with the nodes it is managing
LOCALAUTH (RADIUS/LDAP/AAA)	When this authentication option is selected, if local authentication fails, Lighthouse tries to authenticate the user using a remote AAA server.
MANAGED DEVICE	A device that is managed via a node through a serial, USB, or network connection.
MULTIPLE INSTANCE	Access nodes through multiple Lighthouse instances at the same time.
NODE	A device that can be enrolled with Lighthouse, allowing it to be accessed, managed, and monitored. Currently, Opengear console servers are supported on a standard license, with support for other vendors Console Servers available as an add-on.
PASSWORD POLICY	Administrative users can define rules for Lighthouse user passwords including length, types of characters, reuse, and expiration period.
PENDING NODE	A node that has been connected to Lighthouse and has been configured with a VPN Tunnel, but which has not yet been approved for access, monitoring, or management. The approval operation can be automated by configuring Lighthouse to auto- approve nodes.
PRIMARY INSTANCE	The main instance of Lighthouse used for updating configuration and node enrollment.
REMOTE LOGGING/REMOTE SYSLOG	The ability to send logs to a remote server, for the offsite storage and review of logs.
REPLICATION	Automatic copying of the primary Lighthouse database to any connected dependent instances. Replication ensures that these instances mirror the same information and maintains connections to the same nodes.
ROLE	A set of access rights for a particular group. Three roles are defined within Lighthouse: Lighthouse Administrator, Node Administrator, and Node User.
SECONDARY/DEPENDENT INSTANCES	Redundant instances of Lighthouse that are used to access Lighthouse information and connected nodes.
SMART GROUP	Dynamic filter used to search for particular nodes, or for defining the access rights of a group of users. Smart Groups use node properties, as well as tags defined by users.

User-defined attribute and value that is assigned to one or more nodes. Tags are used when creating Smart Groups for filtering views or access to nodes.
access to nodes.

# 2. Lighthouse overview

#### 2.1 Lighthouse VM host requirements

To host Lighthouse, the VM needs to be configured to support a 50GB SCSI disk. As of Lighthouse 20.Q3.0, a second NetOps disk is no longer required and is included as a part of the normal Lighthouse disk. Modules will need to be synchronized with the latest version from Dockerhub, or updated using the offline installer.

- Lighthouse deploys as an application running in a Linux-based virtual machine (VM). The
  Lighthouse binary is available in open (for VM managers such as Boxes, KVM, and VirtualBox),
  VMware and Hyper-V specific Virtual Machine formats, image format. Lighthouse can also be run
  through cloud hosting services including Amazon's AWS, and Microsoft Azure.
- To run a Lighthouse VM, the host computer must be able to run a VM manager and at least one full 64-bit Linux-based virtual machine.
- To host Lighthouse, the VM needs to be configured to support:
  - o 50GB SCSI disk. (This can be expanded or reduced after installation and first run)
  - o 1 x network interface card, preferably paravirtualised (virtio, vmxnet3), Realtek rtl8139, or Intel e1000 are also supported, bridged.
  - VGA console for initial setup.

To dimension CPU and RAM resources, follow these guidelines:

CPU and RAM utilization increase with the number of enrolled nodes.

For small deployments (Up to 500 nodes), allocate:

- 2 x 64-bit CPU cores.
- 8GB RAM.

For medium deployments (between 500 and 1000 nodes), allocate:

- 4 x 64-bit CPU cores.
- 16GB RAM.

For large deployments (more than 1000), allocate:

- 4 x 64-bit CPU cores.
- 32GB RAM.

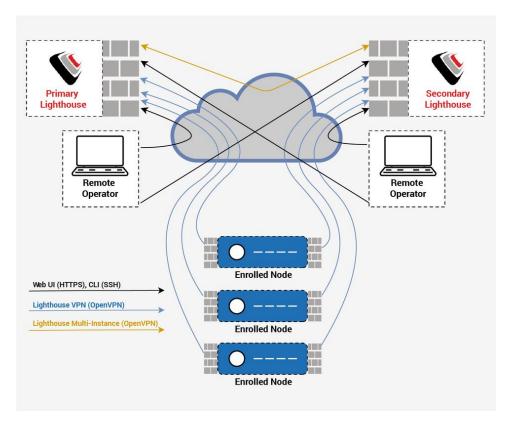
For large deployments, please contact us for guidance on the deployment options, including low and zero-touch enrollment. The performance and limitations are dependent on network deployment.

Additionally, Lighthouse VPN keepalive timeout needs to be modified according to the size of deployment.

#### 2.2 Lighthouse architecture

Lighthouse provides a platform for centrally accessing, managing, and monitoring Opengear console servers.

Console servers connect to a central Lighthouse instance over an OpenVPN tunnel, and are accessed, managed, and monitored via services transported over the VPN tunnel. In Lighthouse terminology, the console server is referred to as the node.



**NOTE:** This diagram depicts High Availability. Without a secondary Lighthouse set up, the diagram remains the same but without the secondary elements.

#### 2.2.1 Lighthouse to Node interactions

For management and monitoring operations, Lighthouse queries and pushes data to and from a REST API on the node.

When a node is enrolled in Lighthouse, Lighthouse generates an X.509 certificate. This certificate authenticates the OpenVPN tunnel and provides the node access to the Lighthouse REST API. The node also imports a Certificate Authority from Lighthouse and uses that to allow Lighthouse access to the node's REST API. Lighthouse also provides a public SSH key to the node, which allows Lighthouse to access the node's serial ports via SSH.

For serial access, a node's serial port subsystem is connected to via SSH. Users can also access the node's Web UI, which is reverse-proxied through the VPN tunnel.

#### 2.2.2 User to Lighthouse interactions

Users interact with Lighthouse via an Ember.js JavaScript application, which communicates with Lighthouse via a REST API. This REST API can integrate Lighthouse into other systems. Documentation for this API is available for direct customer use.

While Lighthouse supports REST API versions v1, v1.1, v2, v3, v3.1 and v3.2, some of the endpoints in v1, v1.1, and v2 have been deprecated, meaning the functionality and expected request body may be different. We advise using the v3.2 to ensure the latest available functionality.

#### 2.2.3 Node organization and filtering

To help search, organize, and filter access to nodes, Lighthouse uses **Smart Groups** which allow node properties and user-supplied **tags**, consisting of a name and value, to be compiled into a search expression. These search expressions can be saved and used to filter the various lists of nodes in the Web UI, for example when selecting a serial port to connect to or to connect to the node's Web UI. They can also be used for selecting the nodes that a particular group of users can access.

To help locate managed devices, Lighthouse includes **Managed Device Filtering** which allows users to search for port labels on a node. This search can be saved and applied on the **MANAGE > MANAGED DEVICES > Console Gateway** page.

#### 2.2.4 Multiple Instance Feature

Starting with version 5.3, Lighthouse offers a Multiple Instance feature that allows you to set up a secondary or dependent instance of Lighthouse that automatically receives updates from a primary Lighthouse instance and maintains connections to all of its remote nodes.

Secondary instances are read-only. They may be used to view Lighthouse information specific to that instance, and to connect to its nodes via pmshell. Configuration changes must be performed on the primary instance, which will then update the information displayed on the secondary instance.

The multiple instance feature has the following limitations:

- Up to ten secondary instances can be enrolled.
- Multiple instance support is available starting with Lighthouse 5.3.
- Secondary Lighthouse instances are read-only. We recommended that you preconfigure instance specific settings such as hostname, external endpoints, and time zone on a secondary instance before adding it to the primary in a normal way through UI.
- Dependent Lighthouse instances must have zero nodes enrolled before being enrolled to the primary Lighthouse.
- Removing a dependent Lighthouse instance will initiate a factory reset.
- If external endpoints on the primary or secondary Lighthouses are updated after a secondary Lighthouse has been enrolled, it may break replication.
- Only Opengear nodes with a version that supports multiple instance will connect to the secondary instance, which means CS 4.4.1, or later and NGCS 19.Q2.0 or later. Nodes that don't support multiple instance will behave normally on the primary.
- The secondary instance UI offers a limited display.

See Chapter 10 for specific information on using the multiple instance feature.

# 3. Lighthouse VM installation

To host Lighthouse, the VM needs to be configured to support a 50GB SCSI disk.

#### 3.1 Lighthouse VM components

Lighthouse VM is available in several formats:

- An Open Volume Format file lighthouse-22.Q1.0-ovf.zip inside a PKZip archive. This
  is for use with virtual machine managers such as KVM and Virtual Box.
- A VMware configuration file lighthouse-22.Q1.0-vmx.zip —inside a PKZip archive. This is for use with virtual machine managers from VMware.
- A raw (.hdd) file, lighthouse-22.Q1.0-raw.hdd.tar. This file has been compressed with tar and is for use with hosting services such as ElasticHosts.
- An Open Virtual Appliance file lighthouse-22.Q1.0.ova. This is for use with virtual
  machine managers such as VM and Virtual Box as well as for use with virtual machine managers
  from VMware.
- A Hyper-V configuration file with Powershell script lighthouse-22.Q1.0-hyperv.zip inside a PKZip archive. This is for use in Microsoft Hyper-V deployment.
- A Microsoft Azure file, lighthouse-22.Q1.0.azure.zip for deploying on Azure.
- An Amazon Web Services bootstrap shell script lighthouse-aws-bootstrap.sh, and the lighthouse-22.Q1.0.aws.raw.tar image for deploying on AWS.
- An upgrade file, 1h\_upg.

#### 3.2 VMware vSphere 6.0 via the VMware vSphere 6.0 client on Windows

This procedure assumes VMware vSphere 6.0 is installed and running on available hardware. User must have access to a Windows computer on which the VMware vSphere 6.0 client is installed and that this installed client application can connect to and manage the VMware Sphere 6.0 instance. Finally, a copy of the Lighthouse binary in Open Volume Format is required, the .ovf file, either copied to the Windows computer running the VMware vSphere 6.0 client or available via a URL.

This procedure was tested using the VMware Sphere Client 6.0 running on Windows 7 Enterprise SP 1.

#### 3.2.1 Launch the vSphere Client and connect to a vSphere instance.

1. Launch the VMware vSphere Client. The simplest way is to use the **Start Menu** shortcut added during installation.

#### Start > All Programs > VMware > VMware vSphere Client

The VMware vSphere Client opens a login window.



- 2. Select the IP address or name of the VMware vSphere instance where Lighthouse will be installed from the **IP address/Name** drop-down list.
- 3. Enter the **User name** and **Password** required to gain management privileges to the selected VMware vSphere instance.
- 4. Click **Login** or press **Return**.

The login window displays progress text in the bottom left corner:

Connecting Loading inventory Loading main form Displaying main form

The **vSphere main form** window opens.

#### 3.2.2 Import the Lighthouse VM Open Volume Format (.ovf) image

1. From the vSphere Client menu bar, choose File > Deploy OVF Template.

The **Deploy OVF Template** window appears, with the first stage, **Source**, pre-selected.

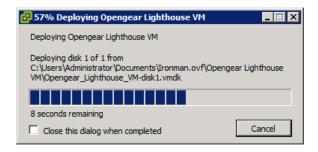
2. If the file Opengear Lighthouse VM.ovf is on a remote computer via a URL, enter this URL in the **Deploy from a file or URL** field. Otherwise, click **Browse**. An **Open** dialog appears.

Navigate to the directory containing the file Opengear Lighthouse VM.ovf.

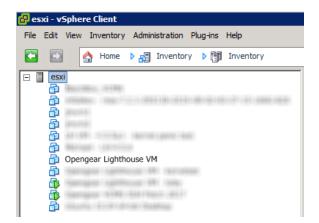
Select Opengear Lighthouse VM.ovf and click Open.

- 3. The Deploy OVF Template window opens again, with the Opengear Lighthouse VM.ovf file listed in the Deploy from a file or URL combo-box. Click Next.
- 4. The **OVF Template Details** stage appears, showing basic information about the Lighthouse VM encapsulated by the .ovf file. Click **Next**.
- The Name and Location screen appears with the Name field pre-populated and pre-selected.
   The default name is Opengear Lighthouse VM. To change this, enter a new name. Click Next.

- 6. The **Disk Format** screen displays which data-store the Lighthouse VM's virtual disk uses, how much free space the virtual disk has available and which provisioning scheme is being used. Click **Next**.
- 7. The **Network Mapping** screen shows which destination or inventory network the Lighthouse VM's virtual network is mapped to. Click **Next**.
- The Ready to Complete screen appears, listing the basic properties of the about-to-be-deployed virtual machine. To be able to power-up the new virtual machine after deployment, select the Power on after deployment checkbox. Click Finish.
- 9. The **Deploying Opengear Lighthouse VM** progress dialog appears.



10. Once deployment has finished the **Deployment Completed Successfully** alert appears. Click **Close**. The new virtual machine is now deployed and appears in the inventory list.



#### 3.2.3 Launch the Opengear Lighthouse virtual machine

The vSphere Client provides several ways of launching a Virtual Machine hosted on a vSphere instance. Begin by selecting the Opengear Lighthouse VM from the vSphere Client's inventory list. The selected VM can then be launched by doing one of the following:

- Select Inventory > Virtual Machine > Power > Power On.
- Press Ctrl-B.
- Click the Power on the virtual machine link in the Basic Tasks section of the Getting Started tab.
   This option requires the Getting Started tab be front-most. If it is not already the front-most tab, make it active by clicking it.
- Select Inventory > Virtual Machine > Open Console and then:
  - Click Power On in the console tool bar, or
  - Choose VM > Power > Power On from the console menu bar, or

#### o Press Ctrl-B.

**NOTE**: Only the fourth option above results in the running virtual machine being accessible from within the vSphere Client. The first three boot the Lighthouse VM and get it running headless.

#### 3.2.4 Access the console of a running but headless Opengear Lighthouse instance

If direct interaction with a running but headless \*Opengear Lighthouse VM\* is required, open a console window.

Select the running Opengear Lighthouse VM in the vSphere Client's inventory list, then do one of the following:

- Select Inventory > Virtual Machine > Open Console or
- Right-click and select **Open Console** from the contextual menu that appears.

**NOTE**: A Lighthouse VM is running a bash shell with no other interactive options. As a result, when the vSphere Client opens its console window, the Lighthouse VM captures the mouse pointer, making it unavailable for use by any other window. Press **CTRL+ALT** to release the pointer.

#### 3.3 VMware Workstation Player on Windows as host

Follow these steps when VMware Workstation Player is installed on the host Windows machine. VMware-ready virtual machine files are stored in C:\Users\%USERNAME%\Virtual Machines\. This is the location selected by default by VMware Workstation Player. If another location is preferred, adjust this procedure as required.

Prepare the Lighthouse VM file for import into VMware Workstation Player.

- 1. Move the lighthouse-22.Q1.0-vmx.zip archive to C:\Users\%USERNAME%\Virtual Machines\.
- 2. Right-click the archive and select **Extract all** from the contextual menu.
- 3. A Select a Destination and Extract Files dialog opens. By default, the location is the same folder as the archive is in: C:\Users\%USERNAME%\Virtual Machines\. Leave this as the destination folder.
- 4. Uncheck the Show extracted files when complete checkbox and then click Extract.
- 5. A folder called lighthouse is created inside C:\Users\%USERNAME%\Virtual Machines\.

Import the Opengear Lighthouse VM file into VMware Workstation Player.

- 1. Launch VMware Workstation Player.
- 2. Click Open a Virtual Machine.
- 3. Navigate to C:\Users\%USERNAME%\Virtual Machines\lighthouse\.

VMware Workstation Player points to Libraries > Documents and includes C:\Users\%USERNAME%\My Documents\.

Assuming this is the case, double-click Virtual Machines and then double-click Lighthouse.

- 4. If only one file Lighthouse is visible, double-click it to add the Lighthouse virtual machine to the VMware Workstation 12 Player virtual machines list. If more than one file appears, double-click Lighthouse.vmx.
- 5. The Lighthouse virtual machine is added to the VMware Workstation 12 Player virtual machines list.
- 6. With **Opengear Lighthouse VM** selected in the VMware Workstation 12 Player virtual machine list, click **Play virtual machine** to boot Lighthouse.

#### 3.4 VMware Workstation Pro on Windows as host

This procedure assumes VMware Workstation Pro is already installed on the host Windows machine and that VMware-ready virtual machine files are stored in C:\Users\%USERNAME%\Virtual Machines\. If another location is preferred, adjust the steps as needed.

Prepare the Opengear Lighthouse VM file for import into VMware Workstation Pro.

- Move the lighthouse-22.Q1.0.zip archive to C:\Users\%USERNAME%\Virtual Machines\.
- 2. Right-click the lighthouse-22.Q1.0-vmx.zip archive and select Extract all from the contextual menu.
- 3. A **Select a Destination and Extract Files** dialog opens. The location is the same folder as the PKZip archive is in: C:\Users\%USERNAME%\Virtual Machines\. Leave this as the destination folder.
- 4. Uncheck the Show extracted files when complete checkbox and then click Extract.
- 5. A folder called lighthouse is created inside C:\Users\%USERNAME%\Virtual Machines\.

Import the Opengear Lighthouse VM file into VMware Workstation Pro.

- 1. Click Open a Virtual Machine.
- 2. Navigate to C:\Users\%USERNAME%\Virtual Machines\lighthouse\.
- 3. VMware Workstation Pro points to Libraries > Documents and this library includes C:\Users\%USERNAME%\My Documents\. Double-click Virtual Machines and then double-click Lighthouse.
- 4. If only one file Lighthouse appears, double-click it to add the Lighthouse virtual machine to the VMware Workstation Pro virtual machines list. If more than one file appears, double-click Lighthouse.vmx.
- 5. The Lighthouse virtual machine is added to the VMware Workstation Pro virtual machines list.
- 6. With the **Opengear Lighthouse VM** selected in the **My Computer** listing and the subsequent **Opengear Lighthouse VM** tab open, click **Power on this virtual machine** to boot Lighthouse.

#### 3.5 VMware Workstation Player or Pro on Fedora Workstation as host

VMware Workstation Player 12 cannot be installed on Fedora 25 without substantial reconfiguration of a base Fedora Workstation setup and leaves Fedora Workstation in a state that is unsupported by any external entity.

Opengear does not support this particular combination of host operating system and virtual machine manager.

#### 3.6 Local deployment on Hyper-V running on Windows 10/Windows Server 2016

This procedure assumes Hyper-V is already installed on a Windows 10/Windows Server 2016 host machine and the required Zip archive, ironmam-hyperv.zip is in C:\Users\%USERNAME%\$\Downloads.

- 1. Unzip lighthouse-hyperv.zip.
- 2. Navigate to the extracted folder. Make sure lighthouse.vhd and lighthouse virtual machine registration.ps1 are in the folder.
- 3. Right-click and choose **Run with Powershell** to execute the Powershell script.
- 4. Leave the host name empty when prompted to deploy Lighthouse to local machine.
- Launch Hyper-V Manager. Lighthouse should be registered as a new VM image under Virtual Machine.
- 6. Select Lighthouse from the list and click Start in the Action Panel to boot Opengear Lighthouse.

#### 3.7 Remote Hyper-V deployment with pre-authenticated user

In this scenario, the user who performs Lighthouse deployment does not have local access to Hyper-V installed on Windows 2016. However, user has access to a Windows 10 which can manage the Hyper-V server remotely.

This procedure assumes Hyper-V is installed on Windows Server 2016 host machine and the required Zip archive lighthouse-hyperv.zip is in C:\Users\%USERNAME%\$\Downloads. Windows 10 is already configured to manage Hyper-V on Windows Server 2016. Windows 10 and Windows Server 2016 must have the same user (same password) created. The user who performs the deployment must have permission to both execute the Powershell script and deploy the image on Hyper-V.

- 1. Login to Windows 10 with the user mentioned above.
- 2. Unzip lighthouse-hyperv.zip
- 3. Navigate to the extracted folder. Make sure lighthouse.vhd and lighthouse virtual machine registration.ps1 are in the folder.
- 4. Right-click and choose **Run with Powershell** to execute the Powershell script.
- 5. Enter the fully qualified domain name for Windows Server 2016 when prompted to deploy Lighthouse to the remotely-managed Windows Server 2016 machine.
- 6. Launch Hyper-V Manager. Lighthouse should be registered as a new VM image under Virtual Machine for Windows Server 2016.
- 7. Select **Lighthouse** from the list and click **Start** in the **Action Panel** to boot Opengear Lighthouse.

#### 3.8 Remote Hyper-V deployment with different user

In this scenario, the user who performs Lighthouse deployment does not have local access to Hyper-V installed on Windows Server 2016. However, user has access to Windows 10 which can manage the Hyper-V server remotely. The user who performs the deployment must have permission to both execute the Powershell script and deploy the image on Hyper-V. This procedure assumes Hyper-V is installed on Windows Server 2016 host machine and the required Zip archive, ironmam-hyperv.zip, is in C:\Users\%USERNAME%\$\Downloads. Windows 10 is already configured to manage Hyper-V on Windows Server 2016.

- 1. Login to windows 10 with a user who does not exist on Windows Server 2016.
- 2. Unzip lighthouse-hyperv.zip.
- 3. Navigate to the extracted folder. Make sure lighthouse.vhd and lighthouse virtual machine registration.ps1 are in the folder.
- 4. Right-click and choose **Run with Powershell** to execute the Powershell script.
- 5. Enter the fully qualified domain name for Windows Server 2016 when prompted to deploy Lighthouse to remotely managed Windows Server 2016 machine.
- 6. Enter the user details created on Windows Server 2016 which has permission to deploy Hyper-V.
- 7. Launch Hyper-V Manager. Lighthouse should be registered as a new VM image under Virtual Machine for Windows Server 2016.
- 8. Select Lighthouse from the list and click Start in the Action Panel to boot Opengear Lighthouse.

#### 3.9 VirtualBox on Windows as host

**NOTE**: when a Skylake processor is available, we **do not** recommend the use of VirtualBox.

**NOTE**: We recommend that VirtualBox users customize their instances and change their network cards to one other than e1000. We also suggest virtio for better performance.

This procedure assumes VirtualBox is already installed on the host machine and the required PKZip archive, lighthouse-22.Q1.O-ovf.zip is in C:\Users\%USERNAME%\$\Downloads.

- 1. Unzip lighthouse-ovf. It may appear as lighthouse-22.Q1.0-ovf.zip depending on the Windows Explorer preference settings).
- 2. Right-click the lighthouse-ovf archive and select Extract all from the contextual menu.
- 3. The **Select a Destination and Extract Files** dialog opens. The destination is C:\Users\%USERNAME%\Downloads\Lighthouse-ovf.
- 4. Uncheck the **Show extracted files when complete** checkbox and edit the destination by removing Lighthouse-ovf from the path.
- 5. Click Extract.
- 6. A folder called lighthouse-ovf is created inside C:\Users\%USERNAME%\Downloads\.
- 7. Launch VirtualBox.
- 8. The Oracle VM VirtualBox Manager window appears.
- 9. Choose File > Import Appliance.
- 10. The **Appliance to import** dialog opens.
- 11. Click Expert Mode.
- 12. The Appliance to import dialog changes from Guided Mode to Expert Mode.
- 13. Click the icon of a folder with an upward pointing arrow superimposed. This icon is to the far right of the **Appliance to import** field.
- 14. The Open File dialog appears with C:\Users\%USERNAME%\Documents as the current folder.
- 15. Navigate to C:\Users\%USERNAME%\Downloads\Lighthouse.ovf\Opengear Lighthouse VM\.
- 16. Select the file Opengear Lighthouse VM and click Open.
- 17. Double-click the text **vm** in the **Name** row and **Configuration** column to make it editable.
- 18. Type Opengear Lighthouse VM and press Enter.
- 19. Click Import.
- 20. A new virtual machine, called **Opengear Lighthouse VM** is added to the list of virtual machines available to Virtual Box.
- 21. Select Opengear Lighthouse VM from the list.

- 22. Choose **Machine > Settings**. Or click the **Settings** icon in the **VirtualBox Manager** toolbar or press Control+S.
- 23. The Opengear Lighthouse VM Settings dialog appears.
- 24. Click the **System** option in the list of options running down the left-hand side of the dialog.
- 25. The dialog shows the **System** options available as three tabs: **Motherboard**, **Processor**, and **Acceleration**. Depending on the underlying hardware platform, **Acceleration** may be greyed-out and unavailable. The **Motherboard** tab is preselected.
- 26. In the **Motherboard** tab, select the **Hardware Clock in UTC Time** checkbox.
- 27. Click **OK** or press Return.
- 28. Select **Opengear Lighthouse VM** from the list and click **Start** in the **Oracle VM VirtualBox Manager** toolbar to boot Lighthouse. Double-clicking **Opengear Lighthouse VM** in the list also boots Lighthouse.

**NOTE:** Selecting the **Hardware Clock in UTC Time** checkbox is necessary because Lighthouse expects the hardware clock to be set to UTC, not local time. Unlike other Virtual Machine Managers, Virtual Box both exposes this option as a user-adjustable setting and does not set it to UTC by default.

#### 3.10 VirtualBox on macOS as host

VirtualBox should already installed on the host macOS machine and the required PKZip archive, lighthouse-22.Q1.0-ovf.zip is in ~/Downloads.

1. Unzip lighthouse-22.Q1.0-ovf.zip.

This creates a folder — Lighthouse-ovf — in ~/Downloads that contains the following files and folders:

Lighthouse-ovf
— Opengear Lighthouse VM
— Opengear Lighthouse VM.ovf
— Opengear\_Lighthouse\_VM-disk1.vmdk

2. Launch Virtual Box.

The Oracle VM VirtualBox Manager window appears.

- 3. Choose **File > Import Appliance** or press Command+1.
- 4. The **Appliance to import** dialog sheet slides down from the **Oracle VM VirtualBox Manager** toolbar.
- 5. Click Expert Mode.
  - The Appliance to import dialog sheet changes from Guided Mode to Expert Mode.
- 6. Click the icon of a folder with an upward pointing arrow superimposed. This icon is to the far-right of the **Appliance to import** field.
- 7. The **Open File** dialog sheet slides down from the **Oracle VM VirtualBox Manager** toolbar. This sheet opens with ~/Documents as the current folder.
- 8. Navigate to ~/Downloads/Lighthouse.ovf/Opengear Lighthouse VM/.
- 9. Select Opengear Lighthouse VM and click Open. (Depending on the Finder Preferences settings, the file may present as Opengear Lighthouse VM.ovf.)
- 10. Double-click the text vm in the Name row and Configuration column to make it editable.
- 11. Type **Opengear Lighthouse VM** and hit Return.

- 12. Click Import.
  - A new virtual machine, called **Opengear Lighthouse VM** is added to the list of virtual machines.
- 13. Select **Opengear Lighthouse VM** from the list.
- 14. Choose **Machine > Settings**. Or click the **Settings** icon in the VirtualBox Manager toolbar. The **Opengear Lighthouse VM Settings** dialog appears.
- 15. Click the **System** option in the dialog's toolbar.
- 16. The dialog shows the **System** options available as three tabs: **Motherboard**, **Processor**, and **Acceleration**. (Depending on the underlying hardware platform, **Acceleration** may be greyed-out and unavailable). The **Motherboard** tab is preselected.
- 17. In the Motherboard tab, select the Hardware Clock in UTC Time checkbox.
- 18. Click **OK** or press Return.
- 19. Select **Opengear Lighthouse VM** from the list and click **Start** in the **Oracle VM VirtualBox Manager** toolbar to boot Lighthouse. Double-clicking **Opengear Lighthouse VM** in the list also boots Lighthouse.

**NOTE**: Selecting the **Hardware Clock in UTC Time** checkbox is necessary because Lighthouse expects the hardware clock to be set to UTC, not local time. Unlike other Virtual Machine Managers, Virtual Box both exposes this option as a user-adjustable setting and does not set it to UTC by default.

NOTE: By default, VirtualBox stores virtual machines in ~/VirtualBox VMs. If this is the first virtual machine setup by VirtualBox, it creates the VirtualBox VMs folder in the current user's home-directory and a folder — Opengear Lighthouse VM — inside the VirtualBox VMs folder. The Opengear Lighthouse VM folder contains the files and folders which make up Lighthouse when run under Virtual Box.

#### 3.11 VirtualBox on Ubuntu as host

Before beginning, make certain that VirtualBox and all required support files are installed on the host machine and the PKZip archive, lighthouse-22.Q1.0-ovf.zip is in ~/Downloads.

1. Unzip lighthouse-22.Q1.0-ovf.zip.

This creates a folder — Lighthouse-ovf — in ~/Downloads that contains the following files and folders:

Lighthouse-ovf
— Opengear Lighthouse VM
— Opengear Lighthouse VM.ovf
— Opengear\_Lighthouse\_VM-disk1.vmdk

- 2. Launch Virtual Box.
- 3. The Oracle VM VirtualBox Manager window appears.
- 4. Choose File > Import Appliance.
- 5. The **Appliance to import** dialog opens.
- 6. Click Expert Mode.
- 7. The Appliance to import dialog changes from Guided Mode to Expert Mode.
- 8. Click the icon of a folder with an upward pointing arrow superimposed. This icon is to the far right of the **Appliance to import** field.

- 9. A file-navigation dialog, choose a virtual appliance to import, opens with ~/Documents as the current folder.
- 10. Navigate to ~/Downloads/Lighthouse.ovf/Opengear Lighthouse VM/.
- 11. Select Opengear Lighthouse VM.ovf and click Open.
- 12. Double-click the text **vm** in the **Name** row and **Configuration** column to make it editable.
- 13. Type Opengear Lighthouse VM and hit Return.
- 14. Click Import.
- 15. A new virtual machine, called **Opengear Lighthouse VM** is added to the list of virtual machines available to Virtual Box.
- 16. Select Opengear Lighthouse VM from the list and click Start in the Oracle VM VirtualBox Manager toolbar to boot Lighthouse. Double-clicking Opengear Lighthouse VM in the list also boots Lighthouse.

NOTE: VirtualBox stores virtual machines in ~/VirtualBox VMs. If this is the first virtual machine setup by VirtualBox it creates the VirtualBox VMs folder in the current user's home-directory and a folder — Opengear Lighthouse VM — inside the VirtualBox VMs folder. Inside Opengear Lighthouse VM are the files and folders which make up Lighthouse when run under Virtual Box.

#### 3.12 VirtualBox on Fedora Workstation as host

Before beginning, make certain that VirtualBox and all required support files are already installed on the host machine and the PKZip archive, lighthouse-22.Q1.O-ovf.zip is in ~/Downloads.

1. Unzip lighthouse-22.Q1.0-ovf.zip. This creates a folder — Lighthouse.ovf — in ~/Downloads that contains the following files and folders:

Lighthouse.ovf
— Opengear Lighthouse VM
— Opengear Lighthouse VM.ovf
— Opengear\_Lighthouse\_VM-disk1.vmdk

2. Launch Virtual Box.

The Oracle VM VirtualBox Manager window appears.

- 3. Choose **File > Import Appliance** or press Control-I.
  - The **Appliance to import** dialog opens.
- 4. Click Expert Mode.
  - The **Appliance to import** dialog changes from *Guided Mode* to *Expert Mode*.
- 5. Click the icon of a folder with an upward pointing arrow superimposed. This icon is to the far right of the **Appliance to import** field.
  - The Open File dialog opens with ~/Documents as the current folder.
- 6. Navigate to ~/Downloads/Lighthouse.ovf/Opengear Lighthouse VM/.
- 7. Select Opengear Lighthouse VM and click Open.
- 8. Double-click the text vm in the Name row and Configuration column to make it editable.
- 9. Type **Opengear Lighthouse VM** and hit Return.
- 10. Click Import.

A new virtual machine, called **Opengear Lighthouse VM** is added to the list of virtual machines available to Virtual Box.

11. Select **Opengear Lighthouse VM** from the list and click **Start** in the **Oracle VM VirtualBox Manager** toolbar to boot Lighthouse. Double-clicking **Opengear Lighthouse VM** in the list also boots Lighthouse.

**NOTE**: VirtualBox stores virtual machines in ~/VirtualBox VMs. If this is the first virtual machine setup by VirtualBox, it creates the VirtualBox VMs folder in the current user's home-directory and a folder — Opengear Lighthouse VM — inside the VirtualBox VMs folder. Inside Opengear Lighthouse VM are the files and folders which make up Lighthouse when run under Virtual Box.

#### 3.13 Virtual Machine Manager (KVM) on Ubuntu as host

Virtual Machine Manager and all required support files should be installed on the host machine and the the .tar archive, lighthouse-22.Q1.0-raw.hdd.tar is in ~/Downloads.

- 1. Expand lighthouse-22.Q1.0-raw.hdd.tar. This extracts lighthouse-22.Q1.0-raw.hdd in ~/Downloads.
- 2. Launch Virtual Machine Manager.
- 3. Click **New** at the top left of the **Virtual Machine Manager** window (or choose **File > New Virtual Machine**). The **Source Selection** window opens.
- 4. Click Select a file. A Select a device or ISO file dialog slides into view.
- 5. Navigate to ~/Downloads/.
- 6. Select the file lighthouse-22.Q1.O-raw.hdd and click **Open** in the top right-hand corner of the dialog. A **Review** window opens providing basic information about the virtual machine or box, as Boxes calls them, to be created.
- 7. Click **Create** in the top right corner of the **Review** window.
- 8. A new virtual machine instance, *Opengear\_Lighthouse\_VM-disk1*, is created and presented in the *Boxes* window.
- To rename the virtual machine instance, right-click on the machine instance and choose
   Properties from the contextual menu that appears. Click anywhere in the Name field to select and edit the name. Click the close box to save the changes.

#### 3.14 Boxes on Fedora Workstation as host

Boxes and all required support files should be installed on the host machine and lighthouse-22.Q1.0-ovf.zip is in ~/Downloads.

1. Unzip lighthouse-22.Q1.0-ovf.zip. This creates a folder — Lighthouse.ovf — in ~/Downloads that contains the following files and folders:

Lighthouse.ovf
— Opengear Lighthouse VM
— Opengear Lighthouse VM.ovf
— Opengear\_Lighthouse\_VM-disk1.vmdk

- 2. Launch Boxes.
- 3. Click **New** in the **Boxes** window title bar. The **Source Selection** window opens.
- 4. Click **Select a file**. A **Select a device or ISO file** dialog opens.
- 5. Navigate to ~/Downloads/Lighthouse.ovf/Opengear Lighthouse VM/.

- 6. Select the file Opengear\_Lighthouse\_VM-disk1.vmdk and click Open in the top right-hand corner of the dialog. A *Review* window opens providing basic information about the virtual machine (or 'box', as Boxes calls them) to be created
- 7. Click **Create** in the top right corner of the **Review** window.
- 8. A new virtual machine instance, *Opengear\_Lighthouse\_VM-disk1* is created and presented in the *Boxes* window.
- 9. To rename the virtual machine instance, right-click on the machine instance and choose **Properties** from the contextual menu that appears. Click anywhere in the **Name** field to select and edit the name. Click **Close** to save the changes.

#### 3.15 Boxes on CentOS as host

CentOS should be installed, complete with the Gnome desktop environment as the host operating system. CentOS includes the full complement of KVM-centric virtualization tools including the GUI-based virtualization management tools **Boxes** and **virt-manager** and the shell-based virtualization management tool **virsh**.

This procedure assumes **Boxes** is used to setup and manage the Lighthouse VM and that the required PKZip archive, lighthouse-22.Q1.0-ovf.zip is in ~/Downloads.

1. Unzip lighthouse-22.Q1.0-ovf.zip.

This creates a folder — Lighthouse.ovf — in ~/Downloads that contains the following files and folders:

```
Lighthouse.ovf

— Opengear Lighthouse VM

— Opengear Lighthouse VM.ovf

— Opengear Lighthouse VM-disk1.vmdk
```

- 2. Launch Boxes
- 3. Click **New** in the Boxes title bar.
- 4. Navigate to ~/Downloads/Lighthouse.ovf/Opengear Lighthouse VM/
- 5. Select **Opengear Lighthouse VM** and click **Open**. A new virtual machine, called **Opengear LighthouseVM** is added to the list of virtual machines available to Boxes.

#### 3.16 Azure environment

**Note:** External endpoint addresses (IPv6) are not automatically populated for Azure Lighthouses. These must be manually updated on Lighthouse by the user.

To use the Microsoft Azure environment:

- 1. Login to the Microsoft Azure portal at <a href="https://portal.azure.com">https://portal.azure.com</a>
- 2. Under Azure services click the Storage Accounts icon.
- 3. Create a new storage account.
- 4. Navigate to the newly created storage account, click **storage explorer** and **create a new blob container.**

- 5. Upload the lighthouse.vhd image provided with the lighthouse-azure.zip file.
- 6. Go to the newly created image and click **Create VM**.
- 7. Ensure the selected image is correct.
- 8. Choose the desired virtual machine instance size.
- 9. Enter the details for the Microsoft Azure admin user with either password OR SSH key authentication.
- 10. If SSH key authentication is selected, the user will be created without a password and will be unable to access the UI.
- 11. To login to the Lighthouse UI, the user must then login via SSH with key authentication and configure their password using the ogpasswd utility (eg. sudo ogpasswd -u 'username' -p 'newpassword').
- 12. Login via SSH with a password will remain disabled for this user.
- 13. Select the inbound ports enabled for the Lighthouse instance (SSH, HTTPs, and optionally HTTP).
- 14. Navigate to the next page of configuration (Disks) and select the desired storage option for the boot disk.
- 15. Go to the **Review** page.
- 16. After validation passes, click Create.
- 17. Go to the Virtual Machines page, select the virtual machine and open the Serial Console. Lighthouse should now be deploying on Microsoft Azure.
- 18. To allow nodes to enroll in Lighthouse, you will need to add the following firewall rules in the Microsoft Azure virtual machine control panel:
  - a. Go to the virtual machine configuration and select Networking.
  - b. Add a rule to allow UDP connections from any source to port 1194 on the instance's internal network address (10.0.0.x).
  - c. Add a rule to allow UDP connections from any source to port 1195 on the instance's internal network address (10.0.0.x).
  - d. HTTPs and SSH should already be allowed from the initial setup If not, add them.
- Confirm that the Azure instance public IP address has been added to external endpoints in Settings > Administration.

### 3.17 Amazon Web Services (AWS) environment

To use Lighthouse with AWS, you will need to create an account, create an AWS EC2 instance, and create an Amazon Machine Image. You will need to spin up a standard AWS EC2 instance with 30 gigs or more of disk space to ensure there is enough room for the necessary operations.

To use the AWS environment, you will need to complete several steps. Visit AWS Help for assistance in completing the following steps:

- 1. Sign Up for AWS
- 2. Create an IAM User.
- 3. Create a Key Pair
- 4. Connect to your instance using your key pair
- 5. Create a Virtual Private Cloud (VPC)
- 6. Create a Security Group

#### Launch a Linux build-box instance

We do not have a public AMI. You will need to launch a Linux build-box instance in order to create a Lighthouse AMI. This is a one-time procedure, as once Lighthouse is running, you can upgrade it from the Lighthouse Web GUI.

We have a compressed binary image and a script. On the first deployment of Lighthouse you do need to spin up a Linux host in EC2 to use as a "build-box", upload the Lighthouse AWS-specific aws.raw.tar image, untar it, then run the Lighthouse aws-bootstrap script, which creates a private AMI. You can then use this to launch one or more Lighthouse instances.

Using the AWS Management Console:

- 1. Open the Amazon EC2 console at https://console.aws.amazon.com/ec2/.
- 2. From the console dashboard, click Launch Instance.
- 3. The **Choose an Amazon Machine Image (AMI)** page displays a list of basic configurations that serve as templates for your instance.
- 4. On the **Choose an Instance Type** page, click the hardware configuration of your instance.

NOTE: You'll need to choose at least a medium-sized image or larger.

- 5. Click **Review and Launch** to let the wizard complete the other configuration settings for you.
- 6. On the Review Instance Launch page, under Security Groups, the wizard created and selected a security group for you. You can use this security group, or you can select the security group that you created when getting set up using the following steps:
  - a. Choose Edit security groups.
  - b. On the **Configure Security Group** page, ensure that **Select an existing security group** is selected.
  - Select your security group from the list of existing security groups, and then click **Review** and Launch.
- 7. On the **Review Instance Launch** page, choose **Launch**.

When prompted for a key pair, select **Choose an existing key pair**, then select your key pair. **NOTE:** Don't select **Proceed without a key pair**. If you launch your instance without a key pair, then you can't connect to it.

8. Click **View Instances** to close the confirmation page and return to the console.

#### **Launch Lighthouse VM Instance**

- 1. Click the acknowledgement check box, and then choose Launch Instances.
- 2. It can take a few minutes for the instance to be ready so that you can connect to it. Check that your instance has passed its status checks in the **Status Checks** column.

#### Upload Lighthouse software to the build-box and run script to create the AMI

After creating the AWS EC2 instance:

- 1. Locate the lighthouse-aws-bootstrap.sh script, provided in the current Lighthouse release folder.
- 2. Connect via SCP and copy lighthouse-aws-bootstrap.sh onto the AWS EC2 instance.
- 3. While SSHed to your instance on AWS, run the built in aws configure command.
- 4. Provide an access key with administrative privileges.

**NOTE:** At a minimum, the access key sufficient permissions to create, attach, delete, and snapshot EBS volumes as well as create an Amazon Machine Image (AMI).

- 5. Download the Lighthouse image from the Opengear FTP site.
- 6. Copy the raw\_hdd image to the AWS EC2 instance and untar the file. Optionally, you can untar and then copy the file.
- 7. From AWS, run the lighthouse-aws-bootstrap.sh script with the appropriate parameters to tell it where to find the untarred Lighthouse image on the instance.

**NOTE:** *lighthouse-aws-bootstrap.sh* creates an AMI from a Lighthouse image and has the following options:

- -f FILENAME Use the specified local file to create the image
- -r URI Download the image file from the specified URI
- -d DEVICE Attach temporary disk images to the specified device (eg, xvde)
- -n NAME The name to use for generated images (default: Lighthouse)
- -h Display help message
- 8. When complete, you'll have an AMI called **Lighthouse** you can use to create a Lighthouse instance with any hardware configuration you require.
- 9. To set a password for the root user on Lighthouse:
  - a. Open the **Configure instance details** page of the AMI launch process.
  - b. Under the **Advanced Details** section, add a root password using the **userdata** field in the format *password=Whatever123*. If you do not, you will have to log in via SSH to set it.

**NOTE:** Optionally, you can specify a custom startup script in the **Advanced Details** section with *script\_uri=http://my.domain/my\_script.sh*. This script will be run once on first boot. Different user options should be provided on separate lines.

10. When done, the EC2 instance can be shut down and removed. Future instances can be created from the AMI.

**NOTE:** Currently AWS support is limited to:

- All standard Lighthouse operations
- Running on the AWS platform
- Providing aws-cli tools for interaction with AWS
- Loading the provided SSH key for the root user
- Running custom scripts on startup (see above)
- Providing a root password via userdata (see above)

At this time we do not support:

- Using AWS's database services
- Using AWS's redis services
- Using any of AWS's scalability functionality

**NOTE:** boot up is headless, so most of the information in section **4. First boot of the Lighthouse VM** does not apply. The root password must be specified in the **Advanced Details**.

# 4. First boot of the Lighthouse VM

**NOTE:** This section does not apply to Azure or AWS.

During boot, two screens open.

1. The first notes the VM is **Booting to latest installed image**.

The selected image is *Lighthouse Root 1*. Two other images are available: *Lighthouse Root 1* and *Root 2*. Do not change the boot image the VM boots from.

- 2. The second screen prompts to **Select Lighthouse boot mode** and displays four options:
  - Graphics console boot
  - Graphics console recovery mode
  - Serial console boot
  - Serial console recovery mode

**Graphics console boot** is preselected and should not be changed. After the first boot has completed a message appears:

```
Welcome to Lighthouse. This is software version: 2022.Q1.0
```

3. The final step in the initial setup appears:

```
To complete initial setup, please set a new root password. Press ENTER to continue.
```

4. After pressing **Enter**, a prompt appears:

```
Enter new root password:
```

5. Enter a password and press **Enter**. Keep in mind that non-US-English keyboards are not supported in the graphics console.

**NOTE**: We recommend you set a temporary password at this point and change it to a very strong highentropy password as soon as possible using the WebUI.

6. The confirm prompt appears:

```
Confirm given password
```

7. Re-enter the password and press **Enter**. Multiple configuration notices appear ending with a login prompt:

```
lighthouse login:
```

8. Enter root and press **Enter**. A password prompt appears:

#### Password:

Enter the newly-set password and press **Enter**. A standard **bash** shell prompt appears with the list of static, DHCP, and IPv6 addresses.

net1 192.168.0.1/24 net1:dhcp 192.168.1.186/24

net1 fe80::a00:27ff:fe39:daa3/64

root@lighthouse:~#

# 5. Initial system configuration

#### 5.1 Lighthouse IP addressing

When the *Lighthouse* VM is booted and running, it can be reached at:

- The static address, 192.168.0.1, or
- The address it is assigned by any DHCP server it finds. Type ifconfig command to see which IP address the VM has been allocated by DHCP.
- Static IP address on another subnet, requiring IP address, mask, gateway set using ogconfig-cli commands.

Only the first two options are available out-of-the-box. The static IP on another subnet has to be configured first.

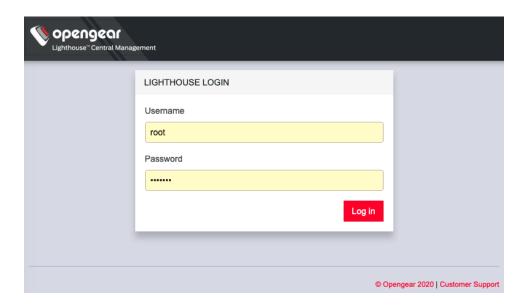
If there is no DHCP and Lighthouse is not reachable on the default address 192.168.0.1 then the static IP address can be changed from the console using the <code>ogsetnetwork.sh</code> command.

**Tip**: Type ogset<tab> and tab completion will give you the full command.

#### **5.2 Loading Lighthouse**

Open a new browser window or tab and enter:

- 1. https://192.168.0.1/,https://[DHCP-supplied address]/, or an IPv6 address, for example: https://[fe80::a00:27ff:fe39:daa3/64].
- 2. Press **Return**. The Lighthouse Login page loads.



### 5.3 Login to Lighthouse

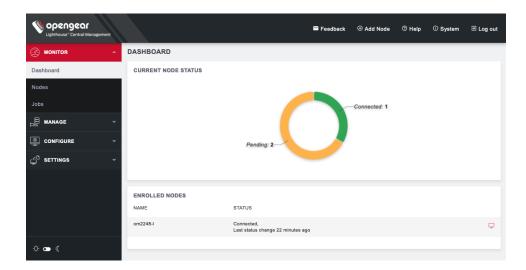
To login to Lighthouse:

- 1. Enter a **username** in the **Username** field. The first time you log in, the **Username** will be *root*.
- 2. Enter the password in the *Password* field.
- 3. Click Log In or press Enter. The Dashboard loads.

When you log in, you will see a few standard Lighthouse interface elements including:

- The primary menu options MONITOR, MANAGE, CONFIGURE, and SETTINGS on the left.
- A light/dark mode toggle switch on the bottom left of the interface. This control allows you to modify the appearance of Lighthouse for low lighting situations.
- System menu options Add Node, Help, System, and Log Out on the top right.
- Some column headings have Arrow Icons next to them. Click to toggle between ascending and descending order.

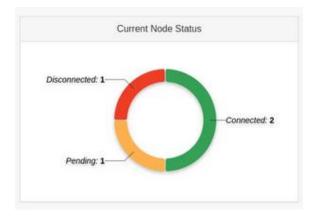
The elements that appear on the **Dashboard** page depend on the privileges granted to the currently logged in user.



For root users, the Dashboard displays **Enrolled Nodes**, **Cellular Health Status**, **Current Node Status**, and **Licensing Information**.

**Cellular Health** is clickable and will take you to the **MANAGE > NODES > Node Web UI** page where you can view the **Cellular Health** column with information on each node.

Current Node Status is clickable. Nodes may be Connected, Disconnected, or Pending.



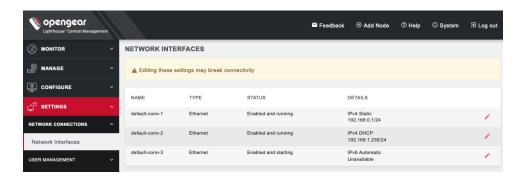
#### Clicking on:

- Pending opens CONFIGURE > NODE ENROLLMENT > Pending Nodes
- Connected opens CONFIGURE > NODE ENROLLMENT > Enrolled Nodes
- Disconnected opens MANAGE > NODES > Node Web UI filtered to show only disconnected nodes

**NOTE**: The appearance of the Dashboard, the sidebar, and other Lighthouse pages depends on the privileges assigned to the currently logged in user. In this guide, screenshots represent what the **root** user sees. Users with different privileges will see filtered views of available nodes, managed devices, users, groups, tags, and Smart Groups have different privileges with regards to creating and changing settings within Lighthouse.

#### 5.4 Network connections

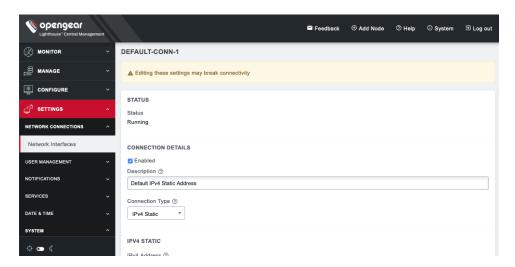
To see the network connections available to Lighthouse, select **SETTINGS > NETWORK CONNECTIONS > Network Interfaces** 



This displays three connections: static and DHCP IPv4 interfaces and by default, an automatic IPv6 connection.

To edit a given network interface:

- 1. Select SETTINGS > NETWORK CONNECTIONS > Network Interfaces
- 2. Click the *Edit* icon to the right of the network interface to be modified.
- Make the desired changes.
- 4. Click Apply.

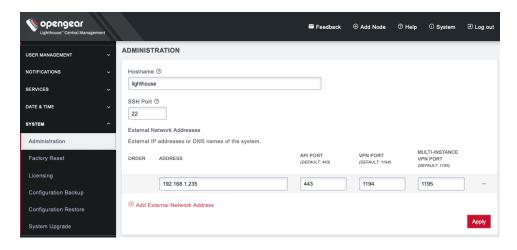


**NOTE**: Don't change the configuration method. Instead, disable the interface which will not be used by unchecking the *Enabled* checkbox. If *default-static* and *default-DHCP* are changed to the same configuration method (i.e. both are set to *Static assignment* or both are set to *DHCP*) neither interface works.

#### 5.5 Setting the Lighthouse hostname

To set the hostname for a running Lighthouse instance:

- 1. Select **SETTINGS > SYSTEM > Administration**.
- 2. Edit the **Hostname** field as desired.



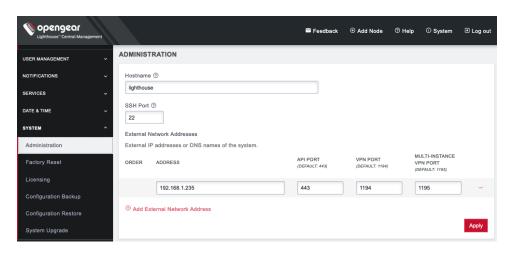
3. Click Apply.

# 5.6 Adding external IP addresses manually

Adding a Lighthouse instance's external IP address or addresses to a Lighthouse instance's configuration is an optional step.

To add a single external address:

1. Select SETTINGS > SYSTEM > Administration.



2. In the Address field of the External Network Addresses section, enter an IP address.

- Change the API Port, VPN Port, or Multi-Instance VPN Port if the ports used on the entered IP address are different from the default settings.
- 4. Click Apply.

To add further external addresses to a Lighthouse instance's configuration:

- 1. Click the + button. A second row appears in the **External Network Addresses** section.
- 2. In the Address field, enter an IP address.
- 3. Change the API Port, VPN Port, or Multi-Instance VPN Port if the ports used on the entered IP address are different from the default settings.
- 4. Click Apply.

To change the order in which manually added IP addresses are sent to remote nodes:

- 1. Click the up and down arrows in the **Order** column to change the order in which the IP addresses are listed.
- 2. Click Apply.

If external IP addresses are manually added to a Lighthouse configuration, these addresses are sent to a remote node during enrollment. If no external IP address is manually added, default external IP addresses are used.

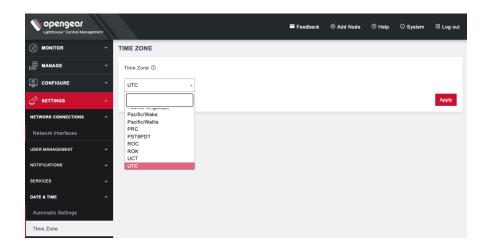
The external IP addresses are sent to a remote node during enrollment in the following order:

- 1. net1:dhcp
- 2. net1:static1
- 3. The IP address connected to the default gateway.

#### 5.7 Setting the Lighthouse internal clock

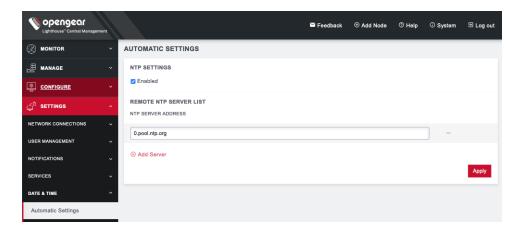
To set the time zone:

- 1. Select **SETTINGS > DATE & TIME > Time Zone**.
- 2. Select the Lighthouse instance's time-zone from the Time Zone drop-down list.
- 3. Click Apply.



To use an NTP Server to automatically manage date and time:

- 1. Select SETTINGS > DATE & TIME > Automatic Settings.
- 2. Click the **Enabled** checkbox.
- 3. Click on + Add Server.
- 4. Enter a working NTP Server address in the NTP Server Address field.
- Click Apply.



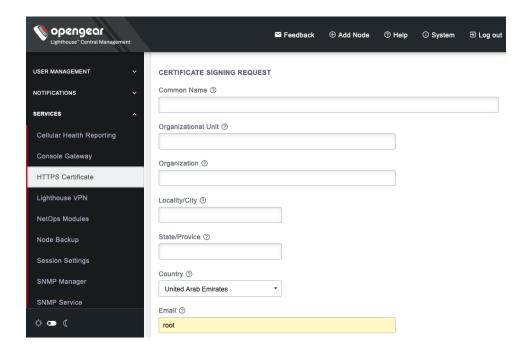
#### 5.8 Examine or modify the Lighthouse SSL certificate

Lighthouse ships with a private SSL Certificate that encrypts communications between it and the browser.

**NOTE:** If you plan to use the Lighthouse <u>multiple instance</u> feature, the certificate will be used on all instances. In this case, we recommend using a wildcard certificate.

To examine this certificate or generate a new Certificate Signing Request, select **SETTINGS > SERVICES > HTTPS Certificate**. The details of the **Current SSL Certificate** appear.

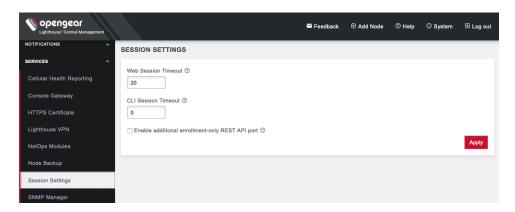
Below this listing is a **Certificate Signing Request** form, which can be used to generate a new SSL certificate.



### 5.9 Examine or modify Lighthouse Session Settings

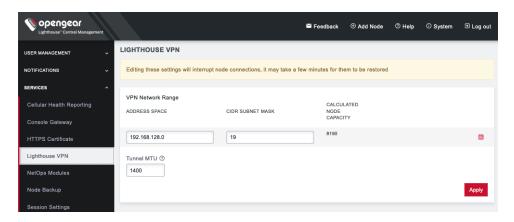
To modify Web and CLI session settings select **SETTINGS > SERVICES > Session Settings**.

- Web Session Timeout: This value can be set from 1 to 1440 minutes.
- **CLI Session Timeout:** This value can be set from 1 to 1440 minutes or set it to 0 to disable the timeout. Changes take effect the next time a user logs in via the CLI.
- Enable additional enrollment-only REST API port: This port defaults to 8443. When this option is enabled, only /nodes endpoint is accessible via port 8443(GET/POST/PUT) and all other endpoints return a 404 Not Found error. Enabling this API allows users who are using NAT for the Lighthouse to expose an external port publicly only for nodes that are attempting to enroll to the Lighthouse, and not for the other functionality available from the REST API. After this option is disabled, all endpoints should be accessible as per normal usage.



### 5.10 Examine or change the MTU of the Lighthouse VPN tunnel

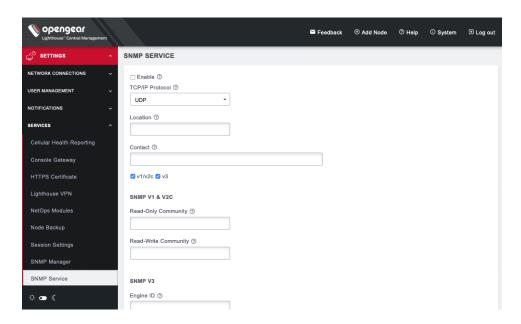
The MTU setting can be configured for traffic that is travelling through the Lighthouse VPN in an attempt to solve MTU path discovery problems. To modify the MTU of the Lighthouse VPN tunnel select **SETTINGS > SERVICES > Lighthouse VPN**. Allowed values are between 1280 and 1500.



### 5.11 Enable or modify SNMP Service

Administrative users can configure SNMP settings under **SETTINGS > SERVICES > SNMP Service**.

Lighthouse supports both v1/v2 and v3 SNMP versions, which can be running at the same time. The SNMP service is not enabled by default and starts once it has been configured correctly. If the user does not provide an **Engine ID**, the auto-generated ID coming out of snmpd is displayed. Only standard enterprise MIBs can be used. Lighthouse Health statistics (load/uptime/memory usage, etc.) can be retrieved.



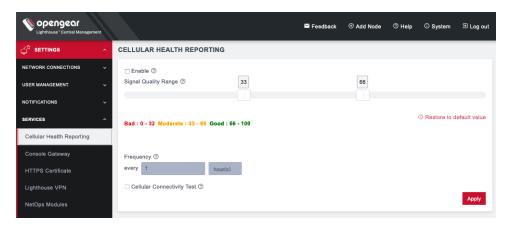
To enable SNMP Service,

### Lighthouse User Guide

- 1. Select the **Enable** checkbox.
- 2. Choose from the v1/v2c and v3 checkboxes.
- 3. Fill in the appropriate information for the SNMP versions.
- Click Apply.

### 5.12 Cellular Health Settings

Administrative users can control the cellular health reporting settings under **SETTINGS > SERVICES > Cellular Health Reporting**.



When cell health checks are enabled, the network carrier, IMEI, IMSI and ICCID of the downstream SIM being utilized are part of the information that is displayed in Lighthouse for managed nodes

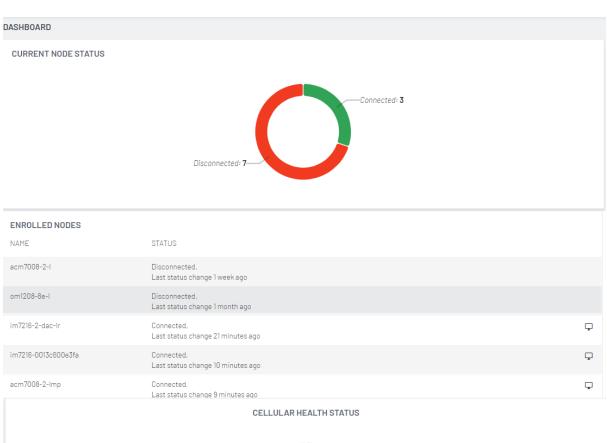
If a managed node has the modem disabled/off, an appropriate status is shown in Lighthouse for the node.

- Check the **Enable** box to enable Cellular Health monitoring.
- Adjust the sliders on this screen to control what you consider Good, Bad, and Moderate signal
  quality to be. This will change the Cellular Health information displayed in various node lists and
  on the Dashboard.
- Adjust how frequently Lighthouse will check the signal quality.
- Finally, you can run a periodic Cellular Connectivity Test which will make sure the cellular can
  actually connect. This will use cellular data.

**NOTE**: Cellular Health Reporting requires Console Server firmware version 4.5 or greater.

### 5.12.1 Cellular Health Dashboard

The current health status of enrolled nodes can be viewed from the Cellular Health Dashboard: **MONITOR** > **Dashboard**. Click on a segment of interest to open the Node Web UI page which displays Node health information:





### 5.13 Lighthouse MIBs

Lighthouse MIBs can be found in /usr/share/snmp/mibs/.

Lighthouse can be configured to expose managed node information such as node name, node model number, node port label, license status, etc. via SNMP.

Some generic information about Lighthouse version and nodes count can be found at: ogLhStatus:

```
ogLhVersion
ogLhNodes
ogLhNodesTotal
ogLhNodesPending
ogLhNodesConnected
ogLhNodesDisconnected
ogLhNodesTable with detailed information about nodes.
```

For enrolled Opengear node, the following information is available. ogLhNodesTable:

```
ogLhNodeIndex
ogLhNodeName
ogLhNodeModel
ogLhNodeProductType
ogLhNodeVpnAddress
ogLhNodeSerialNumber
ogLhNodeUptime
ogLhNodeConnStatus
```

### ogLhNodePortsTable:

ogLhPortIndex ogLhPortLabel ogLhPortID

### ogLhNodeInterfacesTable:

ogLhNodeInterfaceIndex ogLhNodeInterfaceName ogLhNodeInterfaceAddress

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For enrolled third-party node, the following information is available:

### ogLhThirdPartyNodesTable:

ogLhThirdPartyNodeIndex ogLhThirdPartyNodeSSHPort ogLhThirdPartyNodeName ogLhThirdPartyNodeModel ogLhThirdPartyNodeProductType ogLhThirdPartyNodeAddress ogLhThirdPartyNodeSerialNumber ogLhThirdPartyNodeUptime ogLhThirdPartyNodeConnStatus

### ogLhThirdPartyNodePortsTable:

ohLhThirdPartyPortIndex ogLhThirdPartyPortLabel ogLhThirdPartyPortConnectionMethod ogLhThirdPartyPortMode ogLhThirdPartyRemotePort ogLhThirdPartyPortLineID

You can guery for licensing information.

### ogLhLicenseStatus:

ogLhLicInstalled ogLhLicSupported ogLhLicExpiry ogLhLicStatus ogLhLicFeatureName

You can also query for enrolled node cellular health information. ogLhNodeCellularHealth

SNMP commands such as snmpwalk or snmpget retrieve Lighthouse specific information.

Setup: SNMP is configured with version 1 and public is community string
Lighthouse public IP address is 192.168.1.1
All MIBs, including Lighthouse MIB are available in /usr/share/snmp/mibs

Below are some examples of Lighthouse MIB queries using SNMP:

### Walk through the entire ogLighthouseMib using name:

```
snmpwalk -m ALL -v1 -c public 192.168.1.1 ogLighthouseMib snmpwalk -m ALL -M /usr/share/snmp/mibs -v1 -c public 192.168.1.1 ogLighthouseMib
```

### Walk through the entire ogLighthouseMib using the OID directly:

```
snmpwalk -m ALL -M /usr/share/snmp/mibs -v1 -c public 192.168.1.11.3.6.1.4.1.25049.18.1
```

Get the total nodes enrolled in Lighthouse:

```
snmpget -m ALL -v1 -c public 192.168.1.1 ogLhNodesTotal.0
snmpwalk -m ALL -v1 -c public 192.168.1.1 ogLhNodesTotal
```

### Get serial number with enrolled node having VPN address 192.168.128.2:

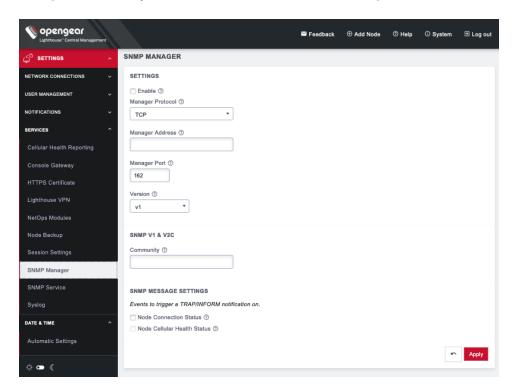
```
snmpwalk -m ALL -v1 -c public 192.168.1.1 ogLhNodeSerialNumber.192.168.128.2 snmpget -m ALL -v1 -c public 192.168.1.1 ogLhNodeSerialNumber.192.168.128.2
```

### Get cellular health for all enrolled nodes:

```
snmpwalk -m ALL -c public -v 1 192.168.124.143 ogLhNodeCellularHealth
OG-LIGHTHOUSE-MIB::ogLhNodeCellularHealth.192.168.128.2 = INTEGER: good(4)
OG-LIGHTHOUSE-MIB::ogLhNodeCellularHealth.192.168.128.3 = INTEGER: good(4)
OG-LIGHTHOUSE-MIB::ogLhNodeCellularHealth.192.168.128.4 = INTEGER: bad(2)
OG-LIGHTHOUSE-MIB::ogLhNodeCellularHealth.192.168.128.5 = INTEGER: unknown(0)
OG-LIGHTHOUSE-MIB::ogLhNodeCellularHealth.192.168.128.6 = INTEGER: bad(2)
```

### 5.14 SNMP Manager Settings

Administrative users can configure the SNMP Manager settings. Select **SETTINGS > SERVICES > SNMP Manager**. The **SNMP Manager** allows **SNMP TRAP/INFORM** messages to be sent from Lighthouse to a configured server any time a node connection status is changed.



To enable the SNMP Manager,

- 1. Under the **Settings** section, select the **Enable** checkbox.
- 2. Choose UDP, UDP over IPv6, TCP, or TCP over IPv6 in the Manager Protocol drop-down.
- Enter the Manager Address to receive SNMP messages.

- 4. Enter the **Manager Port**.
- 5. Check the SNMP protocol **Version** from the **v1**, **v2c**, **v3** drop-down.

Depending on the selected SNMP version, complete the following steps.

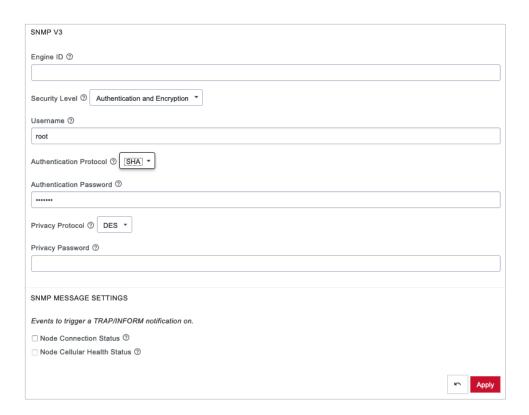
For v1, enter the SNMP Community to use for messages.

### For v2c:

- 1. Choose **TRAP** or **INFORM** as the **SNMP Message Type**.
- 2. Enter the SNMP **Community** to use for messages.

### For v3:

- 1. Choose **TRAP** or **INFORM** as the **SNMP Message Type**.
- Specify an optional Engine ID for sending an SNMP TRAP message. If left blank, the autogenerated Engine ID from the SNMP Service will be used. An Engine ID is not needed for an SNMP INFORM message.
- 3. Enter the SNMP v3 Engine ID and desired Security Level.
- Enter the Username to send the messages as, select the Authentication Protocol, either MD5 or SHA, and enter the SNMP user's Authentication Password.
- 5. Choose a Privacy Protocol, either DES or AES, and enter a Privacy Password.



For all three SNMP versions, trigger TRAP/INFORM notifications by checking either or both of the **Node Connection Status** and the **Node Cellular Heath Status** checkboxes. Click **Apply**.

When a node connection status changes, a *nodeStatusNotif* notification is sent, populated with data about the node's connection status, address and name.

Structure of notifications for Opengear nodes:

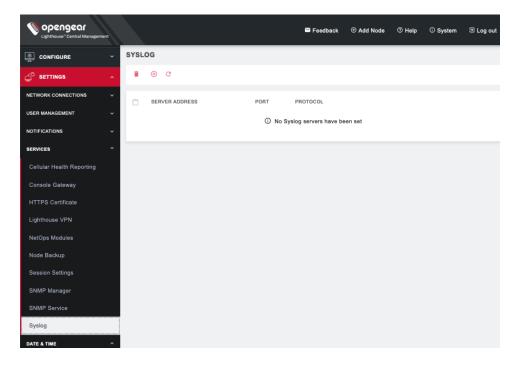
nodeStatusNotif ogLhNodeName ogLhNodeIndex ogLhNodeConnStatus

Structure of notifications for third-party nodes:

thirdPartyNodeStatusNotif ogLhThirdPartyNodeIndex ogLhThirdPartyNodeName ogLhThirdPartyNodeAddress ogLhThirdPartyNodeConnStatus

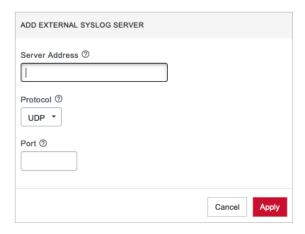
### 5.15 Syslog export

Administrative users can specify multiple external servers to export the syslog to via TCP or UDP. Select **SETTINGS > SERVICES > Syslog**.



This page lists any previously added external syslog servers. To add a new one,

1. Click the + symbol. The Add External Syslog Server dialog opens.



- 2. Enter the Server Address.
- 3. Enter the **Protocol**, either **UDP** or **TCP**.
- 4. Enter the correct **Port**. If no port is entered, UDP defaults to port 514 and TCP defaults to 601.
- 5. Click Apply.

To edit an existing syslog server, click the **Edit** button . Delete a server by clicking the **x** button

Here are a few examples of what lines in the syslog look like:

### Edit the user "fred" and make him a member of the admin group

```
2020-05-22T16:22:40.646116+01:00 LH20Q4-pre rest api log[2513]: GET 200 (root |
192.168.1.230) - /api/v3.5/groups?page=1&per page=99
2020-05-22T16:22:46.403616+01:00 localhost rest_api_log[62]: PUT 200 (root |
192.168.1.230) - /api/v3.5/users/users-2 REQUEST={ 'user': { 'username': 'fred',
'password': '*******', 'description': 'fred', 'enabled': True, 'groups': ['groups-
2'], 'rights': {'delete': True, 'modify': True}, 'no password': False, 'expired':
False, 'locked out': False}} RESPONSE={'user': {'username': 'fred', 'description':
'fred', 'enabled': True, 'id': 'users-2', 'no_password': False, 'expired': False,
'locked out': False, 'rights': {'delete': True, 'modify': True}, 'groups': ['groups-
2'1}}
2020-05-22T16:22:46.490627+01:00 localhost rest api log[62]: GET 200 (root |
192.168.1.230) - /api/v3.5/users?page=1&per page=10 RESPONSE={'users': [{'username':
'root', 'description': 'System wide SuperUser account', 'enabled': True, 'id': 'users-
1', 'no_password': False, 'expired': False, 'locked_out': False, 'rights': {'delete':
True, 'modify': True}, 'groups': ['groups-2']}, {'username': 'fred', 'description':
'fred', 'enabled': True, 'id': 'users-2', 'no_password': False, 'expired': False,
'locked_out': False, 'rights': {'delete': True, 'modify': True}, 'groups': ['groups-
2']}], 'meta': {'total pages': 1}}
```

### Disable the user "fred"

```
2020-05-22T16:24:11.626425+01:00 localhost rest_api_log[62]: PUT 200 (root | 192.168.1.230) - /api/v3.5/users/users-2 REQUEST={'user': {'username': 'fred', 'password': '********', 'description': 'fred', 'enabled': False, 'groups': ['groups-2'], 'rights': {'delete': True, 'modify': True}, 'no_password': False, 'expired': False, 'locked_out': False}} RESPONSE={'user': {'username': 'fred', 'description': 'fred', 'enabled': False, 'id': 'users-2', 'no_password': False, 'expired': False,
```

```
'locked_out': False, 'rights': {'delete': True, 'modify': True}, 'groups': ['groups-
2']}}
```

### Enable the user "fred"

```
2020-05-22T16:25:08.013266+01:00 localhost rest_api_log[62]: PUT 200 (root | 192.168.1.230) - /api/v3.5/users/users-2 REQUEST={'user': {'username': 'fred', 'password': '********', 'description': 'fred', 'enabled': True, 'groups': ['groups-2'], 'rights': {'delete': True, 'modify': True}, 'no_password': False, 'expired': False, 'locked_out': False}} RESPONSE={'user': {'username': 'fred', 'description': 'fred', 'enabled': True, 'id': 'users-2', 'no_password': False, 'expired': False, 'locked_out': False, 'rights': {'delete': True, 'modify': True}, 'groups': ['groups-2']}}
2020-05-22T16:25:08.236626+01:00 LH20Q4-pre configurator_users[21644]: User <fred> added to passwords file
```

### Change the user "fred's" password

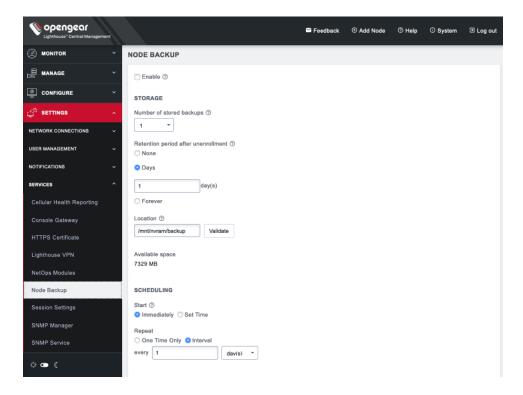
```
2020-05-22T16:29:41.698685+01:00 localhost rest_api_log[62]: PUT 200 (root | 192.168.1.230) - /api/v3.5/users/users-2 REQUEST={'user': {'username': 'fred', 'password': '********', 'description': 'fred', 'enabled': True, 'groups': ['groups-2'], 'rights': {'delete': True, 'modify': True}, 'no_password': False, 'expired': False, 'locked_out': False}} RESPONSE={'user': {'username': 'fred', 'description': 'fred', 'enabled': True, 'id': 'users-2', 'no_password': False, 'expired': False, 'locked_out': False, 'rights': {'delete': True, 'modify': True}, 'groups': ['groups-2']}} 2020-05-22T16:29:41.866376+01:00 localhost rest_api_log[62]: GET 200 (root | 192.168.1.230) - /api/v3.5/users?page=1&per_page=10 RESPONSE={'users': [{'username': 'root', 'description': 'System wide SuperUser account', 'enabled': True, 'id': 'users-1', 'no_password': False, 'expired': False, 'locked_out': False, 'rights': {'delete': True, 'modify': True}, 'groups': ['groups-2']}, {'username': 'fred', 'description': 'fred', 'enabled': True, 'id': 'users-2', 'no_password': False, 'expired': False, 'locked_out': False, 'rights': {'delete': True, 'modify': True}, 'groups': ['groups-2']}], 'meta': {'total_pages': 1}}
```

### 5.16 Node Backup

**NOTE:** Node backup requires firmware 4.6 or later.

Administrative users can enable automatic node backup. Up to 10 backups can be stored on a rolling basis.

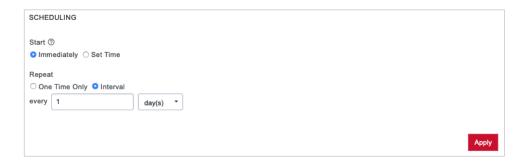
1. Select SETTINGS > SERVICES > Node Backup.



- Click the **Enable** checkbox to turn on this service.
- 3. Under the Storage section, choose the Number of stored backups you wish to keep.
- 4. Choose how long you wish these backups to be stored after unenrollment. Selecting **Days** opens a field that allows you to enter a number.
- 5. Enter the **Location** you wish to store the backup files. We suggest you store backups at /mnt/nvram/.
- 6. Click Validate to make sure the location exists and has enough space to store them.
- 7. Click Apply or set a schedule.

To set an automated schedule for performing node backups:

1. Scroll down to the **Scheduling** section.

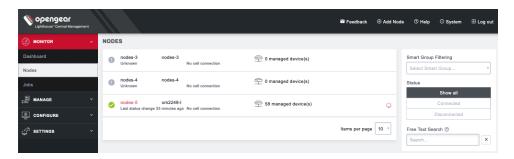


- For the Start time, choose either Immediately or choose Set Time to open editable Date and Time fields.
- 3. Choose how often you wish to **Repeat** the backup by adjusting the values for **Interval**.

NOTE: You can modify these options by returning to SETTINGS > SERVICES > Node Backup at any time.

### 5.17 Monitor Nodes

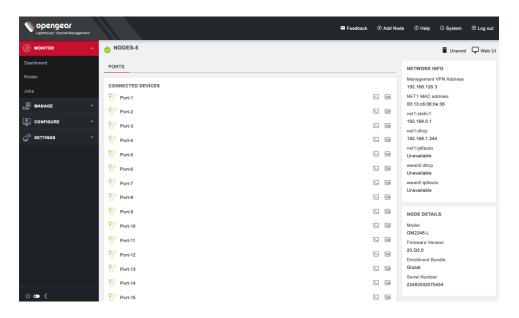
Lighthouse allows you to view all nodes including connected, not connected, enrolled, and pending, as well as nodes using cellular. Go to **MONITOR > Nodes**.



This page displays the cellular health and number of ports. It also offers a button on the right of connected nodes to access the Web UI.

To the right of the table, you can filter by Smart Group, connection status, and perform a text search. By default, the **Show all** filter is selected.

You can click on any connected node to view the node details, list of connected devices, and a list of unconfigured ports. From this detail page, you can access the web terminal and SSH of each connected device. You can also unenroll a connected node or visit the Web UI using the buttons on the top right of the page.

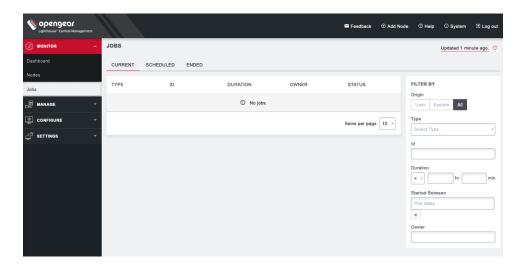


### 5.18 Monitor Jobs

You can keep track of jobs in Lighthouse which are scheduled, running, or have run.

NOTE: For the 21.Q3.0 release (onwards until notified otherwise), this can only monitor system-created jobs. Future releases will add increased functionality.

### Go to MONITOR > Jobs.



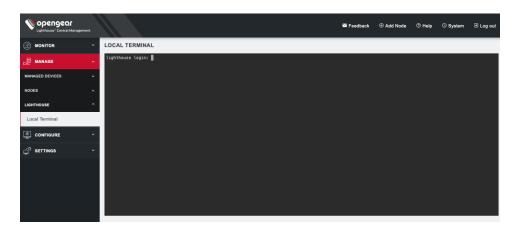
At the top of the page, you can click on **CURRENT**, **SCHEDULED**, or **ENDED** links to see those jobs. You can also use the **FILTER BY** form on the right to further refine your results by type, ID, job duration, dates the job began, and owner.

### 6. Shut Down or Restart Lighthouse

### 6.1 Shut down a running Lighthouse instance

To shut down a running Lighthouse instance:

1. Select MANAGE > LIGHTHOUSE > Local Terminal



- 2. At the **Local Terminal** login prompt enter a username with administrative privileges (e.g. **root**).
- 3. At the **Password:** prompt, enter that account's password. A **Last login** date and time for that account are returned to STD OUT and a shell prompt for the logged in user appears.
- 4. Enter the command shutdown now and press Return. The virtual machine shuts down.

### 6.2 Restarting a running Lighthouse instance

To restart a running Lighthouse instance, follow the first three steps of the *Shutting down a running Lighthouse instance* procedure above. At the shell prompt, enter one of these commands and press **Return**:

- reboot
- shutdown -r now

The Lighthouse virtual machine shuts down and reboots.

### 7. Using Lighthouse

After Lighthouse has been installed and configured, a small set of nodes should be enrolled, and a set of tags and smart groups should be created that allow nodes access to be filtered to the correct subset of users.

Once these nodes are installed, access to the Node's Web UI and serial ports should be tested.

This section covers:

- · Licensing third-party nodes before enrollment
- Enrolling nodes
- The Enrolled Nodes page
- Filtering pages displaying nodes
- Creating and editing **Smart Groups**
- Creating and editing Managed Device Filters
- Connecting to a node's web management interface
- Connecting to a node's serial ports via Console Gateway

### 7.1 Licensing third-party nodes before enrollment

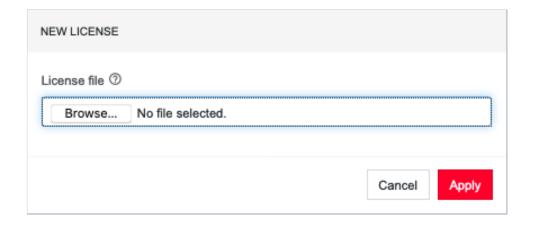
Lighthouse includes support for managing third-party remote nodes at no cost. Support for third-party remote nodes is not built-in to a new Lighthouse instance, however: it is added via a *license*.

A *license* is an encrypted, RFC 7519-compliant, JSON web token that contains key-values. Licenses are distributed by Opengear and are available as .zip files by e-mail via a fulfillment procedure.

Before enrolling a third-party remote node, its corresponding license must be added to Lighthouse as follows:

### 7.1.1 Adding a license using the Lighthouse UI

- 1. Select SETTINGS > SYSTEM > Licensing
- 2. Click the + button at the top of the page. A New License dialog opens.



- 3. Click **Browse...** to select the license file to upload.
- 4. Click Apply.

### 7.1.2 Showing installed licenses in the Lighthouse UI

To see all installed licenses, select **SETTINGS > SYSTEM > Licensing**.

Installed licenses are also shown on the Lighthouse dashboard under the **LICENSING INFORMATION** section. Select **MONITOR > Dashboard** to open the **Dashboard**.

# Number of Installed Licenses: 1 Number of Supported Nodes: 0 / 25 Number of Supported NetOps Secure Provisioning Nodes: 0 / 0 Number of Supported NetOps Software-Defined Infrastructure Nodes: 0 / 0 Expiry Date: Nov 11, 2023 Status: In Compliance Enabled Features: Multiple Lighthouse Support

The dashboard also displays messages when:

- The number of nodes supported by a license has been reached or exceeded.
- The maintenance period of a license has expired.

### 7.1.3 Showing installed licenses via the Local Terminal

oglicdump is a shell-based tool that writes the current licensing status of a Lighthouse instance to STD OUT (or, using the -o switch, a file).

## For example: # oglicdump { "OGLH": { "contact": { "email": "test@test.com", "name": "test", "phone": "test" },

"features": {

```
"additional": {
    "multipleinstance": "1",
    "thirdpartynodes": "1"
    },
    "maintenance": 1548806400,
    "nodes": 20
    }
}
```

If no licenses are installed, **oglicdump** returns the following:

```
# oglicdump
No data found
```

### 7.2 Enrolling nodes

### 7.2.1 Enrollment overview

Enrolling nodes is the process of connecting nodes to Lighthouse to make them available for access, monitoring, and management. Enrollment can be performed via:

- The Lighthouse Web UI
- The Node Web UI
- ZTP
- USB key

Credentials must be provided to authenticate either the Lighthouse during enrollment via the Lighthouse WebUI, or the node during the other enrollment scenarios.

The Lighthouse VPN uses certificate-authenticated OpenVPN tunnels between Lighthouse and remote nodes. These tunnels rely on the time being synchronized between the Lighthouse instance and the *console server* or other remote node. During enrollment, if a remote node is not relying on an NTP server to set its time, it inspects the **HTTP Date** header sent by Lighthouse and sets its local time to match that of the Lighthouse instance.

If a remote node *is* relying on an NTP server to set its own time, it still checks the **HTTP Date** header sent by Lighthouse to affect the time synchronization but does not set its local time to that of the Lighthouse instance.

When enrolling via Lighthouse, an administration username and password for the node must be provided. When enrolling via the node, an enrollment **token** must be provided. A default enrollment token can be set on the **CONFIGURE > NODE ENROLLMENT > Enrollment Settings** page, and individual tokens set per enrollment bundle.

Enrollment is a two-step process:

1. Once enrollment starts, nodes receive their enrollment package, and establish a VPN connection to Lighthouse.

2. The node is now in the **Pending** state and needs to be **Approved** before the node is available for access, management, or monitoring.

**NOTE**: This second step can be skipped by selecting the *Auto-approve node* checkbox when configuring an enrollment bundle.

### 7.2.2 Enrollment bundles

An enrollment bundle is a downloadable file that stores provisioning information, allowing for bulk enrollment and manipulation of remote nodes.

Applying an enrollment bundle during enrollment allows tags to be associated with nodes when they're first enrolled, rather than manually assigning tags after the nodes are enrolled.

This is useful for larger roll outs where there are many nodes deployed with a similar configuration and responsibilities. If relevant Smart Groups and tags have been set up, newly enrolled nodes are immediately visible for the relevant users to configure and use.

Associating templates with an enrollment bundle allows to run a set of templates on a node, after it has been enrolled. Any template defined on the Lighthouse can be added to an enrollment bundle, and each bundle supports any number of templates.

NOTE: NetOps modules (see NetOps User Guide) can also be associated with enrollment bundles.

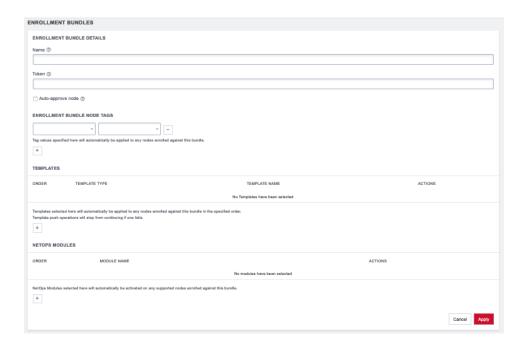
### 7.2.3 Creating an enrollment bundle

An enrollment bundle can be created in a Lighthouse instance as follows:

1. Select CONFIGURE > NODE ENROLLMENT > Enrollment Bundles



2. Click the + button. The **Enrollment Bundle Details** page appears.



- Enter a Name and Authentication Token for the bundle in the respective fields.
- 4. Select the number of *Tags* and *Values* to apply to any nodes that enroll using this enrollment bundle.
- 5. (Optional) Select the Auto-approve node checkbox.

When this is checked, a device configured using this enrollment bundle is not placed in pending mode during the enrollment process. Instead, it is automatically approved for enrollment after it has been identified.

You can also use this bundle to automatically activate NetOps modules for any supported nodes.
 Scroll down to the NETOPS MODULES section and press the + button to open the MODULE DETAILS dialog.



7. Select the desired Module Name from the drop-down list. Click Apply.

With the enrollment bundle named, use the **ENROLLMENT BUNDLE NODE TAGS** to populate it with the desired name-value pairs:

- 1. Select a field name from the left-most drop-down menu.
- Select or enter a value from the right-most drop-down menu.
- 3. Click the + button to add a new pair of drop-down menus.
- 4. Select another field name and select or enter another value.
- 5. Repeat until all desired name-value pairs are displayed.
- 6. Click Apply.

With the enrollment bundle named, use the **TEMPLATES** to populate it with the desired list of templates to be applied post-enrollment:

- 1. Click the + button to add a new pair of drop-down menus.
- 2. Select a value from the **Template Type** menu. The selected template type filters the available names to those templates of that type.
- 3. Select a value from the **Template Name** menu.
- 4. Repeat until all desired type-name pairs are displayed.
- 5. Click Apply.
- 6. The templates in the table can be reordered using the arrow buttons in the far-left column of the table and are executed in the order they appear. The order buttons appear if there is more than one template in the table.

Template push operations stop if one template fails.

### 7.2.4 Structure of an enrollment bundle

An enrollment bundle file, manifest.og, contains a series of field-value pairs that an unconfigured device can use to configure itself.

Options that can be set in manifest.og include new firmware, custom configuration scripts, OPG config files, and Lighthouse enrollment details.

By default, manifest.og includes the following field-value pairs (with example values):

```
address=192.168.88.20
api_port=4443
bundle=bne-dc
password=secret
```

Custom field-value pairs can be added manually. The field names are potential field names for a real-world, customized file, but the values following each field name are examples:

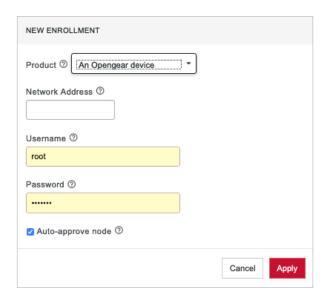
```
script=configure_ports.sh
image=acm7000-3.16.6.image
external endpoints=192.168.1.2:4444,192.168.1.3:4445
```

### 7.2.5 Enrollment via Lighthouse Web UI

Enrollment via Lighthouse Web UI only works if the Node is reachable from Lighthouse.

- 1. Select the Add Node shortcut in the top menu bar to open a NEW ENROLLMENT dialog.
- 2. Select the **Product** type from the **Product** drop-down menu.
- 3. Available options in the **Product** drop-down menu are:
  - An Opengear device
  - A generic third-party device
  - An Avocent ACS6000
  - An Avocent ACS8000
  - An Avocent ACS Classic

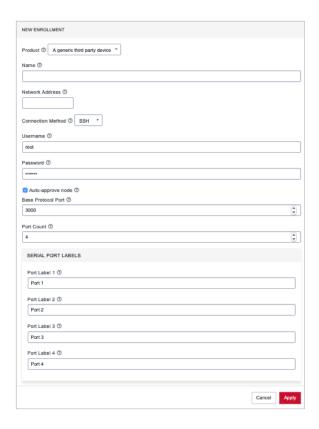
- A Cisco 2900 Series
- A Digi Passport



4. Enter the **Name**, **Network Address**, **Username**, and **Password** of the node being enrolled. The **Username** and **Password** fields are for the login credentials required by the remote node being enrolled, **not** the login credentials used to login to the Lighthouse instance.

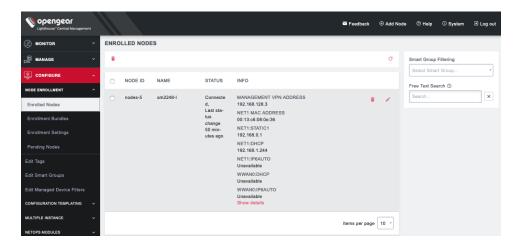
**NOTE**: Lighthouse populates the node name field with the hostname of the enrolled node rather than a user provided value. It is no longer possible for users to specify a custom name, except when enrolling third party nodes. Console servers with firmware 4.1.1 and higher provide their hostname in the node information, with pre-4.1 nodes instead just having their node id used as the name. Nodes enrolled prior to upgrading to 5 have their names switched to the new standard if the node is running 4.1.1 firmware but retain their old name if older firmware is still installed.

5. To enroll a generic third-party device, there are three more required fields: *Connection Method, Base Protocol Port*, and *Port Count*.



- 6. Choose **SSH** or **Telnet** from the **Connection Method** drop-down menu, as appropriate for the connection method supported by the third-party device.
- 7. Enter a base number in the **Base Protocol Port**. By default, this is set to 3000. The Base Protocol Port number is the starting port number from which the third-party device's individual serial port network port numbers will be derived.
- 8. Enter the number of serial ports the third-party device has in the **Port Count** field. Below the **Port Count** field is a **Serial Port Labels** section. Whatever number is entered in the **Port Count** field, the **Port Label x** fields in this section update to match.
- 9. Optionally, edit the labels used to identify each serial port in the **Serial Port Labels** section.
- 10. Click Apply.

Once enrolled, the console server's details are removed from the **Pending Nodes** page and added to the **CONFIGURE > NODE ENROLLMENT > Enrolled Nodes** page.



### 7.2.6 Enrollment via Node Web UI

If the node is situated behind a firewall, Lighthouse is not able to initiate an enrollment. It needs to be triggered from the Node Web UI.

- 1. Log into the Node Web UI.
- 2. Select Serial & Network > LIGHTHOUSE.
- Enter the Server Address of Lighthouse (which can be hostname, FQDN, or IP address)
- 4. Optionally, enter the Server Port.
- 5. Enter the **Enrollment Bundle** (if a specific bundle is being used), and the **Enrollment Token** (either the global token or the bundle-specific token).
- 6. Select **Apply Settings**. The enrollment process begins.

### 7.2.7 Lighthouse Enrollment via OM, ACM, CM, and IM Web UI

- OM: Nodes can be enrolled into a Lighthouse instance on OPERATIONS MANAGER Web UI using the CONFIGURE > LIGHTHOUSE Enrollment menu item and the lhvpn-callhome command.
   See the OPERATIONS MANAGER User Guide for more details.
- ACM, CM and IM: On the Web UI, select Serial & Network > Lighthouse to open the Request Enrollment with Lighthouse Server page.

### 7.2.8 Mass Enrollment using ZTP

For mass node enrollments using ZTP, three new custom DHCP fields are handled by ZTP scripts.

These fields contain the **URL**, **Bundle Name** and **Enrollment Password** used in an enrollment which is kicked off after all other ZTP handling is completed. If a reboot is required because of a config file being provided the enrollment starts after the reboot. Otherwise it happens immediately.

Here is a sample configuration file for the ISC DHCP Server:

```
option space opengear code width 1 length width 1;
option opengear.config-url code 1 = text;
option opengear.firmware-url code 2 = text;
option opengear.enroll-url code 3 = text;
```

```
option opengear.enroll-bundle code 4 = text;
option opengear.enroll-password code 5 = text;

class "opengear-config-over-dhcp-test" {
  match if option vendor-class-identifier ~~ "^Opengear/";
  vendor-option-space opengear;
  option opengear.config-url "http://192.168.88.1/config.xml";
  option opengear.enroll-url "192.168.88.20";
  option opengear.enroll-bundle "";
  option opengear.enroll-password "default";
}
```

**NOTE**: The maximum amount of data allowable as DHCP options is 1200 bytes, including all overhead inherent in the structuring of this data. Individual options are limited to 255 characters.

### 7.2.9 Enrollment via USB drive

USB Enrollment enables the configuration of a device using a manifest file copied to a USB drive and inserted into the unconfigured device before it first boots.

Once created (see Creating an enrollment bundle above), manifest.og files can be downloaded from a Lighthouse instance as follows:

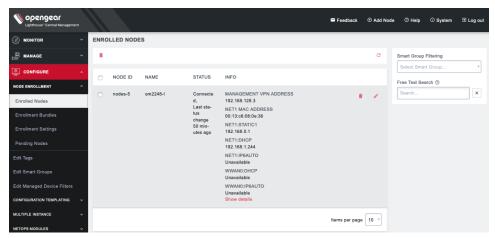
- 1. Select **CONFIGURE > NODE ENROLLMENT > Enrollment Bundles**. A list of existing **Enrollment Bundles** appears.
- 2. In the **Actions** column of the particular bundle, click the **download** button, a downward arrow in a circle
- 3. Depending on the browser's configuration, a manifest.og file is either downloaded to the local system or the browser opens a dialog asking to specify where download should be copied.

To enroll via USB drive:

- 4. Copy manifest.og to the root directory on a USB drive.
- 5. Plug the USB drive into an unconfigured and powered-down console server.
- 6. Power the console server up.

On first boot, the device looks for a file - manifest.og - on any USB drives attached to the device and configures the device based on their contents.

### 7.3 The Enrolled Nodes page



**CONFIGURE > NODE ENROLLMENT > Enrolled Nodes** lists all enrolled nodes in the order they are enrolled to *Lighthouse*.

On the bottom right of the page is an **Items per page** drop-down that allows you to select the number of nodes per page. Choose a default value of 10, 20, 50, 80, or 100 nodes per page, or enter a custom value between 1 and 100. This setting applies to the current user session only and will be lost when current user logs out. This drop-down is also presented on **Pending Nodes**, **Console Gateway**, and **Node Web UI** pages.

It also displays details about each node (such as model, firmware version, serial number) and status.

Status is the current connection status of the node and displays either of two things:

- **Connected:** Last status change x [time unit] ago: The time since Lighthouse connected to the console server.
- **Disconnected: last status change x [time unit] ago**: The time since Lighthouse disconnected from the console server.

**Configuration Retrieval Status** displays if any configuration retrieval sections failed when performing a configuration sync with this node, such as Groups, Users, Node Description, Authorization, or Serial Ports.

**Configuration Template Run Status** displays the result of the most recent configuration template push on this node, listing which templates finished applying, or failed to apply to the node. This information is displayed until the next template push has completed on this node.

The **Configuration Retrieval Status** and **Configuration Template Run Status** are not displayed if there is no relevant data to display and are only displayed for users with **Lighthouse Administrator** or **Node Administrator** permissions.

Results of the Configuration Retrieval Status and Configuration Template Run Status will indicate:

Success: all templates were successfully executed on the node.

- Partial Failure: some templates failed to execute on the node, or some config sections failed to synchronize.
- Failure: all templates failed to execute on the node, or all config sections failed to synchronize.

The detailed information is shown in a popover that appears when the summary of each status is clicked on, navigated to, or hovered over. The format of the detailed information for each status shown on relevant popovers is as follows:

- Retrieval failed for: section\_name, section\_name, section\_name.
- Template(s) failed to apply: template\_name, template\_name, template\_name.
- Template(s) successfully applied: template\_name, template\_name, template\_name.

If **SETTINGS > SERVICES > Cellular Health Reporting** is Enabled, the **Cellular Health** column appears and displays the node's current cellular status. If this state is **Good|Moderate|Bad**, the color indicator and the text are clickable links that open a popup containing detailed health information.

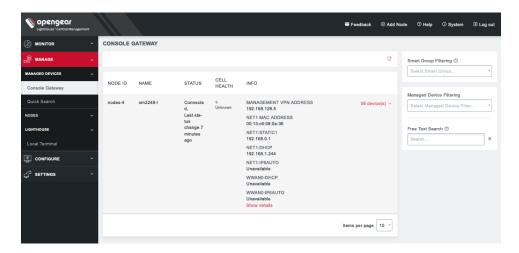


This popup includes the following information:

- Cellular IP Address (IPv4 and IPv6)
- Cellular interface status (UplDown)
- Conditions
- Signal Quality
- RSSI
- Connection Type
- Sim Issues
- Connectivity Test (Passed|Failed|Connectivity Test Disabled)

### 7.4 Filtering pages displaying nodes

There are three ways to filter search results: Free Text Search, Smart Group Filtering, and Managed Device Filtering. They can be used independently from each other or in combination. MANAGE > MANAGED DEVICES > Console Gateway uses all of them because it is the only page which lists all nodes with managed devices.



### 7.4.1 Filtering using the Free Text Search field

The Free Text Search input field allows near real-time filtering of nodes and managed devices. It searches over node name, firmware version, management VPN address, MAC address, serial number and port label.

To use the Free Text Search, enter your search term and press the **Enter** key. The Free Text Search field treats multiple search terms separated by the space character as being combined with the logical **AND** operator, returning results only if *all* terms are present in the item.

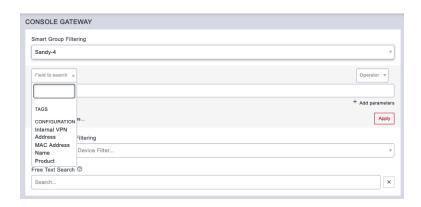
For example, the search phrase production switch returns only nodes that contain both production **AND** switch anywhere in searchable fields.

To search for a multi-word term, enclose the search term in double quote characters. For example, "production switch" will return results only if the entire search term is matched in the item.

### 7.4.2 Filtering using the Smart Group Filtering drop-down menu

Selecting from the **Select Smart Group** drop-down menu sets the page to display the subset of nodes that belong to the selected group. See *Creating Smart Groups* for how to create such groups.

Once a particular Smart Group has been selected, further filtering options become available under **Fields** to search:



In the example above, the **CONFIGURE > NODE ENROLLMENT > Enrolled Nodes** page is being filtered on the **Sandy-4** Smart Group.

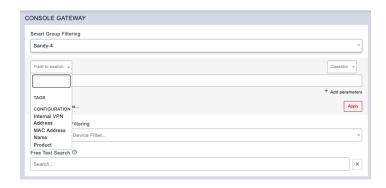
To add more filtering options:

- 1. Click Field to search.
- 2. Select a field and enter a value in the text box.
- 3. Select an **Operator** from the drop-down box on the right.
- 4. Click the + Add Parameters button. Select a parameter.
- 5. Click Apply.

### 7.4.3 Filtering using the Managed Device Filtering drop-down menu

Selecting from the *Managed Device Filter* drop-down menu sets the page to display the subset of nodes that belong to the selected group. See *Creating Smart Groups* below for how to create such groups.

Once a particular **Managed Device Filter** has been selected, further filtering options become available under **Fields to search**:



To add more filtering options:

- 1. Click Field to search.
- 2. Select a field and enter a value in the text box.
- 3. Select an **Operator** from the drop-down box on the right.
- 4. Click the **+ Add Parameters button**. Select a parameter.
- 5. Click Apply.

### 7.5 Node Upgrade via the UI

Note: You can also set up a Node Upgrade in the CLI, see 12.2 node-upgrade.

## The Node Upgrade UI is available in the Web UI under **Settings > Services > Node Firmware Upgrade**. **Overview**

The Node Upgrade UI allows up to 5000 connected nodes per task to be upgraded to the latest firmware for security fixes through an easy to manage user interface, either immediately or at a scheduled time, even outside normal business hours.

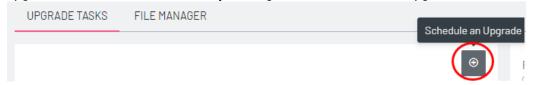
Completed jobs with the nodes selected can be duplicated so as to allow easy sequential upgrades. Nodes that failed to upgrade can be re-scheduled.

Upon opening the Node Firmware Upgrade window there are two tabs accessible, plus access to the upgrade scheduling wizard, these are:

**Upgrade Tasks** – a filtered dashboard where you can view scheduled and completed tasks and see their status.

**File Manager** – An area that allows upgrade files to be uploaded and a table that displays previously uploaded files.

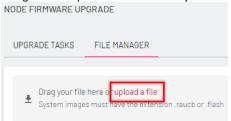
**Node Firmware Upgrade** scheduling wizard –This is where you can set up and schedule firmware upgrades. The wizard is accessed by clicking on the + button in the Upgrade Tasks tab.



### 7.5.1 Upload a firmware file

Only one file may be uploaded at a time using the upload tool. If multiple files are selected and placed in the drag and drop field, only the last file that was selected will be uploaded.

- 1. Select the 'File Manager' tab in the Node Firmware Upgrade UI section.
- 2. Either select 'upload a file' to open an explorer view, then select the file. Or
- 3. Drag and drop the file into the upload area.



Note: In-progress uploads can be cancelled by clicking the X

The file upload will continue even if you click elsewhere in the Lighthouse UI, however, the upload will be cancelled if you close the website or if the HTTPS connection to Lighthouse is closed.

### 7.5.2 Delete a firmware file

- Select the File Manager tab on the Node Firmware Upgrade UI page.
- Click the delete button (■) next to the firmware file you wish to delete.

**Note:** Firmware files that are still needed by an ongoing or upcoming firmware upgrade task cannot be deleted, an error flag will inform you if this occurs.



### 7.5.3 Create an upgrade task

1. Click the plus button (+) above the task information table to schedule an upgrade (or start one immediately).



- 2. The **Node Firmware Upgrade Scheduling** wizard is opened. Enter a name/title for the upgrade task.
- 3. From the firmware list, select the firmware upgrade for the upgrade task then click the **Select Firmware** button.

**Note:** You can also upload new firmware at this stage.

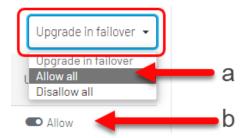
- 4. Use the checkboxes to select which nodes will be upgraded in this task.
  - **Note:** Compatible nodes that have already been scheduled for an upgrade cannot be selected, these are visible in the list but appear greyed-out. Nodes that are not compatible with the firmware file will not be listed.
- 5. Select **Next**, to go to the scheduling screen.
- 6. In the Scheduling screen select either **Immediately after creation** for immediate start, or, **Set time** for a delayed schedule.

**Note:** The scheduled time is always given in UTC – the current UTC time is provided on-screen for reference.



7. If **Upgrade in Failover** is selected, it is selected either in bulk, by dropdown selection (a), or, individually by a toggle switch beside each table row (b):

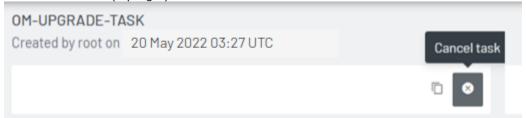
**Note:** Selecting this option may result in considerable cell charges in the event of a failover.



- Click Next Review and Confirm to go to the review screen. Check the schedule details are correct. To change schedule details, click Back - Schedule Upgrade, all data local data will be preserved while you change parameters on previous screens.
- 9. Select Confirm, and type Yes at the popup prompt, then click Confirm to create the task.

### 7.5.4 Cancel an upgrade task

- 1. Return to the **Node Firmware Upgrade** Home screen to view the upgrade task list.
- 2. In the task list, click on the task name to select the task you wish you cancel, this opens the **Task Details** screen.
- 3. Click the **X** button (top-right) to cancel the task.



**Note:** You cannot cancel tasks that have already been completed. Please review the cancellation limitations below.

### **Limitations:**

- Do not cancel an upgrade job just as it is about to begin, for example, 10 seconds before
  or after the start time. This may result in a race condition where the command to cancel
  the upgrade may be ignored and the upgrade runs even though it was cancelled.
- If an upgrade is cancelled while in progress, only nodes that have not yet been upgraded will be cancelled.

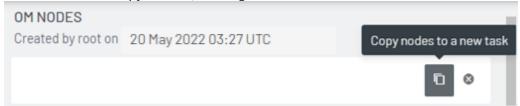
### 7.5.5 Delete an upgrade task

Upgrades cannot be permanently deleted as they can offer a valuable insight into the health of the nodes when problem-solving and provide the version path that they have traversed over their lifetime. If the number of jobs is becoming unmanageable, or jobs need to be deleted for security measures, the support team will be able to advise on how to remove/clear them.

### 7.5.6 Copy a scheduled task

This procedure is useful for creating a new schedule that uses the same nodes that were selected for the task you are copying, or, for adding or removing nodes from the list. You will also be able to select different Firmware or use the same Firmware for that list of nodes

- 1. Navigate to the **Node Firmware Upgrade** Home screen.
- 2. Select the task you wish you copy, by clicking the task name in the task table **Note:** For a task to be copied, the task must have already run or been cancelled.
- 3. Click the button to copy the task, creating a new task with the same nodes.



### 7.5.7 Retry an upgrade task

- 1. Navigate to the **Node Firmware Upgrade** Home screen.
- 2. Select the task you wish you retry, by clicking the task name in the task table. You can filter the task list by using the **Completed with Errors** filter.
- In the task detail screen, click the Repeat for failed upgrades button to be taken to the scheduling task creation view.
   TASK STATUS



**Note:** If the relative Firmware file has been deleted, the **Repeat for failed upgrades** button is not displayed.

### 7.5.8 Unenrolling Nodes

Unenrolling nodes as they are being upgraded is not supported as this could result in unexpected behavior.

### 7.5.9 Node upgrade runtime behavior

The following describes the behavior of the Node Upgrade tool while performing routine upgrade tasks.

### 7.5.9.1 Multiple Instance Promotion

- All scheduled upgrades will be cancelled when a secondary is promoted to be the new primary.
- Firmware files are not replicated among the multiple instance cluster and will need to be reuploaded to the new primary after promotion.

### 7.5.9.2 Downgrading and Skipping Versions

This solution does not allow downgrading of nodes, nor does it allow upgrading to an identical version. The node upgrade will skip nodes that are at the upgrade version or later, for example, if upgrading from version 21.Q3 to 21.Q4, it will ignore any nodes that are already at 21.Q4 or 22.Q1.

Skipping versions. If a node is scheduled to be upgraded from 21.Q3 directly to 22.Q1 (skipping 21.Q4), it will upgrade the node even if it has been manually upgraded to 21.Q4 before the scheduled upgrade starts.

**NOTE:** Lighthouse does not check or validate the version jumps for nodes, so there is a risk that the upgrade could fail if major versions are being skipped. Skipping versions is not recommended or supported, however, it is not disallowed.

### 7.5.9.3 Time zone changes

Node upgrades can only be initiated or scheduled by an operator with administrator credentials while logged in at the primary lighthouse. The scheduling of the node upgrade is based on the time zone of the primary lighthouse.

If the time zone of the primary lighthouse is changed before a scheduled upgrade starts, the schedule time will be based upon the new time zone. This may result in jobs not running at all, being skipped, ignored, or otherwise running at unpredictable times.

It is recommended that you avoid changing the system time of lighthouse, or its time zone, while jobs are scheduled.

### 7.5.9.4 Offline nodes

If a node is offline or otherwise unreachable at the time of upgrade, the node will be skipped. if the node is offline there is a one minute buffer before the scheduled upgrade is skipped and Lighthouse will report the node as a failed to upgrade.

### 7.5.9.5 Node connection interrupted

If the connection to the node is interrupted during the upgrade, the upgrade may be cancelled and will fail unless the upgrade was in the final stages and had no need for further interaction with Lighthouse. In this scenario Lighthouse may report the node upgrade as failed if it was unable to confirm that the upgrade succeeded due to the node being disconnected during the validation period.

Failure to upgrade one node does not affect other nodes in the upgrade job.

### 7.5.9.6 Lighthouse availability and stability

Do not attempt to change major Lighthouse settings, especially those involving the network or timezone, when an upgrade is underway or imminent. Lighthouse must be online and fully booted (preferably for at least a few minutes) before the upgrade starts.

Do not conduct multiple major operations on nodes simultaneously, for example, do not apply templates to the node while it is being upgraded. Do not login to a node and change settings moments before an upgrade occurs.

If Lighthouse is offline when a scheduled upgrade is due to start, the upgrade will not be run. It is good practice to have Lighthouse online for a few hours before a node upgrade. This ensures that all the nodes that will be upgraded have re-established their connection and allows time to troubleshoot any issues.

### 7.6 Creating Smart Groups

Smart Groups are saved search parameters used within Lighthouse for grouping related remote nodes.

A user group can be linked to a particular **Smart Group**. When a group is linked in this fashion, members of the group inherit rights over all nodes in the group based on the group's role. See <u>8.3 Modifying existing groups</u> for how to set a group's role and linked Smart Group.

Smart Groups can also be used to filter visible nodes on pages that display enrolled nodes (such as **CONFIGURE > NODE ENROLLMENT > Enrolled Nodes**) to make it easier to drill down to a particular console.

Smart Groups are dynamic, so as more nodes are added to the system, the filters update.

To create a Smart Group:

- Navigate to any page which displays the Smart Group search interface, for example CONFIGURE > NODE ENROLLMENT > Enrolled Nodes or MANAGE > NODES > Node Web UI.
- 2. Click on the Select Smart Group drop-down and select New Smart Group...



3. Click the *Field to search* drop-down to select a node attribute to filter on.

These attributes include details about the device (Internal VPN Address, MAC Address, Name, Product, SSH Port, Firmware Version, Model, Serial Number, Node ID, Connection Status, Cell Health), and include any tags that have been configured in the system. For filtering access to devices, tags are the most useful attributes to filter on. When a tag is selected, the Field to search text box contains tag values.

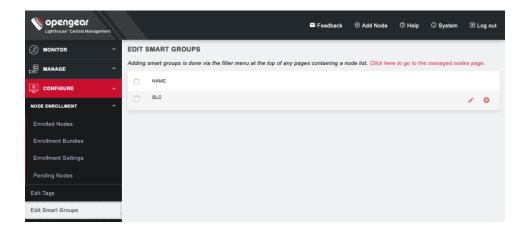
- 4. Click the *Operator* drop-down to select the operator to apply to the *Value*.
- 5. Select the Value to be matched against.
- 6. Click **Apply** to see the results of the filter.
- 7. Click **Save As and** type in a name for your new Smart Group.

This Smart Group can now be used for filtering nodes for display and for access.

### 7.7 Editing an existing Smart Group

To edit an existing Smart Group:

Select CONFIGURE > Edit Smart Groups.



- Click the **Delete** button to delete an existing Smart Group.
- Click the **Edit Group** button to change a Smart Group's name.

To change the search parameters used by a Smart Group:

- Navigate to a page that displays Smart Groups for filtering (e.g. CONFIGURE > NODE ENROLLMENT > Enrolled Nodes).
- 2. Select the required Smart Group to be changed from the **Select Smart Group** drop-down menu.
- 3. Change the **Tag** and **Operator** values as required.
- 4. Click Save as.



5. Leave the Smart Group name unedited and click **Apply**. The changed **Smart Group** overwrites the existing Smart Group.

### 7.8 Creating Managed Device Filters

Managed Device Filters are saved search parameters for grouping related managed devices on remote nodes. Managed Device Filters can be used to filter visible nodes with managed devices on the **MANAGE** > **MANAGED DEVICES** > **Console Gateway** page to make it easier to find a particular console.

Managed Device Filters are dynamic, so as more nodes with managed devices which match saved filters are added to the system, the filters update.

To create a Managed Device Filter:

- 1. Navigate to the MANAGE > MANAGED DEVICES > Console Gateway page.
- 2. Click on the Select Managed Device Filter drop-down and select New Managed Device Filter.

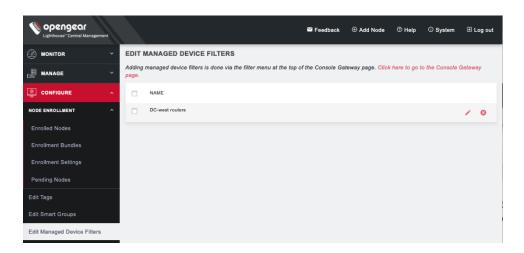


- 3. Click the *Field to search* drop-down to select a node attribute to filter on.
- 4. Select Port Label configuration.
- 5. Click the **Operator** drop-down to select the operator to apply to the **Value**.
- 6. Populate the Value to be matched against.
- 7. Click **Apply** to see the results of the filter.
- 8. Click **Save As and** type in a name for the filter.

This Managed Device Filter can now be used for filtering nodes with managed devices.

## 7.9 Editing an existing Managed Device Filter

To edit an existing Managed Device Filter, select CONFIGURE > Edit Managed Device Filters page.



Click the **Delete** button to delete an existing Managed Device Filter.

• Click the **Edit** button to change a Managed Device Filter's name.

To change the search parameters used by a Managed Device Filter:

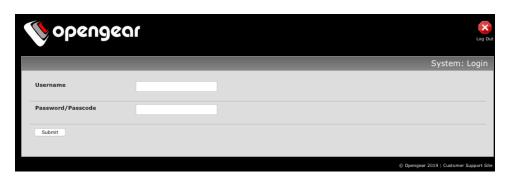
- Navigate to a page that displays Managed Device Filter, such as MANAGE > MANAGED DEVICES
   Console Gateway.
- Select the Managed Device Filter to change from the Select Managed Device Filter drop-down menu.
- 3. Change the parameters (e.g. **Operator** values) as required.
- 4. Click Save as.
- Leave the Managed Device Filter name unedited and click Apply. The modified Managed Device Filter overwrites the existing Managed Device Filter.

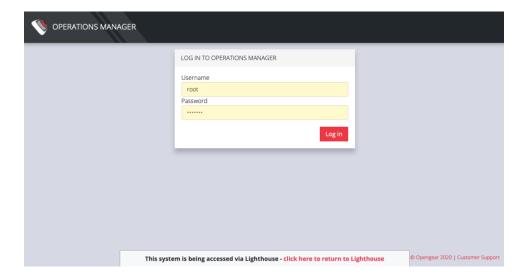


## 7.10 Connecting to a node's web-management interface1

Once a node has been enrolled, its own web-management interface can be accessed from within the Lighthouse UI. To connect to an enrolled node's web-management interface:

- 1. Select MANAGE > NODES > Node Web UI.
- 2. In the *Actions* column, click the *Access Web UI* link for the particular node. The web-based login for that node loads.
- 3. Authenticate using the username and password required by that node. The appearance of the Web UI depends on which device you have added. Below is the ACM/CM/IM Web UI, followed by the OM Web UI.





At the bottom of the browser window is a visual indication that the console server session is being mediated through Lighthouse and a link allowing for a quick return to Lighthouse.

### 7.11 Connecting to a node's serial ports via Console Gateway

Searching for serial ports on Lighthouse can be accomplished by selecting MANAGE > MANAGED DEVICES > Console Gateway and MANAGE > MANAGED DEVICES > Quick Search.

The **Items per page** drop-down on **Quick Search** page allows user to select the number of ports per page. Choose a default value of 10, 20, 50, 80, or 100 ports per page, or enter a custom value between 1 and 100. This setting applies to the current user session only and will be lost when user logs out.

**NOTE**: Port-centric search allows filtering via the Managed Device Filters and displays a list of ports within enrolled nodes that match the search terms, while node-centric search allows filtering via Smart Groups and node properties. **Quick Search** can be used to filter on the managed device label.

#### **Node-centric searching**

- 1. Select MANAGE > MANAGED DEVICES > Console Gateway.
- 2. Find the particular port using the **Smart Group** *Filtering* options to restrict the listed nodes.
- 3. Click the + button in the Access Console Ports row adjacent the particular node.

## Port-centric searching

- 1. Select MANAGE > MANAGED DEVICES > Console Gateway.
- 2. Find the particular port by using the **Managed Device** *Filtering* options to restrict the listed managed devices within enrolled nodes.

Once the serial port is located, serial port access via Console Gateway can be accomplished in two ways:

- HTML5 Web Terminal
- SSH

#### **Quick Search**

- 1. Select MANAGE > MANAGED DEVICES > Quick Search.
- 2. Enter the managed device label, aka name, in the *Quick Managed Device Search* field. This search live-updates as user type.
- 3. Use Web Terminal and/or SSH links inside Actions on a particular port to access it.

#### 7.11.1 Access via HTML5 Web Terminal

To provide easy console port access, Lighthouse includes a HTML5 Web Terminal. The HTML5 Web Terminal includes native cut, copy and paste support. The terminals available on nodes do not.

To access a console port via the Web Terminal:

- 1. Locate the particular port by using one of the search techniques discussed above.
- 2. Click the Web Terminal link for the particular port. A new tab opens containing the Web Terminal.

To close a terminal session, close the tab, or type ~. in the **Web Terminal** window.

#### 7.11.2 Access via SSH

To access ports via SSH, the user can either use a console chooser menu to select the node and the console port or use a direct SSH link from the Web UI to connect to the port.

To access a console port via a Direct SSH link:

- 1. Locate the particular port by using one of the search techniques discussed above.
- 2. Click the SSH link to connect to the URL.

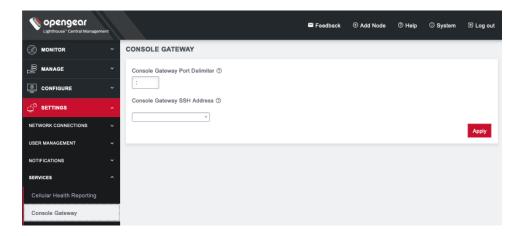
These auto-generated links use the colon (:) as the field-delimiter. The auto-generated SSH link has the following form:

ssh://user-name:console-server-name:port-number@lighthouse-ip-address

Some web browsers associate the colon character with delimiting the protocol at the beginning of a URI so they don't pass these auto-generated URIs correctly.

To work around this, the default delimiter character can be changed. To change this character:

Select **SETTINGS > SERVICES > Console Gateway**.



- Enter a delimited character in the **Console Gateway Port Delimiter** text-entry field. The carat, **^**, is the most common alternative.
- Use the Console Gateway SSH Address drop-down menu to choose an address from which to SSH. The list of available addresses contains the current network interfaces and external network addresses. The value defaults to net1:dhcp if it exists and net1:static otherwise. The additional external addresses can be added to this list using the SETTINGS > SYSTEM> Administration page.

To use the console chooser menu, SSH to the Lighthouse appliance with the username format *username:serial*. This connects to the Lighthouse and presents a list of nodes that the user can access. Once the user selects a node, they are presented with a list of console ports they have access to. When one is selected, the user is connected to that port. For faster access, there are username format shortcuts that give more specific lists of serial ports, or direct access without a menu.

#### username:node\_name

When a valid node name is specified, a list of console ports that the user can access on that node is shown. If they do not have access to this node, the connection fails.

#### username:node\_name:port\_name

When a valid node name and port name are specified, and the user has access to that node and port, the user is connected to this port. If they do not have access to that port, the connection fails.

#### username:port\_name

When a valid port name is specified, the user is connected to first port with that port name found. If the user does not have access to this port, the connection fails.

2: Port 2

**NOTE**: Node names and port names are not case sensitive.

## 7.11.3 Example Console Gateway session

\$ ssh adminuser:serial@lighthouse-name-or-ip-here
1: cm71xx

Connect to remote > 1

1: Cisco Console

Connect to port > 1 router#

## 8. Lighthouse user management

Lighthouse supports locally defined users, and remote users that are authenticated and authorized by AAA.

Users must be members of one or more groups. Each group has a role assigned to it which controls the level of access that group members have to the system. These roles are:

Role	Description
Lighthouse Administrator	The <i>Lighthouse Administrator</i> role is assigned to groups whose members need to manage and maintain the Lighthouse appliance. Members have access to all data on the Lighthouse system
Node Administrator	The <b>Node Administrator</b> role is assigned to groups that need to manage and maintain a set of Nodes. Each group with the <b>Node Administrator</b> role must have an associated <b>Smart Group</b> which is evaluated to define the set of nodes that the group members have access to.
Node User	The <b>Node User</b> role is assigned to groups that need to access a set of nodes. Each group with the <b>Node User</b> role must have an associated <b>Smart Group</b> which is evaluated to define the set of nodes that the group members have access to. Optionally, access to the managed devices can be limited by associating the saved <b>Managed Device Filter</b> with the <b>Node User</b> role.

Group membership can either be defined locally for local users or defined on the AAA server. Groups that are assigned by the AAA servers must still exist locally.

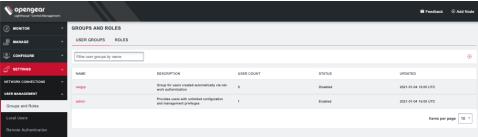
## 8.1 Password fields in Lighthouse

All password fields in Lighthouse are **write-only**. They accept data from the clipboard or pasteboard but do not pass data out.

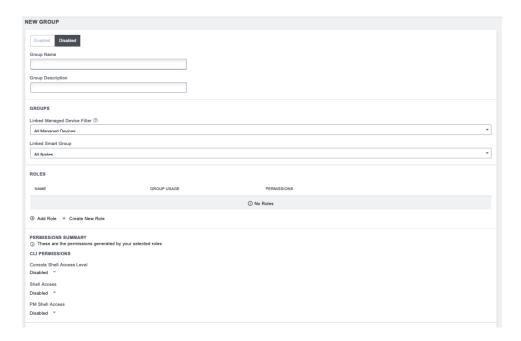
## 8.2 Creating new groups and roles

#### **8.2.1 CREATE A NEW GROUP**

 Select SETTINGS > USER MANAGEMENT > Groups and Roles. The User Groups tab should be selected.



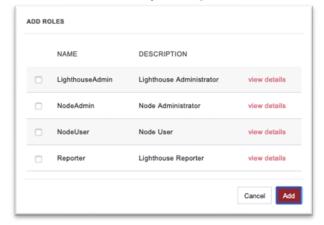
2. Click + on the upper right. The **New Group** page opens.



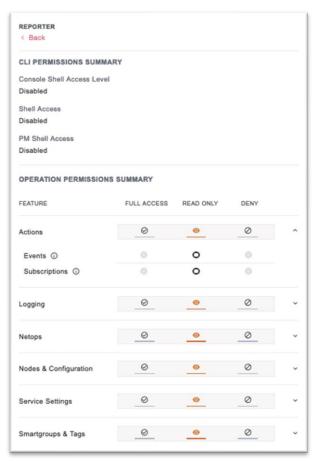
3. Enter a Group Name and Group Description.

**Group Name** is case sensitive. It can contain numbers and some alphanumeric characters. When using remote authentication, characters from a user's remote groups that are not allowed on Lighthouse are converted to underscores during authentication. Local groups can be created that take that into account, allowing the authentication to continue.

- 4. The CLI Permissions section displays permissions based on the roles you have assigned to this group. To change the permissions, you can edit or add new roles with the desired CLI Permissions. See CREATE A NEW ROLL below.
- 5. Click **Enabled** to enable group.
- 6. If desired, you can select a **Linked Managed Device Filter** and **Linked Smart Grou**p to associate with this group.
- 7. Add one or more roles by clicking **Add Role** and checking the desired roles.

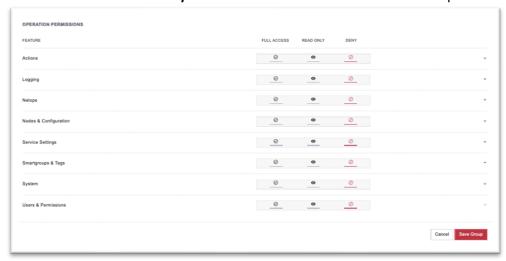


Each role has specific operation permissions associated with it and **CLI** (**Command Line Interface**) access levels for **console shell**, **shell**, and **PM shell**. Click **view details** to see the information for each group.



8. You can also control the new group's permissions independently of the roles you add to your group. Scroll to the bottom of the page to specify **Full Access, Read Only,** or **Deny**. Click to the right of each Operation row to see all options.

NOTE: See Available Operations Permissions below for a list of all options.



9. Click Save Group.

#### **Available Roles:**

**Lighthouse Administrator**: Members of groups with this role have **Full** access to all nodes and managed devices.

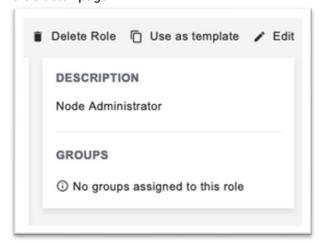
**NodeAdmin:** Has no shell access. Has **Read Only** access to **Netops Modules**, all **Nodes & Congfiguration Operations, Cell Health, Smart Groups, Tags,** and **Jobs**.

NodeUser: Has PM Shell access. Has Read Only access to Nodes & Devices (Base) and Tags.

Lighthouse Reporter: Has no shell access. Has Read Only access to all Operations.

You can also create a custom role that allows you to modify **CLI Permissions** and **Operations Permissions** by clicking **Create New Role** on the **New Group** page.

A new role can also be based on an existing role with the **Use as template** link on the upper right of a role's detail page.



#### **Available Operations Permissions:**

#### Actions

Events – Enable or disable if events are used to generate notifications.

Subscriptions - Manage third-party access to events.

#### Logging

Port Logging - Manage port logging settings.

Syslog – Manage system syslog settings.

### Netops

**Netops Modules** 

Nodes & Configuration

Nodes & Devices (Base) – Access to dashboard, nodes, managed devices, node enrollment, console gateway, and Node web UI.

Nodes & Devices (Advanced) – Access to jobs, pending nodes, smart groups, and managed device filters.

Template Push – Manage templates and push templated to nodes.

#### Service Settings

**LHVPN** 

Cell Health

**Console Gateway** 

Date & Time

**HTTPS** 

Netops - Install Netops modules and manage local Netops repositories.

Node Backup

**Session Settings** 

**SNMP** 

SSH

Syslog

Smartgroups & Tags

Bundles - Manage and use bundles.

Smart Groups - Manage and use smart groups.

Tags - Manage and use tags.

System

Admin & Licensing - Manage access settings for Lighthouse and license settings.

Backup & Restore

Jobs

Multi-instance – Manage multi-instance settings and control state of instances.

Network Interfaces - Manage network interface settings.

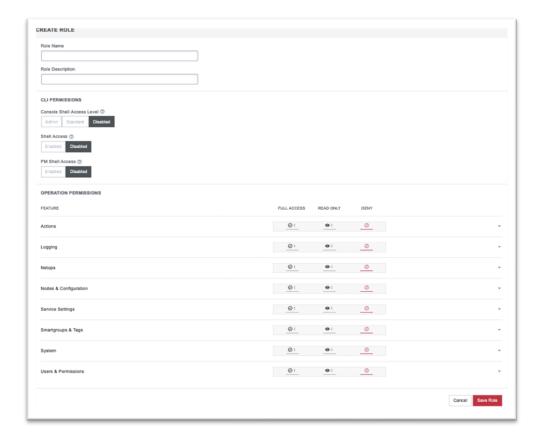
System Upgrade & Reset

Users & Permissions

Authentication – Manage authentication settings including methods, policies, and restrictions.

Groups & Roles - Create and edit groups and roles. May not assign them to users.

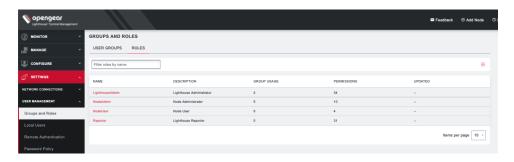
Users - View, manage, create, and delete users.



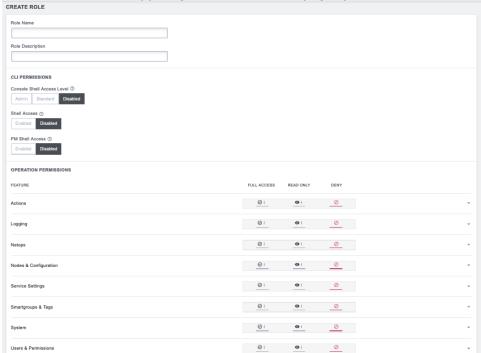
**NOTE**: When a new group is given the *Lighthouse Administrator* role, members of the group have access to the sudo command. Groups or users with the *Lighthouse Administrator* role are added to the **admin** group, which is in the list of allowed sudoers. On first boot of a new Lighthouse instance, the **root** user is the only member of the **admin** group and the only user with sudo access.

#### **8.2.2 CREATE A NEW ROLE**

- Select SETTINGS > USER MANAGEMENT > Groups and Roles.
- 2. Click the ROLES tab.



Click + on the upper right. The Create Role page opens.



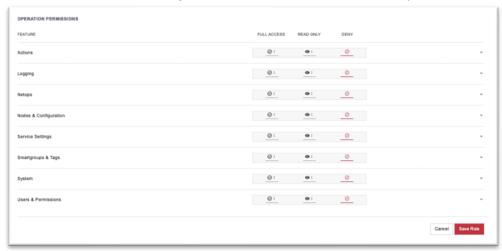
- Enter a Role Name and Role Description.
- 5. Modify the **CLI Permissions** for as desired.

**Console Shell Access**: Ability to connect to nodes' command lines via Lighthouse's SSH. **Shell Access**: Ability to access Lighthouse's command line as administrator.

PM Shell Access: Ability to connect to serial ports via SSH.

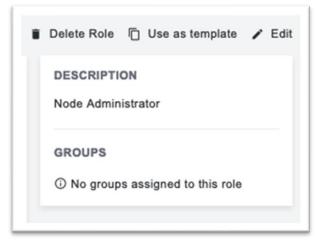
6. You can also control the new roles **Operation Permissions** independently. Specify **Full Access, Read Only,** or **Deny**. Click to the right of each Operation row to see all options.

NOTE: See Available Operations Permissions for a list of all options.



7. Click Save Role.

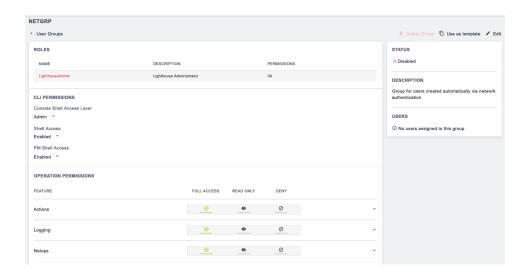
A new role can also be based on an existing role with the **Use as template** link on the upper right of a role's detail page.



## 8.3 Modifying existing groups

To modify an existing group:

- 1. Select SETTINGS > Groups and Roles. If necessary, click on the USER GROUPS tab.
- Click the name of the group to be modified.
- 3. Click the **Edit** icon on the upper right and make desired changes.
- 4. Click Save Group.



The group details page allows the group's **Description**, **Role**, **Linked Smart Group**, and **Linked Managed Device Filter** to be set and changed.

If a Group's *Role* is *Lighthouse Administrator*, the group's *Linked Smart Group* is *All Nodes* and *Linked Managed Device Filter* is *All Managed Devices*. This cannot be changed. If a Group has a *Linked Smart Group* other than *All Nodes* or a *Linked Managed Device Filter* other than *All Managed Devices*, the group's *Role* cannot be set to *Lighthouse Administrator*.

See <u>7.5 Creating Smart Groups</u> for details regarding creating and using **Smart Groups** and *Creating Managed Device Filters* for details regarding creating and using **Managed Device Filters**.

The **Groups** page also allows you to delete groups. All users who were members of the deleted group lose any access and administrative rights inherited from the group.

**NOTE:** The **netgrp** group is inherited as the primary group for all remote AAA users who are not defined locally on Lighthouse. By default, **netgrp** has the **Lighthouse Administrator** role and is disabled - it must be enabled to take effect for remote AAA users.

## 8.4 Use an existing group as a template for a new group

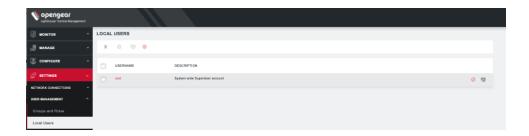
To use an existing group as a template for a new group:

- Select SETTINGS > USER MANAGEMENT > Groups and Roles. If necessary, click on the USER GROUPS tab.
- 2. Click the name of the group to be used as a template.
- 3. Click the **Use as Template** icon on the upper right. This opens a new group page with the settings from the group you selected as a template.
- 4. Change the **Group Name** and make and other desired changes.
- 5. Click Save Group.

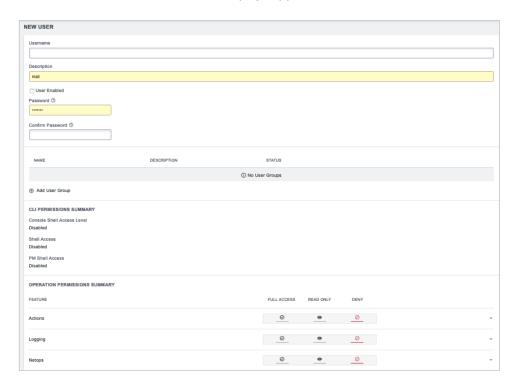
## 8.5 Creating new local users

To create a new local user:

1. Select **SETTINGS > USER MANAGEMENT > Local Users.** By default, the root user is the only user listed.



2. Click the + button. The New User page appears.



- 3. Enter a Username, Description, and Password.
- 4. Re-enter the **Password** in the **Confirm Password** field.
- 5. Click on Add User Group to add this user to any existing User Groups.
- 6. Choose which CLI options this user should have.
- 7. Select any **Operation Permissions** this user should have.
- 8. Select the User Enabled checkbox.
- 9. Click Save User.

To create a new user without password which causes them to fail back to remote authentication:

- 1. Select SETTINGS > USER MANAGEMENT > Remote Authentication
- 2. Choose a **Scheme** and enter appropriate settings.
- 3. Select SETTINGS > USER MANAGEMENT > Local Users
- 4. Click the + button. The New User dialog loads.
- 5. Enter a **Username** and **Description**.
- 6. Select the Remote Password Only checkbox.
- 7. Select the *Enabled* checkbox.
- 8. Click Apply.

**NOTE:** When a new user is created, an entry is added to the syslog, indicating the new user's name, the user that performed the operation, database queries, and the time that it occurred:

```
2020-05-22T16:22:46.490627+01:00 localhost rest_api_log[62]: GET 200 (root | 192.168.1.230) - /api/v3.5/users?page=1&per_page=10 RESPONSE={'users': [{'username': 'root', 'description': 'System wide SuperUser account', 'enabled': True, 'id': 'users-1', 'no_password': False, 'expired': False, 'locked_out': False, 'rights': {'delete': True, 'modify': True}, 'groups': ['groups-2']}, {'username': 'fred', 'description': 'fred', 'enabled': True, 'id': 'users-2', 'no_password': False, 'expired': False, 'locked_out': False, 'rights': {'delete': True, 'modify': True}, 'groups': ['groups-2']}], 'meta': {'total pages': 1}}
```

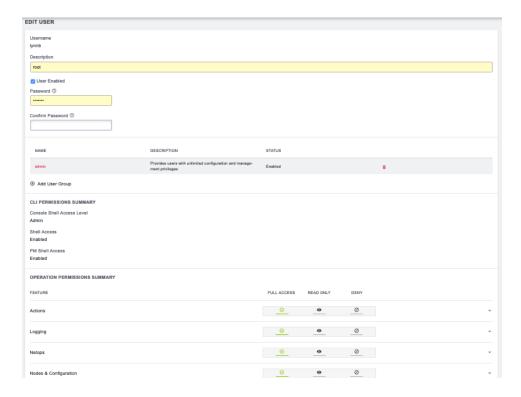
If the created user is set to disabled, the <code>configurator\_users</code> message does not appear as they have not been added to the passwords file.

The syslog can be accessed from Lighthouse by clicking Help > Technical Support Report.

## 8.6 Modifying existing users

To edit settings for an existing user:

- 1. Select SETTINGS > USER MANAGEMENT > Local Users
- Click the name of the user to edit this user and make desired changes. You may change CLI access and specific access to operations. You may also control which groups this user is a member of.
- 3. Click Save User.



The **Edit Users** dialog also allows the user's **Description** to be changed and the user's **Password** to be reset. The username cannot be changed. To disable a user, uncheck the **Enabled** checkbox.

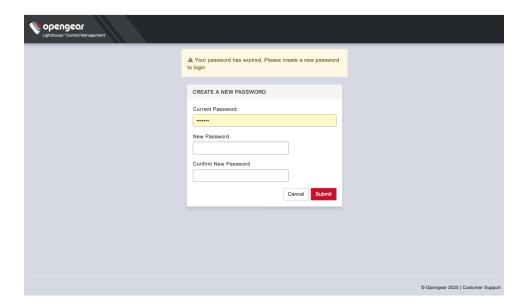
Disabled users cannot login to Lighthouse using either the Web-based interface or via shell-based logins (i.e. sshusername-disabled@lighthouse-name-or-ip). The user and the /home/username-disabled directory still exist in the Lighthouse VM file system.

## 8.7 Expire user password

You can set user passwords to expire. To expire a user's password:

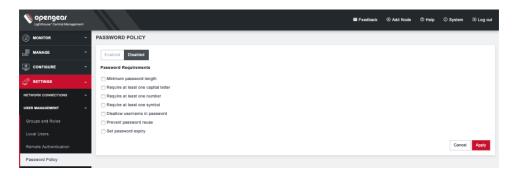
- 1. Select SETTINGS > USER MANAGEMENT > Local Users
- 2. Click the Expire Password button in the Actions section of the user to be deleted.
- 3. Click Yes in the Confirmation dialog.

The next time this user logs in, the user will be required to change the password.



## 8.8 Setting password policy

Lighthouse Administrators can apply Password Policies. To do so, select SETTINGS > USER MANAGEMENT > Login Restrictions, choose Enabled, and click Save. Click Password Policy.



## Choose one or more options from the following:

- Minimum password length from 1 to 128
- Require at least one capital letter
- Require at least one number
- Require at least one symbol
- Disallow username in password
- Prevent password reuse choose a number of days or select Always
- Set password expiry select a number of days until passwords expire. At next login, the user will need to reset the password.

## 8.9 Deleting users

To delete a user:

- 1. Select SETTINGS > USER MANAGEMENT > Local Users
- 2. Click the **Delete** button in the **Actions** section of the user to be deleted.

Click *Yes* in the **Confirmation** dialog.

## 8.10 Disabling a Lighthouse root user

To disable a root user:

- 1. Make sure that another user exists that is in a group that has the **Lighthouse Administrator** role.
- 2. Select SETTINGS > USER MANAGEMENT > Local Users
- 3. Click **Disable** in the **Actions** section of the root user.
- 4. Click **Yes** in the **Confirmation** dialog.

To enable root user back log in with another user exists that is in a group that has the **Lighthouse Administrator** role and click **Enable** in the **Actions** section of the root user.

An Identity Provider (IdP) stores and manages users' digital identities An IdP may check user identities via username-password combinations and other factors, or it may simply provide a list of user identities that another service provider (like an SSO) checks. An IdP can authenticate any entity connected to a network or a system, including computers and other devices.

## 8.11 SAML Configuration for SSO

SAML is the framework used to integrate applications with identity providers for single sign-on (SSO). This is mostly (if not completely) reflected when a user logs in and authenticates with their IdP or is already logged in (if they have already authenticated with their identity provider prior to accessing Lighthouse).

Lighthouse supports the independent, concurrent use of both SAML and AAA authentication. SAML authentication is independent of, and does not interact with, other authentication methods.

Note: From release 21.Q4 onwards, SAML is only supported for authentication to the lighthouse Web GUI.

When SAML is configured and enabled, users can authenticate to the Lighthouse Web GUI either through SAML or another configured authentication mechanism such as Local or AAA. Users can SSH only via the other configured authentication mechanism (Local or AAA) if Remote Authentication is configured.

The default authentication is Local, with Lighthouse using locally defined users and groups. If AAA (TACACS, RADIUS or LDAP) Remote Authentication is configured, this will be used for Web GUI and SSH login authentication to Lighthouse (except for root which is always locally authenticated). Users are authenticated against AAA server(s) with group membership returned to Lighthouse, which is used to determine user roles and permissions. AAA Remote Authentication can support 2FA/MFA, depending on the AAA server capabilities.

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Lighthouse's SAML integrates with the following identity providers:

- OKTA
- Azure Active Directory (Azure AD)
- One Login

**Note**: In the following instructions, any text in braces {} for example, {main lighthouse address} needs to be substituted with the value for your environment.

Common values you will need are:

{main lighthouse address} - The address (without the protocol or path) most users use to connect to your primary lighthouse's web interface. e.g. lighthouse.example.com or 192.168.1.10

{provider} - Each IdP implements the spec slightly differently lighthouse needs to know which style to expect to handle these differences. If your IdP is not one of our officially supported IdPs, try configuring lighthouse using the generic provider option as the most widely applicable. (You could also try using our other explicit IdP options but these often expect provider specific intricacies).

Please also review the <u>limitations</u> of the Lighthouse Saml SSO feature.

### 8.11.1 Generic IdP Setup

Generic IdP Application Integration

**Note:** You must have your user groups setup in lighthouse prior creating & assigning them via the IdP. See the example in step 6 of the Okta configuration later in this topic.

**Note:** The {provider} in the steps must exactly match one of our provider strings i.e. generic, okta, azure\_ad, onelogin.

- 1. Create an application integration for "Lighthouse" in your IdP
- 2. Set ACS or consumer URL as https://{main lighthouse address}/api/v3.7/sessions/saml/sso/{provider}
- Set the Allowed SSO URLs or Allowed redirect URLs or ACS URL Validator to include or match the /saml/sso/ URL for each address of each of your lighthouses that you want users to be able to login from.

#### Example:

```
https://{main lighthouse address}/api/v3.7/sessions/saml/sso/{provider}
https://{main lighthouse ip address}/api/v3.7/sessions/saml/sso/{provider}
https://{secondary lighthouse
address}/api/v3.7/sessions/saml/sso/{provider}
```

Depending on your IdP you may need to include the /saml/sp\_init/ URLs.

```
https://{main lighthouse address}/api/v3.7/sessions/saml/sso/{provider} https://{main lighthouse address}/api/v3.7/sessions/saml/sp_init/{provider}
```

```
https://{main lighthouse ip address}/api/v3.7/sessions/saml/sso/{provider}
https://{main lighthouse ip
address}/api/v3.7/sessions/saml/sp_init/{provider}
https://{secondary lighthouse
address}/api/v3.7/sessions/saml/sso/{provider}
https://{secondary lighthouse
address}/api/v3.7/sessions/saml/sp_init/{provider}
```

- 4. Set the Service Provider EntityID or Audience as lighthouse-{provider}
- 5. If your service provider requires you to configure the Recipient
  - And only allows a single value
  - And you run multiple lighthouses or access lighthouse via multiple addresses
  - Then either:
    - Set the recipient as lighthouse-{provider} and use the onelogin option as your provider configuration.
    - Or if you only access each via a single address you could create a separate application integration per lighthouse.
- 6. If your IdP has the option then set the initiator to the Service Provider
- 7. Set your IdP to sign the **Assertion** for SAML.

#### 8.11.2 Generic IdP SAML Attribute

You will also need to configure your IdP to send an additional attribute **LH\_Groups** as part of the SAML response.

In most IdPs this is done by adding an Attribute Statement or Parameter configuration in your application integration. This parameter should be set as a multi-value parameter I.e. multiple values should be provided by multiple duplicative either Attribute Value tags or Attribute tags in the SAML assertion.

We recommend setting the value of this attribute to be populated with the names of the user's Roles (or Groups) in your IdP. This method allows you to create roles in your IdP with the same names as the user groups on your lighthouse that can be assigned in your IdP to grant users that level of access to lighthouse.

Alternatively, you can populate the LH Groups attribute with the names of the lighthouse user groups the user should be granted by any other mechanism that your IdP provides. i.e. custom user properties

**Note:** Your IdP can populate the LH\_Groups attribute to place users in <u>any</u> lighthouse user group except lighthouse's default admin group. You can allow users to login with admin privileges by simply creating another user group in lighthouse with the admin role and assigning the matching role/group in your IdP to the user (i.e. populate LH\_Groups to include its value).

#### 8.11.3 Lighthouse Setup

You will need to export an IdP metadata xml file for your lighthouse application integration from your IdP. If your IdP requires that requests be signed by the Service Provider then you will also need to provide an

x509 certificate & private key in .pem format (either exported from your IdP or created locally then configured in your IdP).

- 1. Upload your IdP metadata XML (and if required certificate & private key) to your primary lighthouse i.e. scp
- 2. Use the saml-idp-metadata command to configure each lighthouse individually. Each lighthouse is configured individually with the same or a different metadata xml (and certificate + key).

**Note:** the commands to configure each lighthouse individually, all must be run from your primary lighthouse.

```
# Example: Configuring a Multi-Instance Lighthouse for Okta IdP
# List initial lighthouse configurations (i.e. none)
saml-idp-metadata list
# Configure Primary lighthouse
saml-idp-metadata create \
--metadata metadata.xml \
--provider okta \
--lh-id 1
#Configure Secondary lighthouse
saml-idp-metadata create \
--metadata metadata.xml \
--provider okta \
--lh-id 2
# List lighthouse configurations (i.e. both lighthouses configured)
saml-idp-metadata list
```

#### 8.11.4 Examples of Specific IdP Setups

The following are examples of how you could configure officially supported IdPs. They are based on the above generic step and the IdP's configuration options as of 10/2021.

#### Okta

Create an Application

You need to create an application that Okta will be doing authentication on behalf of. **NOTE:** you'll need to know what the addresses of your lighthouses before creating the application.

- 1. In the Okta web console go to **Applications** > **Applications** 
  - a. Click Create App Integration
  - b. Select SAML 2.0
- 2. Give the application a name: e.g. Lighthouse
  - a. click Next
- 3. For the Single sign on URL enter:

```
https://{main lighthouse address}/api/v3.7/sessions/saml/sso/okta
```

a. Tick both:

- i. Use this for Recipient URL and Destination URL
- ii. Allow this app to request other SSO URLs
- b. Fill out the **Requestable SSO URLs** with the SSO URLs for every lighthouse address you want to be able to sign in with. i.e. IP addresses and DNS address for both your primary and secondary lighthouses. Example:

```
https://{main lighthouse address}/api/v3.7/sessions/saml/sso/okta
https://{main lighthouse ip address}/api/v3.7/sessions/saml/sso/okta
https://{secondary lighthouse address}/api/v3.7/sessions/saml/sso/okta
```

- 4. For the Audience URI (SP Entity ID) enter lighthouse-okta
- 5. Set Name ID format to email.
- 6. Set Application username to email.
- 7. There are many ways you could configure Okta to populate the LH\_Groups attribute, our recommended way is to populate it from and manage it via the user's Okta groups:
  - a. Add a Group Attribute Statement
    - i. Name: LH\_Groupsii. Name Format: Basiciii. Filter: Matches Regex .\*
- 8. Click Next and finish.

#### IdP Metadata

In the **Sign On** tab for your Okta application, find the line:

"Identity Provider metadata is available if this application supports dynamic configuration".

Open the link and save the page as an XML file (recommend naming the file okta\_metadata.xml). This is the metadata XML file that you will need to configure lighthouse.

#### Configure Lighthouse

- 1. Copy the Identity Provider metadata XML to your primary lighthouse.
- 2. Using saml-idp-metadata on your primary lighthouse, configure each of your lighthouses to use your IdP

```
e.g. saml-idp-metadata -p {root password} create -m /path/to/okta_metadata.xml - P okta -n "My Okta display name" -l {LH id number}
```

#### Groups setup

- 1. If you do not already have your own User groups setup in lighthouse:
  - a. Login to Lighthouse as a local user (or any non-SAML user) i.e. root

**Note:** After this initial setup, you will be able to login as a SAML user.

b. Create the User groups with the Roles and permission that you desire. See "10.1 Creating new users and groups templates" in the Lighthouse User manual.

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- 2. In Okta go to **Directory** > **Groups**
- 3. Click Add Group
- 4. Enter the Group name that matches a Group name on lighthouse.
- 5. Open your new group
- 6. Go to Manage Apps
- 7. Search for your lighthouse app and click **Assign**.
- 8. Click Done.
- 9. Go to Manage People
- 10. Search for and click on the users you wish to add to the group.

The assigned users are now able to login to lighthouse with the permission levels which that group grants them.

#### Onelogin

Create an Application.

- 1. Go to Applications > Add App > Search for and choose SAML Custom Connector (Advanced)
- 2. Name your connector i.e. Lighthouse
- 3. In the Configuration tab for your new app
  - a. Set Audience (EntityID) to lighthouse-onelogin
  - b. Set **Recipient** to lighthouse-onelogin
  - c. Set ACS (Consumer) URL to:

https://{main lighthouse address}/api/v3.7/sessions/saml/sso/onelogin

- d. Set **ACS (Consumer) URL Validator** to a regex expression that matches only all your lighthouses' SSO addresses (IP & DNS for Primary & Secondary lighthouses).
  - i. Ensure it begins with ^ and ends with \$ to match the whole url.
  - - $\alpha \$
  - iii. For example to allow Onelogin login for lighthouse addresses 192.168.1.10 and lighthouse.example.com, you could use the following: (note the additional () around your hostnames and the | separating them.

^https:\/\/(192\.168\.1\.10|lighthouse\.example\.com)\/api\/v3\.7\/sessions\/saml\/sso\/onelogin\$

e. Set Login URL to

https://{main lighthouse address}/api/v3.7/sessions/saml/sp\_init/onelogin

- f. Set **SAML initiator** to Service Provider
- g. Set SAML signature element to Assertion
- 4. The recommended method to populate **LH\_Groups** is with Onelogin Roles.
  - a. Go to Parameters then click Add.
  - b. Set Field Name to LH Groups

- c. Tick Include in SAML assertion
- d. Tick Multi-value parameter
- e. Click Save.
- f. Set Default value to User Roles
- g. If you intend on filtering the Roles that are sent to lighthouse (using a Rule) set no transform otherwise set semicolon delimited.

#### An example Rule to filter roles:

- "Set LH\_Groups in"
- for each role
- with a value that matches LH .\*
- h. Save the parameter.
- 5. Save the connector.

#### IdP Metadata

- 1. Open your Onelogin application.
- 2. Go to **More Actions** > **SAML Metadata**. This is the metadata xml file that you will need to configure lighthouse.

#### Configure Lighthouse

- 1. Copy the metadata xml to your primary lighthouse.
- 2. Using saml-idp-metadata on your primary lighthouse, configure each of your lighthouses to use your IdP.

e.g. saml-idp-metadata -p {root password} create -m /path/to/metadata.xml -P
onelogin -n "My Onelogin display name" -l {LH id number}

#### Roles Setup

If you do not already have your own **Usergroups** setup in lighthouse:

1. Login to Lighthouse as a local user (or any non-SAML user) i.e. root

Note: After this initial setup, you will be able to login as a SAML user.

- 2. Create the Usergroups with the Roles and permission that you desire. See "8.2 Creating new groups and roles" in the Lighthouse User manual.
- 3. In Onelogin Go to Users > Roles
- 4. Click New Role
  - b. Set the Role's name to match the lighthouse group you want it to map to.
  - c. Select your Lighthouse app to associate the role with.
  - d. Save.

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- 5. Open your role.
- 6. Go to the **Users** tab on the left.
- 7. Search for and add your users or create a mapping to automatically add multiple users.
- 8 Save
  - a. If you used a mapping then go to Users > Mappings and run Reapply All Mappings

Done; the assigned users are now able to login to lighthouse with the permission levels which that Onelogin Role/Lighthouse group grants them.

## **Azure Active Directory**

Lighthouse can be added as an **Enterprise application** to Azure Active Directory. This example uses "Approles" to grant users permissions.

Create an Application (Enterprise applications)

- 1. Go to Azure Active Directory
- 2. Go to Enterprise applications
- 3. Click New Application
- 4. Click Create your own application
- 5. Select Integrate any other application you don't find in the gallery (Non-gallery)
- 6. Name your Application i.e. Lighthouse, then click Create
- 7. Go to Properties
  - a. Set Assignment required to Yes
  - b. Set Enabled for users to sign-in to Yes
  - c. Click Save
- 8. Go to Single sign-on
  - a. Select SAML
  - b. Edit Basic Configuration
    - i. Add an **Entity Id** lighthouse-azure\_ad and set it as default.
    - ii. In Reply URL (Assertion Consumer Service URL) add the SSO URL for each address of each lighthouse that you want to be able to sign in on. i.e. IP addresses and DNS address for both your primary and secondary lighthouses.

```
https://{primary lighthouse address}/api/v3.7/sessions/saml/sso/azure_ad https://{primary lighthouse IP address}/api/v3.7/sessions/saml/sso/azure_ad https://{secondary lighthouse address}/api/v3.7/sessions/saml/sso/azure_ad https://{secondary lighthouse IP address}/api/v3.7/sessions/saml/sso/azure_ad
```

- iii. Set Sign on URL to https://{main lighthouse address}/api/v3.7/sessions/saml/sp\_init/azure\_ad
- iv. Click Save
- c. Edit Attributes & Claims
  - i. Remove the default claims from **Additional claims**.
  - ii. Click **Add new claim** and Enter:
    - 1. Name: LH\_Groups
    - 2. Source Attributes: user.assignedroles

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#### IdP Metadata

- 1. Go to the **Azure Active Directory**
- 2. Go to **Enterprise applications** and open your application
- 3. Go to Single sign-on
- 4. In 3. SAML Signing Certificate find and download Federation Metadata XML

#### Configure Lighthouse

- 1. Copy the federation metadata XML to your primary lighthouse.
- 2. Using saml-idp-metadata on your primary lighthouse, configure each of your lighthouses to use your IdP

```
e.g. saml-idp-metadata -p {root password} create -m /path/to/metadata.xml -P
azure ad -n "My Azure display name" -l {LH id number}
```

### App Roles Setup

**Note:** If you do not already have your own Usergroups setup in lighthouse:

1. Login to Lighthouse as a local user (or any non-SAML user) i.e. root

**Note:** After this initial setup, you will be able to login as a SAML user.

2. Create the Usergroups with the Roles and permission that you desire. See "8.2 Creating new groups and roles" in the Lighthouse User manual.

See Add app roles and get them from a token - Microsoft identity platform for up to date documentation on how to create and assign App Roles.

- 1. Go to Azure Active Directory
- 2. Go to App registrations
- 3. Open your app (Use the **All Applications** tab to see Enterprise apps)
- 4. Go to App Roles
- 5. Click Create App Role
  - a. Set the value to match your usergroup on lighthouse.
  - b. Set Allowed member types to Both (Users/Groups + Applications).
  - c. Set the other fields as you desire.
- 6. Go to Azure Active Directory
- 7. Go to Enterprise applications
- 8. Open your App
- 9. Go to **Users and groups**
- 10. Click Add user/group
- 11. Select a user and one of your App roles then click Assign.

The assigned users are now able to login to lighthouse with the permission levels which that App Role/Lighthouse group grants them.

#### 8.11.5 Limitations

#### IdP metadata certificate expiry

The IdP metadata XML file that you export to configure lighthouse contains a certificate that is used to authenticate that SAML response came from your IdP. Different IdPs have different expiry periods for these certificates, consult your IdP's documentation to find their expiry period. When your IdP's certificate expires you will need to regenerate it then re-export your IdP metadata and update your lighthouse configurations. If your IdP supports sending expiry notifications to your admin, we recommend you enable these notifications.

#### **User Permissions Changes**

When you change the permissions assigned to a lighthouse user in your IdP (via **LH\_Groups** SAML attribute), the changes will not take effect until the user logs out and back into lighthouse.

If you need to quickly restrict a user's access, consider altering the permissions of or deleting that user's usergroups on lighthouse, see lighthouse user manual "8.3 Modifying existing groups". You can also set a low Web Session Timeout. See Lighthouse user manual "5.9 Examine or modify Lighthouse Session Settings".

#### **SAML SSO Usergroups**

The LH\_Groups attribute can be used to place SSO users in <u>any</u> lighthouse usergroup except lighthouse's default admin group. You can allow users to login with admin privileges by simply creating another usergroup in lighthouse with the admin role and assigning the matching role/group in your IdP to the user (i.e. populate LH\_Groups to include its value).

#### **SAML SSO Users**

SAML Users can only be managed in your IdP and will not appear under lighthouse User Management.

#### 8.12 Configuring AAA

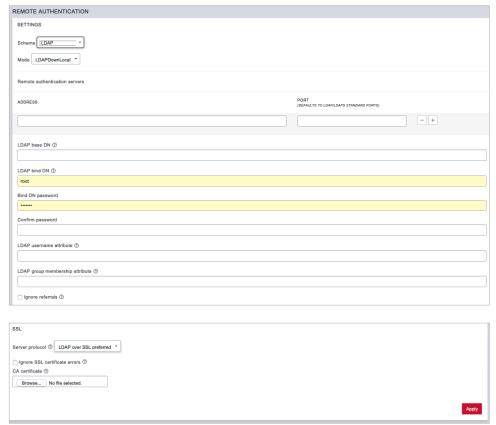
Lighthouse supports three AAA systems:

- LDAP (Active Directory and OpenLDAP)
- RADIUS
- TACACS+

Authentication works much the same with each, but group membership retrieval varies. The following sections detail the configuration settings for each provider and explain how group membership retrieval works.

To begin, select **SETTINGS > USER MANAGEMENT > Remote Authentication**.

## 8.12.1 LDAP Configuration



- 1. Select **LDAP** from the **Scheme** drop-down menu.
- 2. Choose the desired **Mode** from the drop-down menu.
  - LDAPDownLocal
  - LDAP: Default behavior
  - LDAP/Local
  - Local/LDAP

**NOTE**: See the *Glossary* for more information about these modes.

- 3. Add the **Address** and optionally the **Port** of the LDAP server to query.
- 4. Add the LDAP Base DN that corresponds to the LDAP system being queried.

For example, if a user's distinguished name is **cn=John Doe,dc=Users,dc=ACME,dc=com**, the **LDAP Base DN** is **dc=ACME,dc=com** 

- 5. Add the **LDAP** *Bind DN*. This is the distinguished name of a user with privileges on the LDAP system to perform the lookups required for retrieving the username of the users, and a list of the groups they are members of.
- 6. Add and confirm a password for the binding user.
- 7. Add the **LDAP** *username attribute*. This depends on the underlying LDAP system. Use **sAMAccountName** for Active Directory systems, and **uid** for OpenLDAP based systems.

- Add the LDAP group membership attribute. This is only needed for Active Directory and is generally memberOf.
- If desired, check Ignore referrals option. When checked, LDAP will not follow referrals to other
  remote authentication servers when logging users in to Lighthouse. If multiple remote
  authentication servers exist on the network, checking this option may improve login times.
- 10. Under the **SSL section**, choose the desired **Server protocol**.

**LDAP over SSL preferred**: this will attempt LDAPS before trying LDAP without SSL

LDAP (no SSL) only: non-SSL LDAP is always used

LDAP over SSL only: LDAP over SSL is always used

- 11. If desired, check **Ignore SSL certificate errors** to ignore any SSL certificate errors.
- 12. **CA Certificate** is used to upload an SSL Certificate which will verify any LDAP servers you specify on the page.

**NOTE**: The certificate will be uploaded but will not be used if you've chosen to ignore certificate errors

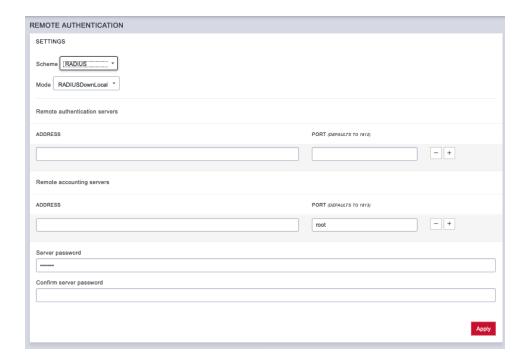
- 13. Install the CA certificate by clicking the Browse... button and locating the appropriate file.
- 14. Click Apply.

NOTE: Multiple servers can be added. The LDAP subsystem queries them in a round-robin fashion.

### 8.12.2 RADIUS configuration

To configure RADIUS:

1. Select SETTINGS > USER MANAGEMENT > Remote Authentication.



- 2. In the **Settings** section, select **RADIUS** from the **Scheme** drop-down menu.
- 3. Choose the desired **Mode** from the drop-down menu.
  - RADIUSDownLocal

- Radius
- RADIUS/Local
- Local/RADIUS

**NOTE**: See the *Glossary* for more information about these modes.

- 4. Add the Address and optionally the Port of the RADIUS authentication server to query.
- Add the Address and optionally the Port of the RADIUS accounting server to send accounting information to.
- 6. Add the **Server password**, also known as the RADIUS Secret.

**NOTE**: Multiple servers can be added. The RADIUS subsystem queries them in a round-robin fashion.

To provide group membership, RADIUS needs to be configured to provide a list of group names via the Framed-Filter-Id attribute. The following configuration snippet shows how this can be configured for FreeRADIUS:

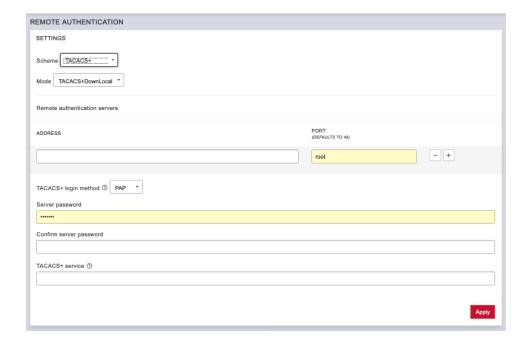
```
operator1 Auth-Type := System
    Framed-Filter-ID = ":group name=west coast admin,east coast user:"
```

**NOTE**: The **Framed-Filter-ID** attribute must be delimited by the colon character.

## 8.12.3 TACACS+ configuration

To configure TACACS+:

1. Select SETTINGS > USER MANAGEMENT > Remote Authentication.



- 2. Select TACACS+ from the Scheme drop-down menu.
- 3. Choose the desired **Mode** from the drop-down menu.
  - TACACSDownLocal:
  - TACACS: Default behavior
  - TACACS/Local
  - Local/TACACS

**NOTE**: See the *Glossary* for more information about these modes.

- 4. Add the Address and optionally the Port of the TACACS+ authentication server to query.
- 5. Select the **Login Method**. **PAP** is the default method. However, if the server uses DES-encrypted passwords, select **Login**.
- 6. Add the **Server password**, also known as the TACACS+ Secret.
- 7. Add the Service. This determines the set of attributes sent back by the TACACS+ server

NOTE: Multiple servers can be added. The TACACS+ subsystem queries them in a round-robin fashion.

To provide group membership, TACACS+ needs to be configured to provide a list of group names This following configuration snippet shows how this can be configured for a tac\_plus server:

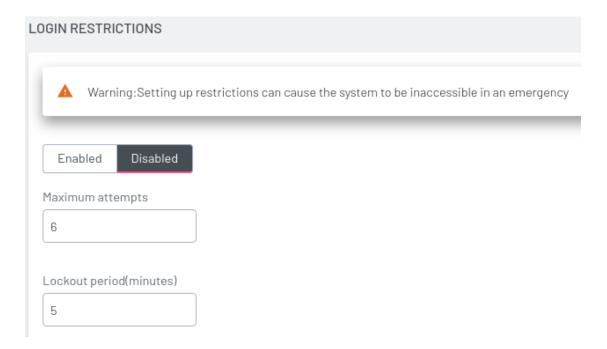
To do this with Cisco ACS, see <u>Setting up permissions with Cisco ACS 5 and TACACS+</u> on the Opengear Help Desk.

## 8.13 Setting Login Restrictions

Login restrictions can be applied by administrator users to prevent unauthorized login attempts via the UI and REST API.

NOTE: This does not affect SSH or Console logins.

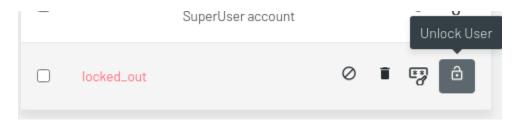
Select **SETTINGS > USER MANAGEMENT > Login Restrictions**.



### Enter a value for either or both of the following:

- Maximum attempts choose a number of attempts a user can enter an incorrect password before being locked out.
- **Lockout period** enter a number of minutes until a user can try to login again after reaching maximum incorrect login attempts.

After a user has been locked out, an administrator can unlock the account. To do this, go to **SETTINGS > USER MANAGEMENT > Local Users**. Click the **Unlock** button associated with the locked out user's row in the User table.



## 9. Notifications

Lighthouse has a MessageBus functionality that allows you to connect Lighthouse to third party systems for notifications, ticket creation, and alerts.

Lighthouse allows integrations such as:

If a node goes into failover mode

- Create a trouble ticket with your companies Zendesk trouble ticketing system
- Trigger an alert to the companies on call scheduled via PagerDuty

If Lighthouse license is 45 days from expiry

- Send an email to purchasing
- Create a calendar notification

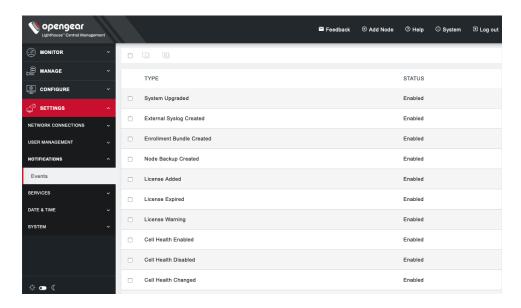
Zapier is the first integration that is available within Lighthouse. In order for events to be fired from Lighthouse and received by Zapier:

- The Lighthouse should have a valid enterprise license.
- The event should be enabled on Lighthouse.
- There must be a Zap created to handle the event.

Once these requirements are met, a user will be able to receive Lighthouse event messages via third-party apps integrated with Zapier.

To enable events, go to **SETTINGS > NOTIFICATIONS > Events**. Click the checkbox next to the desired event to select it and click the **Enable** button at the top of the table to enable it. To enable all events, click the checkbox on the top left of the screen and click the **Enable** button.

To disable an event, select the checkbox next to it, then the **Disable** button at the top of the screen.



#### **Known Issues/Limitations/Warnings**

- Secondary Lighthouses will not be able to send events to messagebus.
- Unknown behavior and errors can be expected in case the user tries to integrate a secondary Lighthouse with Zapier and creates zaps.
- Modifying the system time will result in unexpected behavior with events being triggered.
- Zapier does not support IPv6.

Here are the specific events currently supported.

- System Upgraded: Event fired when Lighthouse is upgraded
- External Syslog Created: Event fired by Lighthouse when a user creates external syslog server.
- Enrolment Bundle Created: Event fired when a user creates a new enrolment bundle.
- **Node Backup Created:** Event fired when a node backup is created by the user. This event will only fire if there are nodes enrolled and a backup is successfully created.
- **License Added:** Event fired when a user imports a new license.
- License Expired: Event fired when a license expires.
- **License Warnings (60/45/30/15)**: Event fired warning user that their Lighthouse license will expire in  $60 \rightarrow 45 \rightarrow 30 \rightarrow 15$  days.
- Cell Health Enabled: Event fired when user enables cell health on Lighthouse.
- Cell Health Disabled: Event fired when user disables cell health on Lighthouse.
- Cell Health Changed: Event fired when a node's cell health changes in the order Good > Moderate, Moderate > Bad, Good > Bad and all in reverse.
- Node Enrolled: Event fired when a node enrolls into Lighthouse.
- Node Unenrolled: Event fired when a node unenrolls from Lighthouse.
- Node Failed Over: Event fired when a node fails over to the designated failover interface.
- **Node Failed Back**: Event fired when a node fails back to primary interface.
- Node Port Logging Enabled: Event fired when node port logging is enabled.
- Node Port Logging Disabled: Event fired when node port logging is disabled.
- User Created: Event fired when a user is created.
- User Deleted: Event fired when user is deleted.
- **Group Created**: Event fired when group is created.

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- **Group Deleted**: Event fired when group is deleted.
- Role Created: Event fired when role is created.
- Role Deleted: Event fired when role is deleted.

# 10. Lighthouse central configuration

Templates are a centralized way of changing the configuration for enrolled Opengear console server nodes by pushing pre-defined configuration templates to selected nodes. Lighthouse supports the creation and execution of Users and Groups, Authentication and Script templates.

# 10.1 Creating new users and groups templates

Administrators can access **CONFIGURE > CONFIGURATION TEMPLATING > Users and Groups Templates** to create, edit, and delete users and groups templates. Each template must contain at least one group.

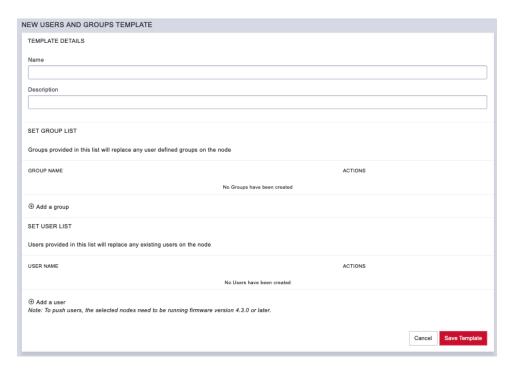
Each template contains a list of user-defined groups and/or individual users. Each group has a defined role which determines what privileges group members have. User roles are defined by the groups they are a member of.

The available group roles are:

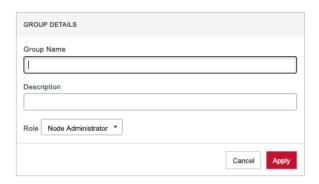
- **Node Administrator** maps to the administrator role on the nodes.
- Node User maps to the ports user role and the pmshell role on the nodes. Ports access can be restricted if required.

To create a new users and groups template:

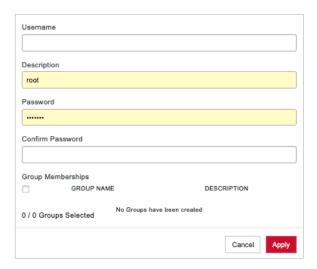
- 1. Select CONFIGURE > CONFIGURATION TEMPLATING > Users and Groups Templates.
- 2. Click the + button. The **New Users and Groups Template** page loads.



- 3. Enter a Name and Description for a template in the Template Details section.
- 4. Click the **+ Add a group** button in the **Set Group List** section to add a new group. The **Group Details** dialog loads.



- 5. Enter a **Group Name**, a **Description**, and select a **Role** for the group.
- 6. If **Node User** role is selected, the **Restrict accessible Serial Ports** checkbox and **Serial Ports** range appear.
- 7. Use the checkbox to restrict access and specify as port or range of ports in the **Serial Ports range** text box.
- 8. Click Apply.
- Click the + Add a user button in the Set User List section to add new users. The User Details dialog loads.



- 10. Enter a *Username*, a *Description*, and a *Password* for the user. Type the password again in the **Confirm Password** text box.
- 11. Optionally, click checkboxes next to the groups this user should belong to. Only groups from this template are available.
- 12. Click Apply.
- 13. Continue adding new groups and users until finished.
- 14. Click Save Template.

**NOTE**: When a **users and groups template** is pushed to a node, all custom groups on that node are replaced by groups defined in the template. If no users are in the new template, existing users will

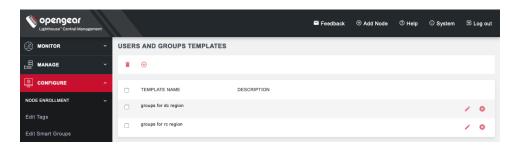
remain on the node. To push users, the selected nodes need to be running firmware version 4.3.0 or later.

# 10.2 Modifying existing users and groups templates

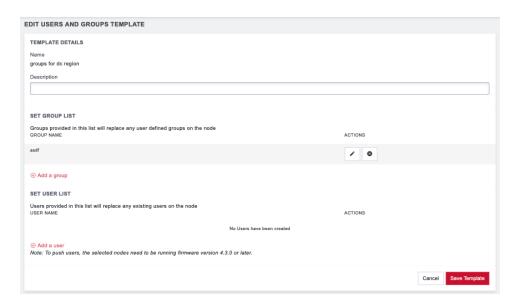
The **Edit Users and Groups Template** dialog allows a template's **Description, Group List,** and **User List** to be set and changed.

To modify a template:

1. Select CONFIGURE > CONFIGURATION TEMPLATING > Users and Groups Templates.



2. Click **Edit button** next to the template to be modified. The **Edit Users and Groups Template** dialog appears.



- 3. Make changes to the template's details, group list, or Individual user list as required.
- 4. Click the x button under Actions next to any groups or users which need to be removed.
- 5. Click Save Template.

# 10.3 Deleting users or groups from a template

To delete a template:

- 1. Select CONFIGURE > CONFIGURATION TEMPLATING > Users and Groups Templates.
- 2. Click the Edit button in the Actions section of the template.
- 3. Click the x button under Actions next to any groups or users which need to be removed.
- 4. Click Save Template to save the changes.

# 10.4 Deleting users and groups templates

To delete a template:

- 1. Select CONFIGURE > CONFIGURATION TEMPLATING > Users and Groups Templates.
- 2. Click the **Delete** button next to the template to be removed. The **Confirmation** alert box appears.
- 3. Click **Yes** in the **Confirmation** dialog. The template is deleted.

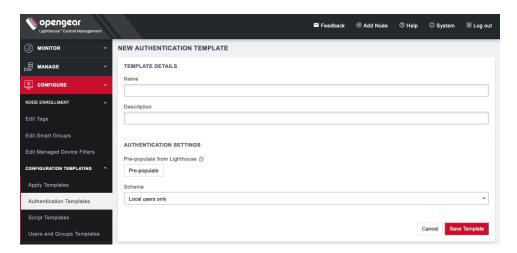
# 10.5 Creating new authentication templates

Only users assigned to the *Lighthouse Administrator* role can access **CONFIGURE > CONFIGURATION TEMPLATING > Authentication Templates** and create authentication templates.

The supported modes are **Local**, **Radius**, **TACACS+**, and **LDAP**. For example, if an authentication template is configured to use **RADIUS** as an authentication source, that corresponds to **RADIUSDownLocal** with **Use Remote Groups** ticked on the downstream node.

To create a new authentication template:

- 1. Select CONFIGURE > CONFIGURATION TEMPLATING > Authentication Templates.
- 2. Click the + button. The **New Authentication Template** page loads.



3. Enter a Name and Description for a template in the Template Details section.

- 4. Select a desired **Scheme** or click **Pre-populate** to pre-populate a template with the current Lighthouse remote authentication configuration.
- 5. Enter or update authentication settings if required. See <u>8.10 Configuring AAA</u> for an example.
- 6. Click Save Template.

**NOTE**: When an authentication template is pushed to a node, the authentication settings at that node are replaced by the those defined in the authentication template.

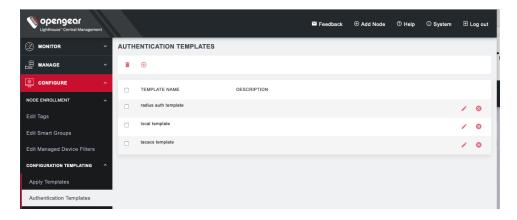
**NOTE**: The authentication templates do not support the full list of settings that the Opengear console servers support. However, templates can be applied, and then additional settings configured manually.

# 10.6 Modifying existing authentication templates

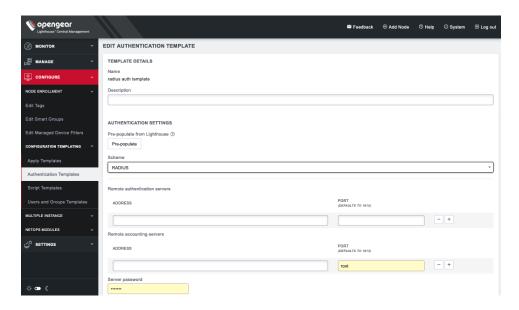
The **Edit Authentication Template** dialog allows the template's **Description** and **Authentication Settings** to be set and changed.

To modify an existing authentication template:

1. Select CONFIGURE > CONFIGURATION TEMPLATING > Authentication Templates.



2. Click Edit next to the template to be modified. The Edit Authentication Template dialog appears.



- 5. Make required changes.
- Click Save Template.

# 10.7 Deleting authentication templates

To delete an authentication template:

- Select CONFIGURE > CONFIGURATION TEMPLATING > Authentication Templates.
- 2. Click **Delete** next to the template to be removed. The **Confirmation** alert box appears.
- 3. Click **Yes** in the **Confirmation** dialog. The authentication template is deleted.

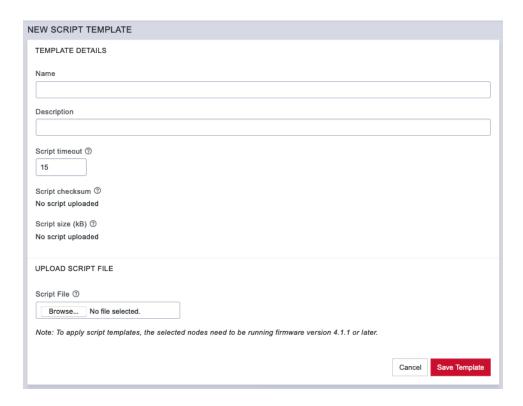
# 10.8 Creating new script templates

Users assigned to the *Lighthouse Administrator* role can access **CONFIGURE > CONFIGURATION TEMPLATING > Script Templates** and create script templates.

Script Templates allow the user to upload arbitrary shell scripts to be run on a node. A script may set additional configuration settings not available in other templates or store additional files onto the node such as certificates, for example. The uploaded script must have a .sh extension and can't be more than 1MB in size. Other than those, there are no other restrictions on the script file to be uploaded. Once saved, the template stores the size and SHA1 checksum of the script. This can be used to verify the script contents of the template once saved. To apply script templates, the selected nodes need to be running firmware version 4.1.1 or later.

To create a new script template:

- 1. Select CONFIGURE > CONFIGURATION TEMPLATING > Script Templates.
- Click the + button. The New Script Template dialog loads.

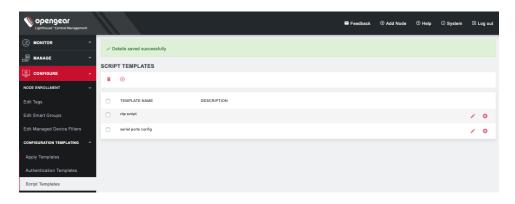


- 3. Enter a *Name* and *Description* for a template in the **Template Details** section.
- 4. To select a script to upload, click **Choose file**.
- Click Save Template. Script checksum and Script size are shown after template with uploaded script is saved.

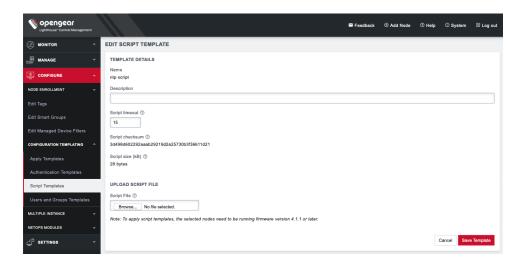
# 10.9 Modifying existing script templates

The **Edit Script Template** dialog allows the template's **Description**, **Script timeout**, and **Script File** to be uploaded. To modify an existing script template:

1. Select CONFIGURE > CONFIGURATION TEMPLATING > Script Templates.



2. Click Edit next to the template to be modified. The Edit Script Template dialog appears.



- 3. Make required changes.
- 4. Click Save Template.

# 10.10 Deleting script templates

To delete a script template completely:

- 1. Select CONFIGURE > CONFIGURATION TEMPLATING > Script Templates.
- 2. Click **Delete** next to the template to be removed. The **Confirmation** alert box appears.
- 3. Click **Yes** in the **Confirmation** dialog. The script template is deleted.

# 10.11 Apply Templates

Users with **Lighthouse Administrator** privileges (i.e. users with the **Lighthouse Administrator** role or users who are members of groups with the **Lighthouse Administrator** role) can access **CONFIGURE > CONFIGURATION TEMPLATING > Apply Templates** and execute templates affecting any node.

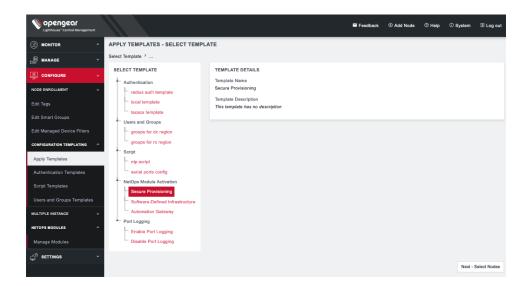
Users with Node Administrator privileges (i.e. users with the Node Administrator role or users who are members of groups with the Node Administrator role) can access **CONFIGURE > CONFIGURATION TEMPLATING > Apply Templates** and execute templates affecting nodes in Smart Groups linked to their role.

Apply Templates consists of four stages, each one a step in the overall wizard. The steps are:

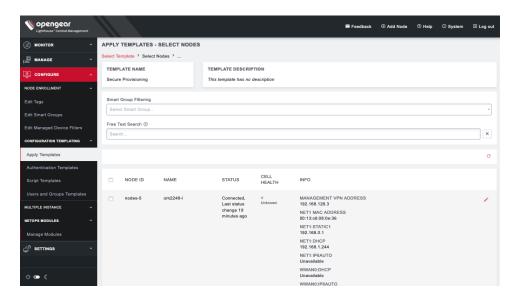
- 1. Select Template.
- Select Nodes.
- 3. Preflight. This test run simulates what happens if the template is pushed to the selected nodes.
- 4. Execution.

To apply a template:

1. Select CONFIGURE > CONFIGURATION TEMPLATING > Apply Templates.



- 2. Select a template from the existing template tree. **Template Details** populates with details from the selected template.
- 3. Click Next Select Nodes. The Select Nodes stage loads.

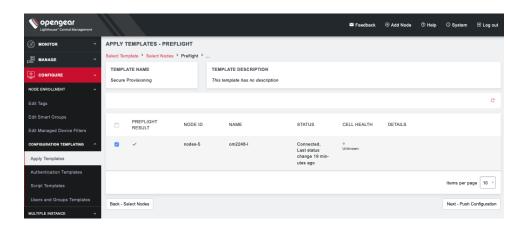


4. Select nodes from the list of enrolled nodes. **Smart Group Filtering** and **Free Text Search Filtering** can be used to narrow down the results.

**NOTE**: Third-party nodes are not supported for template execution.

5. Scroll to the bottom of the page and click **Next — Preflight**. The **Preflight** stage loads. This stage requires manual refresh to retrieve updated **Preflight Result** and **Details**.

After all nodes finish preflight, a success message appears and **Next — Push Configuration** becomes active.



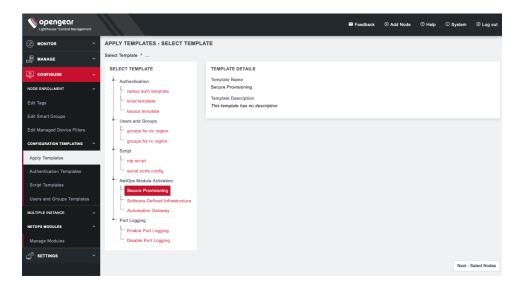
Select desired nodes for template execution and click Next — Push Configuration. The
 Configuration Status stage loads. This stage requires manual refresh to retrieve updated Push
 Result and Details.

After all nodes finish the template push, a success message appears.

# 10.12 Manually Activate Secure Provisioning or Software Defined Infrastructure via Template

Users assigned to the *Lighthouse Administrator* role can manually apply the **Secure Provisioning NetOps Module** or **Software Defined Infrastructure** to desired OPERATIONS MANAGER nodes.

- 1. As a Lighthouse administrator, choose **CONFIGURE > CONFIGURATION TEMPLATING > Apply Templates**
- 2. Click Secure Provisioning or Software Defined Infrastructure under NetOps Module Activation.



- 3. Click Next Select Nodes
- Choose the desired OPERATIONS MANAGER nodes by clicking the checkboxes next to them.
- 5. Click **Next Preflight**. Refresh to ensure the preflight check has succeeded.

6. When preflight is complete, click **Next - Push Configuration**.

# 11. Multiple Instance

This chapter discusses licensing, setup, configuration, promoting and disconnecting secondary instances, and upgrading a multiple instance Lighthouse.

# 11.1 Licensing

Multiple instance functionality requires the installation of a valid license with the multiple instance feature. This license must only be installed on the primary Lighthouse instance.

**NOTE:** The certificate will be used on all instances. For the multiple instance feature, we recommend using a wildcard certificate.

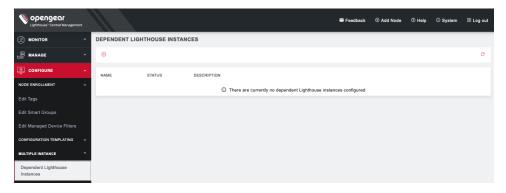
If a multiple instance license is not installed:

- The dependent Lighthouse instances page will display a banner on an empty page
- The multiple instance Lighthouse VPN page will display a banner but will allow the user to modify the default VPN settings in case it conflicts with their network.

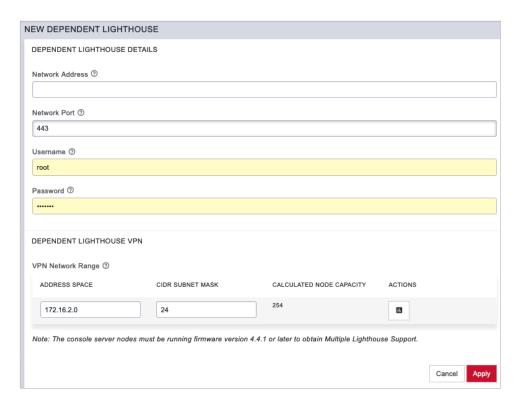
# 11.2 Setting up a multiple instance

Lighthouse supports up to 10 secondary instances for each primary.

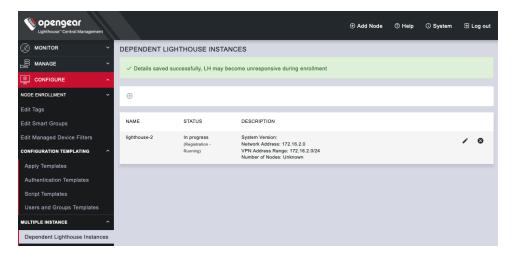
- Start with what will be the primary instance and one or more Lighthouse instances to act as secondary. All instances must have the same version of Lighthouse. To support more than one instance you must use 19.Q3 or later.
- Configure the networking information for each instance (hostname, external endpoints, network addresses).
- 3. Configure time settings of each instance.
- 4. Install a license with the multiple instance feature on the primary Lighthouse.
  - a. On the primary Lighthouse, click **Configure > MULTIPLE INSTANCE > Dependent Lighthouse Instances.**



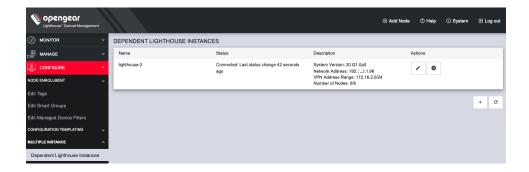
b. Click **Add**. Enter the network address, username and password of a Lighthouse instance to enroll as secondary. Optionally enter a valid, unused network subnet to use as the dependent lhvpn address range. If none is entered, a default will be assigned.



5. Dependent Lighthouse enrollment will show status as it moves from **Pending > Registered > Enrolled**.



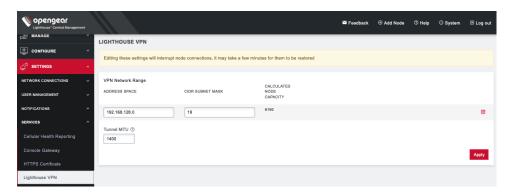
6. When the VPN connection is established between primary and secondary Lighthouse, this page will display **Connected** with the time since the last status change and **Disconnected** when the connection is lost. Any errors in the enrollment process will be displayed in the status column.



# 11.3 Multiple instance configuration

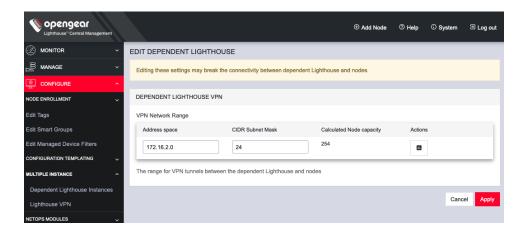
Lighthouse with multiple instance support requires multiple separate subnets for Lighthouse VPN connections: between each instance and its nodes, and between the primary and dependent Lighthouses. Each subnet must not overlap any subnet in use by another Lighthouse instance.

The subnet between the primary Lighthouse and its nodes is modified under **SETTINGS > SERVICES > Lighthouse VPN** on the primary Lighthouse. **Calculated Node capacity** displays the addressable nodes based on the network address and CIDR mask.

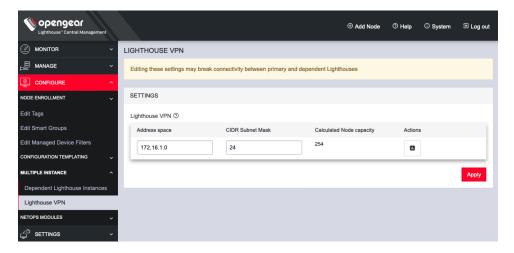


A secondary Lighthouse is read-only and cannot be modified. The **SETTINGS > SERVICES > Lighthouse VPN** page displays the subnet used by this Lighthouse instance, but it cannot be modified directly.

The subnet between each secondary Lighthouse and its nodes can be modified on the primary Lighthouse under **CONFIGURE > MULTIPLE INSTANCE > Dependent Lighthouse Instances > Edit**.



The subnet between the primary Lighthouse and dependent Lighthouse instance can be modified on the primary Lighthouse under **CONFIGURE > MULTIPLE INSTANCE > Lighthouse VPN** 



Other information that is specific to dependent Lighthouse should be configured before enrolling but can be modified on the primary Lighthouse via ogconfig-cli.

Instance specific information includes:

- hostname
- time zone
- networking
- external interfaces

The instance specific information is present on both Lighthouses but read-only on the secondary Lighthouse. Both configurations can be viewed via ogconfig-cli.

Primary Lighthouse configuration is stored in lighthouse\_configurations[0] Secondary Lighthouse configuration is stored in lighthouse\_configurations[1]

View all secondary Lighthouse instance specific configuration (can be run on either Lighthouse instance):

```
ogconfig-cli
print lighthouse_configurations[1]
```

You can modify secondary configuration from primary Lighthouse. For example, to update the hostname of the secondary Lighthouse, run the following commands on the Primary Lighthouse:

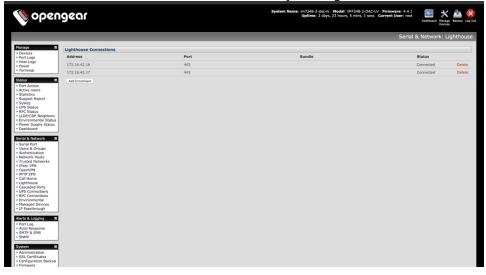
ogconfig-cli
set lighthouse\_configurations[1].hostname new\_name
push

# 11.4 Disconnecting a secondary instance

Dependent Lighthouse instances can be removed from the primary Lighthouse. To do so, click **CONFIGURE > MULTIPLE INSTANCE > Dependent Lighthouse Instances**, and click the **x** button under **Actions** next to the instance.

The secondary Lighthouse will begin unenrollment, which will factory reset the secondary Lighthouse. A user will be required to enter a new root password via console when it reboots.

You will need to manually remove the connection to the secondary Lighthouse from each connected node. Clean dead connections from node side by clicking the Delete link in the Console Server.



# 11.5 Promoting a secondary instance

When a primary Lighthouse is no longer reachable, a secondary Lighthouse instance can be promoted to primary. The new primary can then be used to enroll a secondary Lighthouse if required.

**NOTE**: This should only be performed if the primary Lighthouse has no chance of returning, the procedure is not reversible and will break all node connections with the previous primary instance. The previous primary instance must be factory reset before it can be used again.

**Note:** After promotion, the primary and secondary Lighthouses might not report the correct status. To resolve this issue, run the /etc/scripts/primary\_lighthouse\_resync\_replication.sh script in the primary Lighthouse's CLI.

# Lighthouse User Guide

To promote a secondary instance to primary, login as root on the secondary instance via console or ssh and run

#### promote-secondary-lighthouse

You will need to remove all dead connections from node side from the Console Server. The Promotion tool deletes connection between primary and secondary instance but does not touch node connections.

The new primary can then be used to enroll a secondary Lighthouse if required.

**NOTE**: If the previous primary becomes accessible again, it will not be able to connect to its enrolled nodes or the previous secondary Lighthouses.

# 11.6 Upgrading a multiple instance Lighthouse

To upgrade a Multiple Instance Lighthouse:

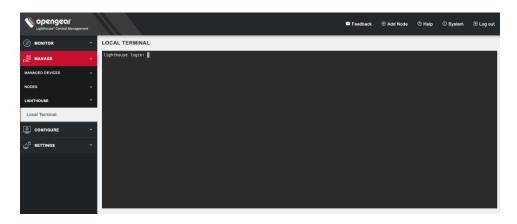
When the primary Lighthouse is updated, any secondary Lighthouses will be updated in a rolling fashion after the primary has successfully booted. If any Lighthouse fails to successfully update along the way, the update will stop.

Please see 14.3 Upgrading Dependent Multiple Instances of Lighthouse for additional information.

# 12. Command line tools

Lighthouse includes a web-based terminal. To access this bash shell instance:

1. Select MANAGE > LIGHTHOUSE > Local Terminal.



- 2. At the presented login prompt, enter an administrator's username and press Return.
- 3. A password: prompt appears. Enter the administrator's password and press Return.
- 4. A bash shell prompt appears.

This shell supports most standard bash commands and also supports copy-and-paste to and from the terminal.

Lighthouse-specific shell-based tools are listed below.

```
node-command --list-nodes
```

#### Example node-command Output

```
== node-command ID 2017-05-19T14:08:33.360164_29534 ==
14:08:33 [SUCCESS] BNE-R01-ACM7004-5 192.168.128.2:22
OpenGear/ACM7004-5 Lighthouse 3b90d826 -- Tue May 9 13:42:16 EST 2017
14:08:33 [SUCCESS] BNE-R02-IM7216 192.168.128.3:22
OpenGear/IM72xx Lighthouse 3b90d826 -- Tue Jul 5 13:42:16 EST 20167
```

# 12.1 node-info

node-info is a shell-based tool for pulling more detailed information from console servers.

#### Example node-info output

ssh port: 22

description: Brisbane Rack 1 enrollment status: Enrolled connection status: Connected

BNE-R02-IM7216

address: 192.168.128.3

id: nodes-2
ssh port: 22

description: Brisbane Rack 2 enrollment status: Enrolled connection status: Connected

# 12.2 node-upgrade

Note: You can also set up a Node Upgrade in the UI, see 7.5 Node Upgrade via the UI.

node-upgrade is a tool for running firmware upgrades on multiple managed console servers with a single command and returns the results in tabular form to stdout.

node-upgrade accepts the following arguments:

Short Argument	Long Argument	Description
-h	help	Display usage information and exit
-q	quiet	Suppress log messages
-V	verbose	Display logs generated while upgrading
-1	list-nodes	Display nodes and their upgradeable paths without executing upgrade
-D	debug	Display detailed log messages, impliesverbose
-I	ignore-version	Ignore firmware version warnings for upgrade
-i	node-id= <id></id>	Select node by config ID
-n	node-name= <name></name>	Select node by name
-a	node-address= <address></address>	Select node by VPN address
-A	all	Select all available nodes
-p	product= <family></family>	Select node by product family
-g	smartgroup= <name></name>	Select nodes by smartgroup filter
-f	firmware-dir= <directory></directory>	The directory of the firmware files(s)
-F	firmware-file= <path></path>	The firmware image to use for upgrade
-v	version= <version></version>	The firmware version to upgrade to

### 12.2.1 An example node-upgrade run

The following is an example node-upgrade command. It sets /mnt/data/nvram/latest-firmware as the directory node-upgrade looks to for the firmware image used as the source for all the firmware upgrade attempts. Every console server being managed from the active Lighthouse instance is targeted for an upgrade and the target console servers are set to upgrade to firmware 4.11.0.

# node-upgradeallfirmware-dir /mnt/data/nvram/latest-firmware/version 4.11.0					
NODE (UUID)	MODEL	FAMILY	ADDRESS	VERSION	RESULT
cm7116-2 (nodes-4)	CM7116-2	CM71XX	192.168.128.5	4.11.0	SUCCESS
im7208-2 (nodes-6)	IM7208-2	IM72XX	192.168.128.7	4.10.0	SUCCESS
cm7196a-2 (nodes-5)	CM7196A-2	CM7196	192.168.128.6	4.10.0	SUCCESS
acm7004-2 (nodes-2)	ACM7004-2	ACM700X	192.168.128.3	4.11.0	SUCCESS
acm5508-2 (nodes-1)	ACM5508-2	ACM550X	192.168.128.2	4.1.1u2	SUCCESS
acm7004-5 (nodes-3)	ACM7004-5	ACM7004-5	192.168.128.4	4.11.0	SUCCESS
om2216-1 (nodes-8)	OM2216-L	OMXXXX	192.168.128.9	21.Q2.1	FileNotFoundError
om1208-8e (nodes-7)	OM1208-8E	OMXXXX	192.168.128.8	21.Q2.1	FileNotFoundError

- Version shows the device version prior to upgrade.
- Result shows whether the upgrade for each device succeeded, or returns an error with more detail.

# 12.2.2 Results and Error Messages in node-upgrade

When the node-upgrade command is run with valid arguments and parameters, the program will return exit status 0 and the following results and error messages may be returned for each node listed.

Result	Causes
SUCCESS	Node upgrade succeeded
FileNotFoundError	No upgrade file found matching provided device family or version
UpgradeError	Device already has same or higher firmware version
	Network connection lost
IncompatibleFirmwareError	Firmware file provided does not match the product family

In addition, the following exit statuses may be returned.

Exit Status	Description
0	Command exited normally
1	Invalid parameter
2	Unknown argument

# 12.3 ogadduser

ogadduser is a shell-based tool for creating users.

Basic ogadduser usage syntax is as follows:

```
$ ogadduser -u testuser -p mypassword -g admin
```

**NOTE:** When a new user is created via **ogadduser**, an entry is added to the syslog.

# 12.4 ogconfig-cli

ogconfig-cli allows users to inspect and modify the configuration tree from the command line. It is transactional in nature, allowing users to ensure their configuration is correct before pushing it to the configuration server.

As the root user, start the tool with:

```
ogconfig-cli
```

# 12.4.1 Commands to try from within the ogconfig-cli tool

- help
- get .
- print . 2
- print users[0].username
- find users enabled false

#### 12.4.2 Config searches using ogconfig-cli

Simple config searches can be performed from inside ogconfig-cli with the find command.

NOTE: The element being searched must be a list, otherwise the command returns an error.

The syntax is:

```
find <path of list to search> <element to search for> <value to search for>
```

For example, to find enabled users use:

```
ogcfg > find users enabled true
```

Or to find the enabled ports on a particular node set:

```
ogcfg> find nodes[0].ports mode 'ConsoleServer'
```

### 12.4.3 Changing a configuration from within ogconfig-cli

From inside ogconfig-cli:

```
ogcfg> set system.hostname "opengear-lighthouse-new"
ogcfg> push
ogcfg> quit
```

To see that the change has taken effect:

```
$ cat /etc/hostname
```

A configuration change doesn't take effect until it is pushed to the configuration server. For example, from inside ogconfig-cli:

```
ogcfg> set system.hostname "opengear-lighthouse-new-again"
ogcfg> print system.hostname
ogcfg> quit
```

To verify that the change did not yet take effect:

```
$ cat /etc/hostname
```

#### 12.4.4 Configuration validation from within ogconfig-cli

Configuration is validated before being applied so that an incorrect configuration cannot be accidentally set. For example, from inside ogconfig-cli, setting an invalid ethernet link speed is rejected:

#### 12.4.5 Modify LHVPN keepalive timeout for different sized deployments with ogconfig-cli

The lhvpn timeout (in seconds) should be adjusted depending on the number of nodes to ensure stable connections are maintained. We recommend these settings:

- Fewer than 100 nodes: timeout = 60
- 100 to 599 nodes: timeout = 120
- 600 to 1199 nodes: timeout = 240
- 1200 to 2200 nodes: timeout = 360

The lhvpn timeout can be modified by running the following commands, where <timeout\_val> is the number of seconds:

```
ogcfg> set services.lhvpn.server.keepalive.timeout <timeout_val>
ogcfg> push
```

**NOTE**: VPN connections will be restarted after pushing a new timeout value.

#### 12.4.6 Support for mounting the hard disks with ogconfig-cli

Extra hard disks can be mounted in the Lighthouse VM by adding them to the configuration. Each new disk needs to have a partition created and formatted. Partitions can be created using fdisk or cfdisk, and should be formatted using the ext4 filesystem, using the mkfs.ext4 command:

```
root@lighthouse:~# mkfs.ext4 /dev/sdb1
```

The directory in which to mount the filesystem must be created. In general, new filesystems should be mounted in the provided mountpoint of /mnt/aux. Any other filesystems should be mounted within the filesystem mounted here.

Add the information to the configuration system using <code>ogconfig-cli</code> as follows, modifying the path for the specific situation.

```
ogcfg> var m !append system.mountpoints map
{8435270-fb39-11e7-8fcf-4fa11570959}: Map <>
ogcfg> set {m}.node "/dev/sdb1"
{b8c37c6-fb39-11e7-971c-23517b19319}: String </dev/sdb1>
ogcfg> set {m}.path "/mnt/aux"
{1fb50d8-fb39-11e7-994c-0f10b09cbd4}: String </mnt/aux>
ogcfg> push
OK
```

#### 12.4.7 Support for multiple instance Lighthouse with ogconfig-cli

Configuration system information can be displayed, searched, and set from both the primary and secondary Lighthouse instances. To reference the primary instance, use lighthouse\_configurations[0]. The secondary instance is reachable with lighthouse configurations[1].

For example, to display nodes all network connections to the primary Lighthouse, use:

```
ogcfg> print lighthouse configurations[0].system.net.conns
```

# 12.5 oglicdump

oglicdump is a shell-based tool for displaying and saving the current third-party licensing status of a Lighthouse instance.

When used without a switch, oglicdump writes the current status to STD OUT.

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To write this status out to a file, or in machine readable form, or as a raw license container string, or to write out a sub-set of the licensing information (such as licenses for a given SKU), use one of the switches oglicdump supports:

Displays this help. -h Display version information -77 File to write out to. Default is stdout. -o <file> Specific SKU code to dump out. Default is all SKU codes. -s <SKU> Specific feature value to dump out. This is only valid in conjunction with -s. -f <feature> Output contacts only. This is only valid in conjunction with -s. -c Output machine readable, as in compact formatted. -m Output the raw license container strings from config. -r

#### 12.6 cron

The cron service can be used to schedule file execution at specific times. Daemon can be managed via the /etc/init.d/crond interface, and cron tables managed via crontab.

#### Usage:

```
crontab [options] file
crontab [options]
crontab -n [hostname]
```

#### Options:

To perform start/stop/restart on crond service:

```
/etc/init.d/crond start
```

To verify the current crond status:

```
/etc/init.d/crond status
```

To check current cron jobs running with the following command to list all crontabs:

#### crontab -1

To edit or create a custom crontab file:

```
crontab -e
```

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This opens a personal cron configuration file. Each line can contain one command to run. The following format is used:

```
minute hour day-of-month month day-of-week command
```

For example, the following entry will run a the specified backup. sh script every day at 3am:

```
0 3 * * * /etc/config/backup.sh
```

When finished, save and close the crontab file.

# 12.7 sysflash

sysflash is the shell-based tool for upgrading a Lighthouse instance's system. Sysflash will warn you if you do not have enough available space to upgrade to, though this is unlikely as space is reserved specifically for the upgrade process.

Basic syntax is as follows:

# sysflash [flags] [path/to/system-image.lg\_upg | Percent-encoded URL to firmware-image.lg\_upg]

NOTE: URLs must be Percent-encoded and image filenames cannot include spaces.

sysflash includes eight flags which modify the standard upgrade behavior as well as the -h or --help flag, which returns all the available flags and their effects:

```
-b, --board-name <name>
                                    Override board name (currently lighthouse-vm)
-B, --board-revision <version> Override board revision (currently 1.0)
                                    Override vendor (currently opengear)
-V, --vendor <vendor>
                                    Do not check software version for upgradability
-I, --no-version-check
-m, --no-migration
                                    Do not migrate current config. Start fresh.
                                    Increase verbosity (may repeat)
-v, --verbose
                                    Do not modify bootloader (implies --no-reboot)
-o, --no-boot-once
                                    Do not reboot after upgrading
-r, --no-reboot
                                    Print this help
-h, --help
```

# 12.8 Selecting nodes using shell-based tools

There are a number of ways to select nodes, also known as *console servers*, as targets on which to run a command. These can be used multiple times, or together, to select a range of console servers:

Select individually by name, address, Lighthouse VPN address, config index or smart group (as per --list-nodes output):

```
node-command --node-name BNE-R01-IM4248
node-command --node-address 192.168.0.33
node-command --node-index nodes-1
node-command --smartgroup="model-acm"
```

#### 12.8.1 Select all nodes

```
node-command --all
```

#### 12.8.2 Running commands on selected nodes

Once nodes are selected, the commands to be run for each can be given. These are run on each managed node in parallel. Any command which can be run from a node shell can be run on each managed node.

NOTE: All commands are run as root.

For example, to check the version on two specific, configured nodes, selecting one by name and the other by index, run the following command:

```
node-command --node-name BNE-R01-ACM7004-5 --node-index nodes-2 cat
/etc/version
```

**NOTE**: When using non-trivial selection arguments, check which target nodes have been selected on the initial command pass by using the **--list-nodes** switch rather than the final command.

# 12.9 Add a custom 2nd NIC to a Lighthouse instance

- 1. In the Hypervisor configuration, add a 2nd network interface, and bind it to the required external network.
- 2. Reboot Lighthouse, and verify that net2 is visible.
- 3. Edit /etc/config/conman.conf and add two custom conns. The first conn configures the physical interface. The 2nd conn will vary depending if you want DHCP on the 2nd interface, or a Static IP address. Do not put both network-services-conns in.

```
# Custom Conns for 2nd interface
conn network-services-conn-init net2
   var ifname net2
   start ip addr flush dev %ifname%
   start ip link set dev %ifname% up
   start mii-tool --restart %ifname%
   start sleep 2
   start ifconfig %ifname% up
   start sleep 2
   start bash -c "infod client -o push -p %ifname%.link local -d $(
ifconfig %ifname% | grep fe80 | sed -r 's/.*(fe80::[^{1})+).*^{1}' )"
   stop ifconfig %ifname% down
# Use this conn if you want DHCP
conn network-services-conn
   parent network-services-conn-init net2
   start infod client -o push -p udhcpc.%ifname%.status -d down
   up expect-return none bash -c "/sbin/udhcpc --syslog --release --
now --interface %ifname% --foreground --script
'/usr/share/udhcpc/default.script' --vendorclass 'Opengear/Lighthouse'
```

```
-x hostname: `hostname` --retries 3 --pidfile
/var/run/udhcpc.%ifname%.pid"
    stop ifconfig %ifname%:dhcp 0.0.0.0
    stop infod_client -o delete -p udhcpc.%ifname%
    stop infod_client -o push -p udhcpc.%ifname%.status -d down
    test infod-equals udhcpc.%ifname%.status up
    testperiod 15
    testthreshold 20
    testthreshold 5

# Use this conn if you want a Static IP
conn network-services-conn
    parent network-services-conn-init_net2
    start ip addr add 192.168.0.1/255.255.255.0 broadcast 192.168.0.255
dev %ifname% label %ifname%:static1
    stop ip addr del 192.168.0.1/255.255.255.0 dev %ifname%
```

4. Restart comman to bring the 2nd interface up, then validate that net2 has an address.

5. Add a firewall rule to allow relevant incoming traffic on net2. If /etc/config/scripts/firewall-post does not exist, create the subdirectory.

```
root@lighthouse:~# mkdir -p /etc/config/scripts/
root@lighthouse:~# vi /etc/config/scripts/firewall-post
```

6. Editing the file, add this line after any existing rules,

```
iptables -I INPUT -i net2 -j WanInput
```

7. Make sure the file is marked with execute permissions,

```
chmod +x /etc/config/scripts/firewall-post
```

8. Force the firewall configurator to run, to install the new firewall rule

```
root@lighthouse:~# configurator firewall --force
```

- 9. Verify you can access the device via the IP of net2.
- 10. Run configurator\_local\_network and re-test connectivity to verify that the changes will survive system configuration changes.

# 13. Lighthouse CLI, Serial Port and REST API logging

Lighthouse offers command line interface (CLI) and REST API logs. Logging is disabled by default. This chapter covers:

**Enabling logging** 

# 13.1 Logging overview and limitations

Once enabled, CLI and REST API logs can be found in  $\sqrt{\sqrt{pessages}}$ . All passwords are masked in the logs so that sensitive information is not stored in plain text or leaked.

When you enable logging, you do not need to restart or log out and in again.

There are a few caveats:

- CLI logging only works for Interactive (human-controlled) terminals. Commands generated by automated scripts will be logged.
- Commands such as ssh or telnet do not produce logs for the commands sent over the connection.
- Requests can be logged for all endpoints, however, only endpoints implemented in Lipy can have responses logged.
- The time format is temporarily different between logs made in Lipy and those made with the old system. In a future release, all endpoints will be implemented in Lipy, have consistent logs, and be able to log responses.

NOTE: These logs are not intended to be used as a definitive record of all commands that have ever been run. A malicious user with full root access can circumvent anything.

# 13.2 Using ogconfig-cli to enable logging

Logging should be enabled using ogconfig-cli. Use the following commands in a Lighthouse terminal to view, enable or disable logging:

- system.logging\_cli\_enabled Enable/disable logging commands entered in the Lighthouse Terminal
- system.logging\_rest\_enabled Enable/disable basic logging for the REST API. These logs report the following information about every REST API call:
  - Time
  - Request type (GET/POST/PUT/DELETE)
  - o HTTP status code
  - o Username
  - Source IP Address
  - o Endpoint
- system.logging\_rest\_request\_enabled Enable/disable request logging for every REST API call. In addition to the basic logging, also logs the request body that was provided by the client, if any.

NOTE: Requires system.logging\_rest\_enabled to be enabled.

 system.logging\_rest\_response\_enabled - Enable/disable response logging for every REST API call. In addition to the basic logging, also logs the response body that was sent to the client, if any.

NOTE: Requires system.logging rest enabled to be enabled.

# 13.2.1 Add node and port to Lighthouse logs

Node and port logs will log all access to nodes via Lighthouse using the **pmshell** function, including which console, and which port was accessed by the user when logged in.

When system logging is enabled, user and node selection and user and Port selection is logged.

To enable node and port logging on Lighthouse:

- 1. Navigate to Lighthouse > Manage > Lighthouse > Local Terminal.
- 2. Login to a user that has rights to use CLI and ogconfig-cli.
- 3. Node and port logging can only be enabled through ogconfig-cli as follows:

```
root@lighthouse:~# ogconfig-cli

ogcfg> set system.logging_cli_enabled true

root-1-system_logging_cli_enabled: Integer <True>

ogcfg> push

OK

ogcfg> exit
```

Once node and port logging is enabled, you can view any logs recorded in your Lighthouse's syslog, located at /var/log/messages.

# 13.3 Example logs

Here is an example of logs without request or response logging:

```
2020-03-17 15:29:37,237 INFO [root:117][waitress] POST 400 (root | 192.168.1.1) - /api/v3.4/system/licenses/file

2020-03-17 15:30:23,034 INFO [root:117][waitress] GET 200 (root | 192.168.1.1) - /api/v3.4/users?page=1&per page=10
```

Here is an example of logs with request or response logging

**NOTE**: These logs differ slightly due to being logged with different systems:

```
2020-05-11T05:45:09.567214+00:00 lighthouse rest_api_log[2465]: PUT 200 (root | fd07:2218:1350:4b:a438:f8ff:fe4f:65fc) - 
/api/v3.4/system/cli_session_timeout 
REQUEST={"system_cli_session_timeout":{"timeout":0}}

2020-05-11 05:45:18,999 INFO [lipy.logging.rest_api:62][waitress] GET 200 (root | fd07:2218:1350:4b:a438:f8ff:fe4f:65fc) - 
/api/v3.4/users?page=1&per_page=10 RESPONSE={'users': [{'username': 'root', 'description': 'System wide SuperUser account', 'enabled': True, 'id': 'users-1', 'no_password': False, 'expired': False, 'locked_out': False, 'rights': {'delete': True, 'modify': True}, 'groups': ['groups-2']}], 'meta': {'total pages': 1}}
```

# 13.4 Checking if logging is enabled

To establish if logging is enabled run these commands on the Lighthouse local terminal:

```
root@lighthouse:~# ogconfig-cli
ogcfg> print system
```

This will produce output with Boolean values:

```
system.logging_cli_enabled (bool): false
system.logging_rest_enabled (bool): false
system.logging_rest_request_enabled (bool): false
system.logging_rest_response enabled (bool): false
```

# 13.5 Enable logging

To enable logging, run these commands on the Lighthouse local terminal:

```
root@lighthouse:~# ogconfig-cli

ogcfg> set <value> true

root-1-<value>: Integer <True>

ogcfg> push

OK

ogcfg> exit
```

Replace <value> with the desired setting:

```
    system.logging cli enabled
```

- system.logging\_rest\_enabled
- system.logging rest request enabled (requires system.logging rest enabled)
- system.logging rest response enabled (requires system.logging rest enabled)

# 13.6 Disable logging

```
root@lighthouse:~# ogconfig-cli

ogcfg> set <value> false

root-1-<value>: Integer <False>

ogcfg> push

OK

ogcfg> exit
```

# Replace <value> with the desired setting:

- system.logging\_cli\_enabled
- system.logging\_rest\_enabled
- system.logging\_rest\_request\_enabled
- system.logging\_rest\_response\_enabled

# 14. System upgrades

A Lighthouse appliance's system can be upgraded using a .1h upg image file.

NOTE: AWS requires .aws.lh upg and Microsoft Azure requires .azure.lh upg.

NOTE: Due to disk restructuring, there were no lh\_upg files for 20.Q3.x.

**NOTE:** Incremental upgrades to Lighthouse using lh\_upg files are only supported from **20.Q3.x** and not earlier releases.

Although upgrades do not overwrite existing configurations or user files, you should <u>perform a Configuration Backup</u> prior to upgrading.

Once the upgrade is complete, the Lighthouse instance reboots. It is unavailable during the reboot process.

From the release of **20.Q3.x**, Lighthouse uses Logical Volume Management (LVM) for the disks to support expanding the available disk space for the Lighthouse virtual machine, as well as enable other benefits of LVM such as snapshot and restore functionality.

# Upgrading from pre-LVM Lighthouse to LVM Lighthouse

**NOTE**: You cannot directly upgrade from pre-LVM Lighthouse to LVM based Lighthouse. In order to upgrade, you must have the release **20.Q2.x** installed before upgrading to **20.Q3.x** and later upgrades by following the process outlined below.

#### You need to:

- 1. Perform a configuration backup of your pre-LVM primary Lighthouse and keep it safe.
- 2. Unenroll any secondary Lighthouse instances from your primary Lighthouse.
- 3. Upgrade your Lighthouse system to **20.Q2.x** using the **.lh\_upg** file. Skip this step if your Lighthouse is already running 20.Q2.x.
- 4. Perform another configuration backup of Lighthouse running **20.Q2.x** and save it as a separate file. This configuration backup will be imported into the LVM based Lighthouse.
- 5. Shut down the **20.Q2.x** Lighthouse before continuing these steps.
- 6. Deploy a new instance of Lighthouse version 20.Q3.x (LVM).
  - The new instance must have all the same IP addresses and hostname as the previous Lighthouse instance; this allows nodes and secondary Lighthouse instances to reconnect.
- 7. Import the configuration backup of **20.Q2.x** into the new primary Lighthouse.
- 8. Confirm nodes successfully connect to the new primary Lighthouse.
- 9. Upgrade the primary Lighthouse to each major release in sequence up to the latest release.
- 10. Deploy new LVM based secondary Lighthouse instances of the latest release and make sure their external endpoint addresses are correct.
- 11. Enroll the new secondary Lighthouse instances, one by one, to the new primary Lighthouse.

#### **Upgrading LVM Lighthouse to LVM Lighthouse**

You will be able to upgrade from LVM based version to a new LVM based version following the steps in sections 14.1 and 14.2.

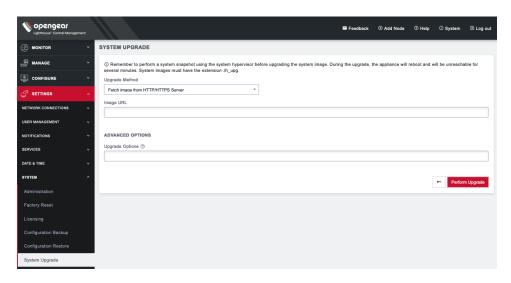
**NOTE**: There is a logical volume called **lh\_upg** which is reserved for performing upgrades. You should not delete or use this logical volume.

# 14.1 Upgrading the system from within Lighthouse

**NOTE:** Starting with **20.Q3.x** release, Lighthouse must be upgraded in succession. For example, to upgrade to a version that is several releases newer than your current release, you will need to install all the major releases in between to install the newest one.

To upgrade a Lighthouse instance's system using the Lighthouse UI:

- 1. Select SETTINGS > SYSTEM > System Upgrade.
- 2. Select the Upgrade Method, either Fetch image from HTTP/HTTPS Server or Upload Image.



If upgrading via Fetch image from HTTP/HTTPS Server:

- 1. Enter the URL for the system image in the **Image URL** text-entry field.
- 2. Click Perform Upgrade.

Or if upgrading via Upload Image:

- 1. Click the Choose file button.
- 2. Navigate to the directory containing the system-upgrade-image. 1h upg file.
- 3. Select the system-upgrade-image.lh upg file and press Return.
- 4. Click Perform Upgrade.

**NOTE:** The **Advanced Options** section, which expands to present an **Upgrade Options** text-entry field, should only be used if a system upgrade is being performed as part of an Opengear Support call.

Once the upgrade has started, the **System Upgrade** page displays feedback as to the state of the process.

A system upgrade attempt returns the error **System version was not higher than the current version** if the selected image file is not a more recent version than the installed version.

# 14.2 Upgrading the Lighthouse system via the Local Terminal

Lighthouse includes a shell-based tool - sysflash - that allows a user with administrative privileges to upgrade the instance's system from the**Local Terminal**.

**NOTE**: Before using sysflash, we recommend that you check available disk space when manually uploading .lh upgrade files. We also suggest you use /mnt/nvram as the path.

To upgrade Lighthouse instance's system using the Lighthouse Local Terminal:

- 1. Select MANAGE > LIGHTHOUSE > Local Terminal.
- 2. At the [hostname] login: prompt, enter an administrator username and press Return.
- 3. At the Password: prompt, enter the administrator's password and press Return.
- 4. To use sysflash in conjunction with a .1h upg file available via an HTTP or HTTP server:

At the Local Terminal bash shell prompt, enter a URL. It must be URL-encoded:

 $sysflash\ http[s] \$3A\$2F\$2Fdomain.tld\$2Fpath\$2Fto\$2Ffirmware-upgrade-image.lh\ upg$ 

Press Return.

To use sysflash in conjunction with a .1h upg file available via the local file system:

1. At the Local Terminal bash shell prompt enter:

sysflash /path/to/system-upgrade-image.lh upg.

2. Press **Return**.

**NOTE:** sysflash includes several flags that allow for variations in the standard system upgrade process. These flags should not be used unless directed to do so by Opengear Support.

Flags are listed by running either of the following at a Local Terminal bash shell prompt:

- sysflash -h Or
- sysflash --help
- The same listing is presented in the sysflash entry of the Command line tools chapter.

# 14.3 Upgrading Dependent Multiple Instances of Lighthouse

**NOTE:** Starting with **20.Q3.x** release, Lighthouse must be upgraded in succession. For example, to upgrade to a version that is several releases newer than your current release, you will need to install all the major releases in between to install the newest one.

Before a multiple instance upgrade is attempted, compatibility and status checks are performed on primary/secondary instances to pre-empt possible failure points.

Secondary Lighthouse upgrades are performed in parallel (not in a queue) to speed up the overall process of rolling upgrades.

Where there are multiple instances of Lighthouse, when a system upgrade is being performed the status of dependent instances is flagged in the System Upgrade page:



Click the **Dependent Lighthouses** link (red text) to view the upgrade process status for dependent Lighthouse nodes. Click **View Job Details** link to see details of the update progress and any problems.



During a system upgrade, notification/status elements are flagged in the following scenarios:

- When an upgrade is attempted, a pass/fail notification on the instance.
- When an upgrade is attempted on a secondary instance, a pass/fail notification on the associated primary instance.

The system is designed to be stable enough in a post-failure situation for an administrator to diagnose and fix any error(s) manually and re-attempt the upgrade. In cases where an upgrade on an instance is attempted and fails, Lighthouses in the MI environment will make a "best effort" attempt to return to a stable state.

Information about the upgrade progress and status is visible in the Lighthouse **Jobs** page.

## 15. Adding Disk Space to Lighthouse

Additional physical volumes can be added to the volume group as required, and the logical volumes extended using lvextend and resizelfs to take advantage of the additional space.

## 15.1 Adding a New Disk

## **AWS specific instructions**

Launch an LVM Lighthouse instance as per our guidelines or your own deployment processes and note the instance ID.

To add a volume to an AWS Lighthouse without having to shut down the LH:

- 1. In the AWS web console, go to **Volumes** and create a new 5GB volume. **NOTE**: Make sure this volume in the same availability zone as your LH instance.
- 2. Once the volume is created, select it and click the Actions button and select Attach Volume.
- 3. Enter the LH instance ID for the instance field and /dev/xvdb (or /dev/xvdd, /dev/xvde and so on) as the device and click **Attach**.

When you SSH into the LH you should be able to see the new volume as /dev/xvdb (or whatever device name you gave it).

### gemu specific instructions

Launch a gemu Lighthouse instance as per our guidelines or your own deployment.

To add a volume to the instance:

- 1. Shutdown the instance with the following command: shutdown -h now
- 2. Create a new disk for the LH. You can use a different number for "count" which is in MiB.

```
dd if=/dev/zero of=/tmp/new_lh_disk.lh_hdd bs=1024k count=256 gemu-img convert -p -f raw -O gcow2 /tmp/new lh disk.lh /tmp/new lh disk.gcow2
```

3. Restart your qemu instance but make sure to add the new qcow2 disk to the command.

Here is an example of what you should add to your qemu command when launching the instance:

-drive if=scsi,file=/tmp/new\_lh\_disk.qcow2

NOTE: this is just an example. You should specify the disk in a similar way to how you specified the primary Lighthouse disk. and you should make sure that the new disk is specified last, otherwise your disk will appear out of order when you boot the Lighthouse.

4. Once the LH boots you should have a new /dev/sdX device and the 'unused\_disks' command should report that disk when you log in.

### **Azure specific instructions**

Launch the LVM Lighthouse instance as per our guidelines or your own deployment.

To add a volume to the instance, use the following link to attach a new disk to your Lighthouse VM. Stop before you reach the section, "Connect to the Linux VM to mount the new disk."

https://docs.microsoft.com/en-us/azure/virtual-machines/linux/attach-disk-portal

### **Hyper-V specific instructions**

Launch the LVM Lighthouse instance as per our guidelines or your own deployment.

To add a volume to the instance:

- 1. Shutdown your Hyper-V Lighthouse instance.
- 2. Open your Hyper-V manager.
- 3. Navigate to the VM list and locate your Lighthouse VM.
- 4. Right click on the instance and click **Settings**.
- 5. Click on the SCSI controller.
- 6. Select **Hard drive** on the right and click **Add**.
- 7. Select Virtual hard disk and click New.
- 8. Follow the prompts and select the options that best suit your needs and environment.
- 9. Once you've created the disk, click **Apply** in the VM settings window.
- 10. Restart the Lighthouse.

## VirtualBox specific instructions

Launch the LVM Lighthouse instance as per our guidelines from the .ova file or your own deployment.

To add a volume to the instance:

- 1. Shutdown the Lighthouse instance.
- 2. In the VirtualBox UI, locate your Lighthouse instance and right-click it.
- 3. Select Settings.
- 4. Select **Storage** on the left.
- 5. Click the **Controller: SCSI** in the disk list.
- 6. You will see two small icons, both with a green '+' symbol. Hover your mouse over the one that says **Adds a hard disk** and click it.
- 7. Click the Create icon.
- 8. Follow the prompts to create a new disk image.
- 9. Select the new disk image and click the **Choose** button.
- 10. Click **Ok** to exit the VM settings window.
- 11. Restart the Lighthouse.

## 15.2 Using the new disk to increase the lh\_data logical volume

1. Add the new disk to the LH VM (platform dependent, see above).

- 2. Log into the shell on Lighthouse. you should see the new "unused" disk listed in the welcome message. This is the case for any non-system disks aren't currently being used by the LVM system.
- 3. Create a partition on the new disk:

```
fdisk /dev/sdb (or /dev/xvdb, or /dev/(sd|xvd)X)
```

**NOTE:** Be sure specify the correct disk, it might be /dev/xvdb on AWS.

- 4. Type 'n' and ENTER to create a new partition.
- 5. Type 'p' and ENTER to create a primary parition.
- 6. Continue hitting ENTER to accept the defaults to use the whole disk.
- 7. Type 'w' and ENTER to write the changes and exit fdisk.
- 8. Add the new partition as a physical volume (assuming you are now using /dev/sdb1, note that /dev/xvdb1 will now be mapped to /dev/sdb1 so make sure you use sdb1).

```
pvcreate /dev/sdb1
```

9. Extend the volume group with the new physical volume.

```
vgextend lhvg /dev/sdb1
```

10. Assuming the new disk gives you at least 2GB of extra space, expand the lh\_data logical volume.

```
lvextend -L +2G /dev/mapper/lhvg-lh data
```

11. Update the file system of the lh\_data disk to use the extra space.

```
resize2fs /dev/mapper/lhvg-lh data
```

12. When you log into the shell, the disk should no longer be listed as "unused".

## 16. Troubleshooting

This chapter covers:

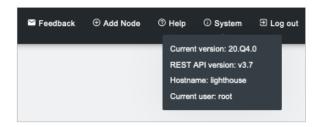
- Finding the current Lighthouse version
- · Generating technical support reports
- Backing up and restoring Lighthouse configuration

## 16.1 Finding the current Lighthouse instance version

There are two ways to find the current Lighthouse version.

## 16.1.1 Using the web UI

- 1. Click **System** on the top right of the Lighthouse instance's web UI.
- 2. The *Details* menu appears, listing the Lighthouse instance's **Current version**, **REST API version**, **Hostname**, and **Current user**.



## 16.1.2 Via the local Lighthouse shell

- 1. Click MANAGE > LIGHTHOUSE > Local Terminal
- 2. At the [hostname] login: prompt, enter an administrator username and press Return.
- 3. At the Password: prompt, enter the administrator's password and press Return.
- 4. At the bash shell prompt, enter cat /etc/version and press Return.

The current Lighthouse instance's version is returned to STD OUT. For example:

```
root@lighthouse:~# cat /etc/version
2022.Q1.0
```

**NOTE**: The procedure above uses the Web UI to reach the Lighthouse Local Terminal. This is not the only way to reach the Lighthouse shell and cat /etc/version works in any circumstance where an administrator has access to the Lighthouse shell. For example, many of the Virtual Machine Manager applications that can run a Lighthouse instance offer virtual console access. If this is available and an administrator logs in to the Lighthouse shell via this console, the command string works as expected.

## 16.1.3 Other information sources related to a Lighthouse instance's version

Two other command strings can be useful when specifics about a particular Lighthouse instance are needed.

Both these commands can be run by an administrator with access to a running Lighthouse instance's bash shell.

First is cat /etc/sw\*. This command concatenates the following four files to STD OUT:

```
/etc/sw_product
/etc/sw_variant
/etc/sw_vendor
/etc/sw_version
```

#### For example:

```
# cat /etc/sw*
lighthouse
release
opengear
2022.Q1.0
```

Second is cat /etc/issue. /etc/issue is a standard \*nix text file which contains system information for presenting before the system's login prompt. On a Lighthouse instance, /etc/issue contains the vendor and Lighthouse product version.

```
# cat /etc/issue
Opengear Lighthouse 2022.Q1.0 \n \1
```

## 16.2 Technical support reports

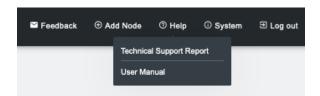
Lighthouse can generate a technical support report that includes Lighthouse configuration information and the current system log for the Lighthouse VM.

In the case of contacting the Opengear Technical Support, the support technician may ask for this report.

### 16.2.1 Generate a support report via the Lighthouse interface

To generate a complete configuration and status report regarding a given Lighthouse VM:

1. Select **Help > Technical Support Report**.



Lighthouse generates this support report on demand and the report includes the current system log. This process can take several minutes.

## 2. Click Download support report.



This downloads a PKZip archive to the local system. The archive's filename is structured as follows:

```
support-[host-name]-[iso-8601-order-date-and-time-stamp].zip
```

It contains two files:

- system.txt the configuration information also presented in the Technical Support Report window.
- messages the current Lighthouse VM system log.

The two files are also presented in the **Support Report** text box below the **Download support report** link. Because the report includes the current system log, this is a long but scrollable presentation and is searchable using the web browser's built-in search function.

### 16.2.2 Generate a support report via the local terminal

To generate a complete configuration and status report regarding a given Lighthouse VM:

- 1. Select MANAGE > LIGHTHOUSE > Local Terminal.
- 2. At the [hostname] login: prompt, enter an administrator username and press Return.
- 3. At the password: prompt, enter the administrator's password and press **Return**.
- 4. At the bash shell prompt, enter

```
support-report -z > /tmp/support.zip
and press Return
```

The -z switch generates the same combined file produced by the **Download support report** link noted in the Lighthouse UI-specific procedure.

**NOTE**: In the example above, the redirect saves the generated PKZip file to /tmp/support.zip. However, be aware that the /tmp directory is deleted during a reboot, so the file might be saved to a different location.

Here are two options for copying the file from Lighthouse:

• Use SCP from a Mac or Windows client. As scp only requires ssh access, no additional configuration is required on Lighthouse for this to work.

```
$ scp root@192.168.0.2:/tmp/support.zip .
root@192.168.0.2's password:
support.zip 100% 321 604.0KB/s 00:00
```

For Windows users, WinSCP on Win10 also works.

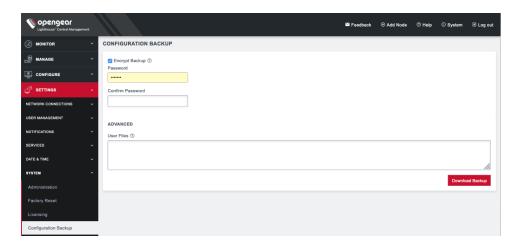
• Use the FTP client on Lighthouse to copy the file to an FTP server. Passive mode must be used for this to work. Example:

```
root@LH5-UK-Lab:/tmp# ftp
ftp> open 192.168.0.216
Connected to 192.168.0.216.
220 im7200-demo-uk FTP server (GNU inetutils 1.4.1) ready.
Name (192.168.0.216:root): fred
331 Password required for fred.
Password:
230- *** Opengear UK Demo IM7216 ***
230 User fred logged in.
Remote system type is UNIX.
Using binary mode to transfer files.
ftp> passive
Passive mode on.
ftp> bin
200 Type set to I.
ftp> put support.zip
227 Entering Passive Mode (192,168,0,216,208,166)
150 Opening BINARY mode data connection for 'support.zip'.
226 Transfer complete.
4132664 bytes sent in 0.128 seconds (32262492 bytes/s)
ftp> quit
221 Goodbye.
```

## **16.3 Configuration Backup**

Before performing a factory reset or system upgrade, you may want to backup the current Lighthouse configuration. To do so:

1. Select **SETTINGS > SYSTEM > Configuration Backup**.

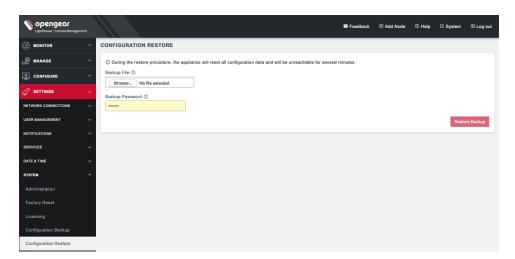


- 2. If desired, check **Encrypt backup**. Enter and confirm a password.
- 3. Under the **Advanced** section, specify the paths to any **User Files** you also wish to include in the backup.
- 4. Click **Download Backup** and save this file. The filename consists of a timestamp and lh\_bak extension, for example: lighthouse-20190710100325.lh bak

## **16.4 Configuration Restore**

To restore the configuration and user files you backed up using Configuration Restore:

1. Select SETTINGS > SYSTEM > Configuration Restore.



- 2. Locate the file you downloaded when you performed the Configuration Backup.
- 3. If you chose **Encrypt backup** when creating the backup, enter the **Backup Password**.
- 4. Click Restore Backup.
- 5. A Configuration Restore Confirmation dialog opens, click Yes.



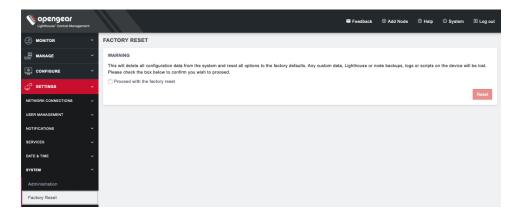
6. Lighthouse will restore the backup and any included user files and restart.

## 16.5 Returning a Lighthouse instance to factory settings

**NOTE**: During this process, the current Lighthouse configuration will be overwritten and user files will be deleted. If you wish, you can create a <u>backup of the configuration and any desired user files</u>.

To return an enrolled console server to its factory settings using *Lighthouse*:

- Login to the Lighthouse web-based interface as root. Other users, even those with full
  administrative privileges, do not have the permissions required to reset the Lighthouse VM to its
  factory settings.
- 2. Select SETTINGS > SYSTEM > Factory Reset.



- 3. Select the **Proceed with the factory reset** checkbox.
- 4. Click Reset.

Running the following shell script as root performs a full factory reset:

/usr/bin/factory reset

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This script prompts for confirmation before performing the factory reset. The factory reset procedure and the shell script are equivalent to logging in to a console server's web-based management interface (see Connecting to a console server's web-management interface above) and doing the following:

- 1. Select Administration
- 2. Check the *Config Erase* checkbox.
- 3. Click Apply.

## 17. Changing Docker IP Ranges

Docker powers the NetOps platform within Lighthouse. By default, Docker and NetOps utilize the 172.17.0.0/16 and 172.18.0.0/16 subnets. This has the potential to cause collisions inside of some networks.

To avoid this, you can change these settings.

To update Dockers subnet, you need to alter 2 parameters, Docker's default subnet and the NetOps modules subnet. To do so:

- 1. Login to the Lighthouse shell CLI as a Lighthouse Administrator or the root user
- 2. Ascertain the number of running containers to ensure you select an appropriate subnet size

```
sudo docker ps -q | wc -l
```

3. Open a config CLI session on the Lighthouse Server and run the following to enter configuration management

```
ogconfig-cli
```

4. Set the IP Range of the Docker subnet in CIDR format

```
set services.nom.default subnet "10.123.17.1/24"
```

5. Set the IP Range of the NetOps subnet in CIDR format

```
set services.nom.netops_subnet "10.123.18.0/24"
```

6. Push the config to become the running config

push

7. Exit the configuration management

exit

8. Restart Docker

```
sudo /etc/init.d/docker.init restart
```

9. Restart the NetOps Module(s)

```
sudo /etc/init.d/docker.init reset
```

**NOTE:** The network mask selected for these subnets limits the maximum number of containers that can run on Lighthouse. NetOps currently runs up to approximately 10 containers.

# 18. EULA and GPL

The current Opengear end-user license agreement and the GPL can be found at <a href="http://opengear.com/eula">http://opengear.com/eula</a>.