

# lighthouse 5.1.0

user guide

Revision 1.0.0

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# 1. Terminology

## 1.1 The Lighthouse table of names

In the *Lighthouse User Manual* various terms are used to define different elements and concepts of the Lighthouse system. These are listed in the table below

Term	Definition
Enrollment	Enrollment is the process of connecting a node to Lighthouse
Enrollment Bundle	An <i>Enrollment Bundle</i> is used to assign a number of tags to a set of nodes when they are enrolled. During enrollment, the bundle is specified using its name, and a bundle-specific enrollment token
Enrolled Node	An Enrolled Node is a node that has been connected to Lighthouse, and is ready for use.
Enrollment Token	An <i>Enrollment Token</i> is a password, used when performing Node-based, or ZTP enrollment, that authorizes the Node with Lighthouse.
Lighthouse Ironman	<i>Lighthouse Ironman</i> refers to the 5.1 and newer releases of Lighthouse. Re-written from the ground up, it provides a solid basis for accessing, managing and monitoring Opengear console servers.
Lighthouse VPN	The <i>Lighthouse VPN</i> is the OpenVPN based connections that the Lighthouse instance has with the nodes it is managing
Managed Device	A <i>Managed Device</i> is a device that is managed via a Node through a Serial, USB, or Network connection.
Node	A <i>Node</i> is a device that can be enrolled with Lighthouse, allowing it to be accessed, managed, and monitored. Currently, Opengear Console Servers are supported on a standard license, with support for other vendors Console Servers available as an add-on.
Pending Node	A <i>Pending Node</i> is a node that 1) has been connected to Lighthouse and 2) has been configured with a VPN Tunnel, but which has not yet been approved for access, monitoring, or management. The approval operation can be automated by configuring Lighthouse to auto-approve nodes.
Role	A <i>Role</i> defines a set of access rights for a particular group. Currently, 3 Roles are defined within Lighthouse Ironman: Lighthouse Administrator, Node Administrator, and Node User.
Smart Group	A <i>Smart Group</i> is a dynamic filter used to search for particular nodes, or for defining the access rights of a group of users. Smart Groups use node properties, as well as tags defined by users.
Tag	A <i>Tag</i> is a user-defined attribute and value that is assigned to one or more Nodes. Tags are used when creating Smart Groups for filtering views or access to Nodes

# 2. Lighthouse overview

## 2.1 Opengear Lighthouse VM 5.1.0 host requirements

Opengear Lighthouse deploys as an application running in a Linux-based virtual machine (VM). The Opengear Lighthouse binary is available in both open (for VM managers such as *Boxes*, *KVM*, and *VirtualBox*) and VMware-specific Virtual Machine formats.

To run an Opengear Lighthouse VM, your host computer must be able to run a VM manager and at least one, full, 64-bit Linux-based virtual machine.

Specific minimum hardware requirements include:

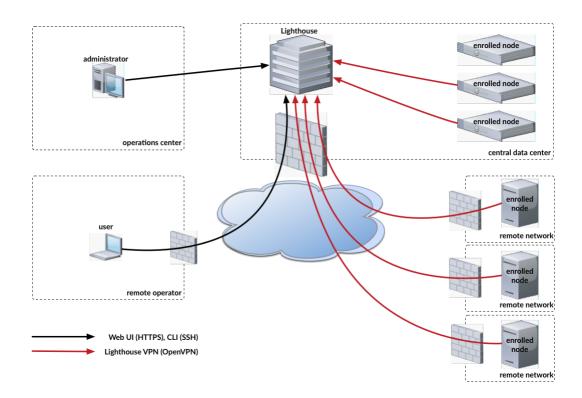
64-bit CPU with at least 2 cores

1 GB available RAM

## 2.2 Lighthouse architecture

 $Open gear\ Lighthouse\ 5.1\ provides\ a\ platform\ for\ centrally\ accessing,\ managing,\ and\ monitoring\ Open gear\ console\ servers$ 

Console servers connect to a central Lighthouse instance over an OpenVPN tunnel, and are accessed, managed, and monitored via services transported over the VPN tunnel. In Lighthouse terminology, the console server is referred to as the Node



## 2.2.1 Lighthouse to Node interactions

For management and monitoring operations, Lighthouse queries and pushes data to and from a REST API on the node.

When a node is initially enrolled in Lighthouse, Lighthouse generates an X.509 certificate. This certificate authenticates the OpenVPN tunnel, and provides the node access to the Lighthouse REST API. The node also imports a Certificate Authority from Lighthouse, and uses that to allow Lighthouse access to the node's REST API. Lighthouse also provides a public SSH key to the node, which allows Lighthouse to access the node's serial ports via SSH

For serial access, a node's serial port subsystem is connected to via SSH. Users can also access the node's Web UI, which is reverse proxied through the VPN tunnel.

#### 2.2.2 User to Lighthouse interactions

Users interact with Lighthouse via an *Ember.js* Javascript application, which communicates with Lighthouse via a REST API. This REST API can integrate Lighthouse into other systems. Documentation for this API is available to allow for direct customer use.

#### 2.2.3 Node organisation and filtering

To help search, organise, and filter access to nodes, Lighthouse has a concept called *Smart Groups*, which allow node properties, as well as user supplied *tags* (which consist of a tag name and value) to be compiled into a search expression.

These search expressions can be saved and used to filter the various lists of nodes in the WebUI (for example, when selecting a serial port to connect to, or to connect to the node's WebUI). They can also be used for selecting the nodes that a particular group of users will have access to.

# 3. Opengear Lighthouse VM installation

## 3.1 Opengear Lighthouse VM 5.1.0 components

Opengear Lighthouse VM 5.1.0 comes in one of four formats:

- 01. An Open Volume Format file -1 ighthouse-5.1.0-ov f.zip inside a PKZip archive. This is for use with virtual machine managers such as KVM and Virtual Box.
- 02. A VMware configuration file -1 ighthouse-5.1.0-vmx.zip also inside a PKZip archive. This is for use with virtual machine managers from VMware.
- 03. A raw (.hdd) file, lighthouse-5.1.0-raw.hdd.xz. This file has been compressed with xz and is for use with hosting services such as ElasticHosts.
- 04. An Open Virtual Appliance file 1 i ghthouse 5 . 1 . 0 . ova . This is for use with virtual machine managers such as VM and Virtual Box as well as for use with virtual machine managers from VMware.

Not every possible combination of host platform and virtual machine manager is, as yet, documented. Also, if an install procedure is not documented in this manual it does not mean a particular combination of host and virtual machine manager won't be supported when Opengear Lighthouse 5.1.0 is formally released.

Note: the *Lighthouse 5.1.0 user manual* uses *macOS* to denote the operating system shipped with Apple's desktop and notebook computers. At the time of writing *macOS Sierra 10.12.4* and *OS X El Capitan 10.11.6* are both still supported by Apple. Unless specifically noted, a reference to *macOS* should be read as referring to both of Apple's currently supported operating systems (ie 10.12, macOS, and 10.11, OS X).

## 3.2 VMWare vSphere 6.0 via the VMWare vSphere 6.0 client on Windows

Note: This procedure assumes VMWare vSphere 6.0 is installed and running on available hardware. It also assumes you have access to a Windows computer on which the VMWare vSphere 6.0 client is installed and that this installed client application can connect to and manage the VMWare Sphere 6.0 instance noted above. Finally, this procedure assumes a copy of the Lighthouse 5.1 binary in Open Volume Format (the .ovf file) is available. In particular, the procedure assumes the binary has been copied to the Windows computer running the VMWare vSphere 6.0 client. Having the binary available via a URL will also work, however.

Note: this procedure was tested using the VMware Sphere Client 6.0 running on Windows 7 Enterprise SP 1.

## 3.2.1 Launch the *vSphere Client* and connect to a *vSphere* instance.

01. launch the VMware vSphere Client.

When VMware Sphere 6.0 Client is installed, a shortcut to the client is, by default, added to the Start Menu as follows:

Start > All Programs > VMware > VMware vSphere Client

Depending on any customisation performed or previous actions taken, other means of launching the client may be available but the default shortcut location should work.

02. The VMware vSphere Client presents a login prompt.



- 03. Select the *IP address* or *Name* of the VMware vSphere instance onto which you wish to install *Lighthouse 5.1* from the *IP address/Name* pop-up menu.
- 04. Enter the *user name* and *password* required to gain management privileges to the selected VMware vSphere instance in the *User name* and *Password* fields.
- 05. Click the Login button, or press Return.
- 06. The login window displays progress text in the bottom left corner. For example:

Connecting...

Loading inventory...

Loading main form...

Displaying main form...

07. The vSphere main form window opens.

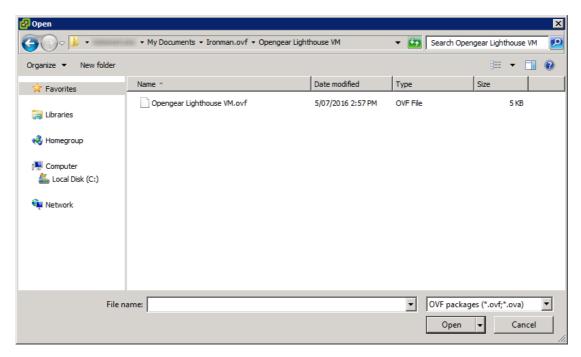
## 3.2.2 Import the Lighthouse 5.1 VM Open Volume Format (.ovf) image

- 01. From the vSphere Client menu bar choose File > Deploy OVF Template....
- $02. \quad \text{The } \textit{\textbf{Deploy OVF Template}} \ \text{window presents, with the first stage, } \textit{\textbf{Source}}, \text{pre-selected.}$
- 03. Click the Browse... button.

An *Open* dialogue box presents.

04. Navigate to the directory containing the file Opengear Lighthouse VM.ovf.

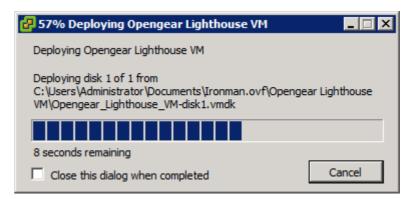
In the screenshot below, for example, this file is in c:\Users\%USERNAME%\My Documents\Ironman.ovf\Opengear Lighthouse VM\.



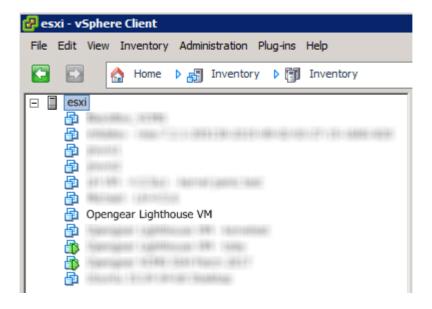
- 05. Select the file Opengear Lighthouse VM. ovf and click Open.
- 06. The *Deploy OVF Template* window presents again, with the Opengear Lighthouse VM.ovf file listed in the *Deploy from a file or URL* combo-box.

Note: if the required .ovf file is not stored on the computer running the vSphere Client, but is, instead, available on a remote computer via a URL, enter said URL in the *Deploy from a file or URL* field rather than taking steps 3 through 6 above.

- 07. Click Next.
- 08. The *OVF Template Details* stage presents, showing basic information about the *Opengear Lighthouse VM* encapsulated by the .ovf file.
- 09. Click Next.
- 10. The Name and Location stage presents with the Name field pre-populated and pre-selected.
- The default name is Opengear Lighthouse VM.
   To change this, type a new name (by default the Name text field is active and the default name is selected).
- 12. Click Next.
- 13. The *Disk Format* stage presents, showing which datastore the Opengear Lighthouse VM's virtual disk uses, how much free space the virtual disk has available and which provisioning scheme is being used.
- 14. Click Next
- 15. The Network Mapping stage presents, showing which Destination (or inventory) network the Opengear Lighthouse VM's virtual network is mapped to.
- 16. Click Next.
- 17. The Ready to Complete stage presents, listing the basic properties of the about-to-be-deployed virtual machine.
- 18. Click Finish.
  - To power-up the new virtual machine immediately after deployment, check the *Power on after deployment* checkbox and then click *Finish*.
- 19. The Deploying Opengear Lighthouse VM progress bar presents.



- 20. Once deployment has finished the Deployment Completed Successfully alert appears.
- 21. Click Close.
- 22. The new virtual machine is now deployed and appears in the inventory list.



## 3.2.3 Launch the Opengear Lighthouse 5.1.0 virtual machine

The vSphere Client provides at least three ways of launching a Virtual Machine hosted on a vSphere instance.

All three ways begin with the same first step:

 ${\tt 01.} \quad {\tt Select the} \ \textit{Opengear Lighthouse VM} \\ {\tt from the vSphere Client's inventory list.}$ 

The selected VM can then be launched by doing one of the following:

- 01. Select Inventory > Virtual Machine > Power > Power On.
- 02. Press Ctrl-B.
- 03. Click the *Power on the virtual machine* link in the *Basic Tasks* section of the *Getting Started* tab.

  This option requires the *Getting Started* tab be front-most. If it is not already the front-most tab, make it active by clicking it.
- 04. Select *Inventory > Virtual Machine > Open Console* and then:

Click the *Power On* button in the console tool bar or

Choose VM > Power > Power On from the console menu bar or

Press Ctrl-B.

Note: only the fourth option above results in the running virtual machine being accessible from within the vSphere Client. The first three boot the *Opengear Lighthouse VM* and get it running headless.

## 3.2.4 Access the console of a running but headless Opengear Lighthouse instance

If direct interaction with a running but headless \*Opengear Lighthouse VM\* is required, open a console window by

01. Select the running Opengear Lighthouse VM in the vSphere Client's inventory list.

Then do one of the following:

- 02. Select Inventory > Virtual Machine > Open Console or
- 03. Right-click and select *Open Console* from the contextual menu that presents.

Note: a running Opengear Lighthouse VM is almost certainly running a bash shell with no other interactive options. As a consequence, when the vSphere Client opens its console window, the Opengear Lighthouse VM will capture the mouse pointer, making it unavailable for use by any other window. To release the pointer, press *CTRL+ALT*.

## 3.3 VMware Workstation Player on Windows as host

Note: this procedure assumes VMware Workstation Player is already installed on the host Windows machine. This procedure also assumes VMware-ready virtual machine files are stored in <code>c:\Users\%USERNAME%\Virtual</code>

Machines \. This is the location selected by default by VMware Workstation Player. If another location is preferred, adjust this procedure as required.

Prepare the Opengear Lighthouse VM file for import into VMware Workstation Player.

- 01. move the lighthouse-5.1.0-vmx.zip archive to c:\USERNAME%\Virtual Machines\.
- 02. right-click the lighthouse-5.1.0-vmx.zip archive and select *Extract all...* from the contextual menu.
- 03. A Select a Destination and Extract Files dialogue will open. By default the location is the same folder as the archive is in: c:\Users\%USERNAME%\Virtual Machines\. Leave this as the destination folder.
- 04. Uncheck the Show extracted files when complete check box and then click Extract.
- $\begin{tabular}{ll} 05. & A folder called iron man will be created inside $c\colon \S\CSERNAME\%\Virtual Machines. \end{tabular}$

Import the Opengear Lighthouse VM file into VMware Workstation Player.

- 01. Launch VMware Workstation Player.
- 02. Click Open a Virtual Machine.
- 03. navigate to c:\Users\%USERNAME%\Virtual Machines\ironman\.

VMware Workstation Player points to *Libraries > Documents* by default and, also by default, this library includes c:\Users\%USERNAME%\My Documents\.

Assuming this is the case, double-click Virtual Machines and then double-click Ironman.

- 04. If only one file Ironman presents, double-click it to add the Lighthouse 5.1.0 pr2 virtual machine to the VMware Workstation 12 Player virtual machines list. If more than one file presents, double-click Ironman.vmx.
- 05. The Lighthouse 5.1.0 pr2 virtual machine is added to the VMware Workstation 12 Player virtual machines list.
- 06. With *Opengear Lighthouse VM* selected in the VMware Workstation 12 Player virtual machine list, click *Play virtual machine* to boot Opengear Lighthouse 5.1.0.

#### 3.4 VMware Workstation Pro on Windows as host

Note: this procdure assumes VMware Workstation Pro is already installed on the host Windows machine. This procedure also assumes VMware-ready virtual machine files are stored in <code>c:\Users\%USERNAME%\Virtual</code>

Machines\. This is the location selected by default by VMware Workstation Pro. If another location is preferred, adjust this procedure as required.

Prepare the Opengear Lighthouse VM file for import into VMware Workstation Pro.

- 01. Move the lighthouse-5.1.0-vmx.zip archive to c:\Users\%USERNAME%\Virtual Machines\.
- 02. Right-click the lighthouse-5.1.0-vmx.zip archive and select Extract all... from the contextual menu.
- 03. A Select a Destination and Extract Files dialogue will open. By default the location is the same folder as the PKZip archive is in: C:\Users\%USERNAME%\Virtual Machines\. Leave this as the destination folder.
- 04. Uncheck the Show extracted files when complete check box and then click Extract.
- $\hbox{O5.} \quad \hbox{A folder called ironman will be created inside $\tt C:\USERNAME\%\Virtual Machines}. \\$

Import the Opengear Lighthouse VM file into VMware Workstation Pro.

- 01. Click Open a Virtual Machine.
- 02. navigate to C:\Users\%USERNAME%\Virtual Machines\ironman\.

VMware Workstation Pro points to *Libraries > Documents* by default and, also by default, this library includes C:\Users\%USERNAME%\My Documents\.

Assuming this is the case, double-click Virtual Machines and then double-click Ironman.

- 03. If only one file Ironman presents, double-click it to add the Lighthouse 5.1.0 pr2 virtual machine to the VMware Workstation Pro virtual machines list. If more than one file presents, double-click Ironman . vmx.
- 04. The Lighthouse 5.1.0 pr2 virtual machine is added to the VMware Workstation Pro virtual machines list.

05. With the *Opengear Lighthouse VM* selected in the *My Computer* listing and the subsequent *Opengear Lighthouse VM* tab open, click *Power on this virtual machine* to boot Opengear Lighthouse 5.1.0.

## 3.5 VMware Workstation Player or Pro on Fedora Workstation as host

As of the preparation of the *Lighthouse 5.1.0 user guide*, VMware Workstation Player 12 could not be installed on Fedora 25 without substantial reconfiguration of a base Fedora Workstation setup. Moreover, the reconfiguration leaves Fedora Workstation in a state that is entirely unsupported by any external entity.

Once appropriately re-configured, it seems likely that Lighthouse 5.1.0 will run in VMware Workstation Player 12 on Fedora Workstation. At this stage, however, Opengear is not supporting this particular combination of host operating system and virtual machine manager.

#### 3.6 VirtualBox on Windows as host

Note: this procedure assumes VirtualBox is already installed on the host machine. This procedure also assumes the required PKZip archive, lighthouse-5.1.0-ovf.zip is in c:\Users\%USERNAME%\Downloads, the default location for files downloaded from remote sources to a computer running Windows.

01. Unzipironman-ovf (it may appear as lighthouse-5.1.0-ovf.zip depending on your Windows Explorer preference settings).

Right-click the ironman-ovf archive and select Extract all... from the contextual menu.

- 02. A Select a Destination and Extract Files dialogue will open. The destination will be  $c:\WSERNAME\%\Downloads\Ironman-ovf$ .
- 03. Uncheck the *Show extracted files when complete* checkbox and edit the destination by removing Ironman–ov f from the path.
- 04. Click Extract.
- 05. A folder called ironman-ovf will be created inside c:\Users\%USERNAME%\Downloads\.
- 06. Launch Virtual Box

The Oracle VM VirtualBox Manager window appears.

07. Choose File > Import Appliance....

The Appliance to import dialogue box opens.

08. Click the Expert Mode button.

The Appliance to import dialogue box changes from Guided Mode to Expert Mode.

09. Click the icon of a folder with an upward pointing arrow superimposed. This icon is to the far-right of the *Appliance to import* field.

The  $Open File \ dialogue \ box \ opens.$  By default, it opens with C: \Users\%USERNAME%\Documents as the current folder.

- 10. Navigate to  $c:\Users\MUSERNAME\%\Downloads\Ironman.ovf\Opengear\ Lighthouse\ VM\L$
- 11. Select the file Opengear Lighthouse VM and click Open.
- 12. Double-click the text 'vm' in the Name row and Configuration column to make it editable.
- 13. TypeOpengear Lighthouse VM and hit Enter.
- 14. Click the *Import* button.

A new virtual machine, called  $\it Opengear Lighthouse VM$  is added to the list of virtual machines available to Virtual Box.

- 15. Select *Opengear Lighthouse VM* from the list.
- 16. Choose *Machine > Settings....* (Alternatively, click the *Settings* icon in the VirtualBox Manager toolbar, or press Control-S.)

The Opengear Lighthouse VM — Settings dialogue box presents.

17. Click the System option in the list of options running down the left-hand side of the dialogue box.

The majority of the dialogue box presents the *System* options available as three tabs: *Motherboard*, *Processor*, and *Acceleration*. (Depending on the underlying hardware platform, *Acceleration* may be greyed-out and unavailable). The *Motherboard* tab is pre-selected by default.

- 18. In the Motherboard tab, check the Hardware Clock in UTC Time checkbox.
- 19. Click *OK* or press Return.
- Select Opengear Lighthouse VM from the list and click Start in the Oracle VM VirtualBox Manager toolbar to boot
  Opengear Lighthouse 5.1.0. (Double-clicking Opengear Lighthouse VM in the list also boots Opengear Lighthouse
  5.1.0.)

Note: Checking the *Hardware Clock in UTC Time* check-box is necessary because Lighthouse expects the hardware clock to be set to UTC, not local time. Unlike other Virtual Machine Managers, *Virtual Box* both exposes this option as a user-adjustable setting and does not set it to UTC by default.

#### 3.7 VirtualBox on macOS as host

Note: this procedure assumes VirtualBox is already installed on the host macOS machine. This procedure also assumes the required PKZip archive, lighthouse-5.1.0-ovf.zip is in ~/Downloads, the default location for files downloaded from remote sources to a computer running macOS.

01. Unziplighthouse-5.1.0-ovf.zip.

This creates a folder - Ironman-ovf- in  $\sim$ /Downloads that contains the following files and folders:

## 

02. Launch Virtual Box.

The Oracle VM VirtualBox Manager window appears.

03. Choose *File > Import Appliance...* or press Command-I.

The Appliance to import dialogue sheet slides down from the Oracle VM VirtualBox Manager toolbar.

04. Click the Expert Mode button.

The Appliance to import dialogue sheet changes from Guided Mode to Expert Mode.

05. Click the icon of a folder with an upward pointing arrow superimposed. This icon is to the far-right of the *Appliance to import* field.

The *Open File* dialogue sheet slides down from the *Oracle VM VirtualBox Manager* toolbar. By default, this sheet opens with ~/Documents as the current folder.

- 06. Navigate to ~/Downloads/Ironman.ovf/Opengear Lighthouse VM/.
- 07. Select Opengear Lighthouse VM and click *Open*. (Depending on your Finder Preferences settings, the file may present as Opengear Lighthouse VM.ovf.)
- 08. Double-click the text 'vm' in the Name row and Configuration column to make it editable.
- 09. TypeOpengear Lighthouse VM and hit Return.
- 10. Click the *Import* button.

A new virtual machine, called *Opengear Lighthouse VM* is added to the list of virtual machines available to Virtual Box.

- 11. Select Opengear Lighthouse VM from the list.
- 12. Choose *Machine > Settings....* (Alternatively, click the *Settings* icon in the VirtualBox Manager toolbar, or press Command-S.)

The Opengear Lighthouse VM — Settings dialogue box presents.

13. Click the *System* option in the dialogue box's toolbar.

The dialogue box presents the *System* options available as three tabs: *Motherboard*, *Processor*, and *Acceleration*. (Depending on the underlying hardware platform, *Acceleration* may be greyed-out and unavailable). The *Motherboard* tab is pre-selected by default.

- 14. In the Motherboard tab, check the Hardware Clock in UTC Time checkbox.
- 15. Click OK or press Return.
- 16. Select *Opengear Lighthouse VM* from the list and click *Start* in the *Oracle VM VirtualBox Manager* toolbar to boot Opengear Lighthouse 5.1.0. (Double-clicking *Opengear Lighthouse VM* in the list also boots Opengear Lighthouse 5.1.0.)

Note: Checking the *Hardware Clock in UTC Time* check-box is necessary because Lighthouse expects the hardware clock to be set to UTC, not local time. Unlike other Virtual Machine Managers, *Virtual Box* both exposes this option as a user-adjustable setting and does not set it to UTC by default.

Note: by default, VirtualBox stores virtual machines in ~/VirtualBox VMs. If this is the first virtual machine setup by VirtualBox it will create the VirtualBox VMs folder in the current user's home-directory and create a further folder — Opengear Lighthouse VM — inside the VirtualBox VMs folder. Inside Opengear Lighthouse VM are the files and folders which make up Opengear Lighthouse 5.1.0 when run under Virtual Box.

## 3.8 VirtualBox on Ubuntu as host

Note: this procedure assumes VirtualBox and all required support files are already installed on the host machine. This procedure also assumes the required PKZip archive, lighthouse-5.1.0-ovf.zip is in `~/Downloads`, the default location for files downloaded from remote sources to a computer running Ubuntu.

01. Unziplighthouse-5.1.0-ovf.zip.

This creates a folder - Ironman.ovf - in  $\sim$ /Downloads that contains the following files and folders:

02. Launch Virtual Box.

The Oracle VM VirtualBox Manager window appears.

03. Choose File > Import Appliance....

The Appliance to import dialogue box opens.

04. Click the Expert Mode button.

The Appliance to import dialogue box changes from Guided Mode to Expert Mode.

05. Click the icon of a folder with an upward pointing arrow superimposed. This icon is to the far-right of the *Appliance to import* field.

A file-navigation dialogue box, headed *Plese choose a virtual appliance to import* opens. By default, it opens with  $\sim$ /Documents as the current folder.

- 06. Navigate to ~/Downloads/Ironman.ovf/Opengear Lighthouse VM/.
- 07. Select Opengear Lighthouse VM. ovf and click Open.
- 08. Double-click the text 'vm' in the Name row and Configuration column to make it editable.
- 09. TypeOpengear Lighthouse VM and hit Return.
- 10. Click the *Import* button.

A new virtual machine, called  $Open gear \ Lighthouse \ VM$  is added to the list of virtual machines available to Virtual Box.

11. Select *Opengear Lighthouse VM* from the list and click *Start* in the *Oracle VM VirtualBox Manager* toolbar to boot Opengear Lighthouse 5.1.0. (Double-clicking *Opengear Lighthouse VM* in the list also boots Opengear Lighthouse 5.1.0.)

Note: by default VirtualBox stores virtual machines in  $\sim$ /VirtualBox VMs. If this is the first virtual machine setup by VirtualBox it will create the VirtualBox VMs folder in the current user's home-directory and create a further folder — Opengear Lighthouse VM — inside the VirtualBox VMs folder. Inside Opengear Lighthouse VM are the files and folders which make up Opengear Lighthouse 5.1.0 when run under Virtual Box.

#### 3.9 VirtualBox on Fedora Workstation as host

Note: this procedure assumes VirtualBox and all required support files are already installed on the host machine. This procedure also assumes the required PKZip archive, lighthouse-5.1.0-ovf.zip is in ~/Downloads, the default location for files downloaded from remote sources to a computer running Fedora.

Unziplighthouse-5.1.0-ovf.zip.

This creates a folder - Ironman.ovf- in  $\sim$ /Downloads that contains the following files and folders:

```
Ironman.ovf

Opengear Lighthouse VM

Opengear Lighthouse VM.ovf
Opengear_Lighthouse_VM-disk1.vmdk
```

01. Launch Virtual Box.

The Oracle VM VirtualBox Manager window appears.

02. Choose File > Import Appliance... or press Control-I.

The Appliance to import dialogue box opens.

03. Click the Expert Mode button.

The Appliance to import dialogue box changes from Guided Mode to Expert Mode.

04. Click the icon of a folder with an upward pointing arrow superimposed. This icon is to the far-right of the *Appliance to import* field.

The *Open File* dialogue box opens. By default, it opens with ~/Documents as the current folder.

- 05. Navigate to ~/Downloads/Ironman.ovf/Opengear Lighthouse VM/.
- 06. Select Opengear Lighthouse VM and click Open.
- 07. Double-click the text 'vm' in the Name row and Configuration column to make it editable.
- 08. TypeOpengear Lighthouse VM and hit Return.
- 09. Click the Import button.

A new virtual machine, called *Opengear Lighthouse VM* is added to the list of virtual machines available to Virtual Box.

10. Select *Opengear Lighthouse VM* from the list and click *Start* in the *Oracle VM VirtualBox Manager* toolbar to boot Opengear Lighthouse 5.1.0. (Double-clicking *Opengear Lighthouse VM* in the list also boots Opengear Lighthouse 5.1.0.)

Note: by default VirtualBox stores virtual machines in ~/VirtualBox VMs. If this is the first virtual machine setup by VirtualBox it will create the VirtualBox VMs folder in the current user's home-directory and create a further folder — Opengear Lighthouse VM — inside the VirtualBox VMs folder. Inside Opengear Lighthouse VM are the files and folders which make up Opengear Lighthouse 5.1.0 when run under Virtual Box.

## 3.10 Virtual Machine Manager (KVM) on Ubuntu as host

Note: this procedure assumes Virtual Machine Manager and all required support files are already installed on the host machine. This procedure also assumes the the .xz archive, lighthouse -5.1.0-raw.hdd.xz is in ~/Downloads, the default location for files downloaded from remote sources to a computer running Ubuntu.

01. Expandlighthouse-5.1.0-raw.hdd.xz

This creates a file -1 ighthouse -5.1.0 -raw.hdd - in  $\sim$ /Downloads.

- 02. launch Virtual Machine Manager.
- 03. Click the *New* button at the top-left of the Virtual Machine Manager window (or choose *File > New Virtual Machine*).

The Source Selection window opens.

04. Click the Select a file button.

A Select a device or ISO file dialogue box slides into view.

- 05. Navigate to ~/Downloads/.
- 06. Select the file lighthouse-5.1.0-raw.hdd and click *Open* in the top right-hand corner of the dialogue box. A *Review* window opens providing basic information about the virtual machine (or 'box', as Boxes calls them) to be created
- 07. Click the *Create* button in the top-right corner of the *Review* window.
- 08. A new virtual machine instance, *Opengear\_Lighthouse\_VM-disk1* is created and presented in the *Boxes* window. To rename the virtual machine instance, right-click on the machine instance and choose *Properties* from the contextual menu that appears.

Click anywhere in the Name field to select and edit the name.

Click the close box to save the changes.

#### 3.11 Boxes on Fedora Workstation as host

Note: this procedure assumes Boxes and all required support files are already installed on the host machine. This procedure also assumes the the required PKZip archive, lighthouse-5.1.0-ovf.zip is in ~/Downloads, the default location for files downloaded from remote sources to a computer running Fedora Workstation.

01. Unziplighthouse-5.1.0-ovf.zip

This creates a folder - Ironman.ovf - in  $\sim$ /Downloads that contains the following files and folders:

- 02. launch Boxes.
- 03. Click the  $\it New$  button in the Boxes window title bar

The Source Selection window opens.

- 04. Click the Select a file button.
  - A Select a device or ISO file dialogue box opens.
- 05. Navigate to ~/Downloads/Ironman.ovf/Opengear Lighthouse VM/.
- 06. Select the file Opengear\_Lighthouse\_VM-disk1.vmdk and click *Open* in the top right-hand corner of the dialogue box.
  - A *Review* window opens providing basic information about the virtual machine (or 'box', as Boxes calls them) to be created
- 07. Click the *Create* button in the top-right corner of the *Review* window.
- 08. A new virtual machine instance, Opengear\_Lighthouse\_VM-disk1 is created and presented in the Boxes window.

To rename the virtual machine instance, right-click on the machine instance and choose *Properties* from the contextual menu that appears.

Click anywhere in the Name field to select and edit the name.

Click the close box to save the changes.

#### 3.12 Boxes on CentOS as host

Note: this procedure assumes a CentOS installation, complete with the Gnome desktop environment as the host operating system. By default CentOS includes the full complement of KVM-centric virtualisation tools including the GUI-based virtualization management tools *Boxes* and *virt-manager* and the shell-based virtualization management tool virsh.

This procedure assumes *Boxes* is used to setup and manage the Opengear Lighthouse VM.

Finally, this procedure assumes the required PKZip archive, lighthouse -5.1.0 – ovf. zip is in ~/Downloads, the default location for files downloaded from remote sources to a computer running Fedora Workstation.

01. Unziplighthouse-5.1.0-ovf.zip.

This creates a folder - Ironman.ovf- in  $\sim$ /Downloads that contains the following files and folders:

- 02. Launch Boxes
- 03. Click *New* in the Boxes title bar.
- 04. Navigate to ~/Downloads/Ironman.ovf/Opengear Lighthouse VM/
- 05. Select Opengear Lighthouse VM and click  $\it Open.$

 $A new \ virtual \ machine, called \ \textit{Opengear LighthouseVM} \ is \ added \ to \ the \ list \ of \ virtual \ machines \ available \ to \ Boxes.$ 

# 4. First boot of the Opengear Lighthouse VM

During boot, two screens present.

01. The first notes the VM is Booting to latest installed image.

The selected image is *Lighthouse Root 1*. Two other images are available: *Lighthouse Root 1* and *Memtest86+*. Do not change the boot image the VM boots from.

02. The second screens asks you to *Select Lighthouse boot mode* and presents four options:

Graphics console boot Graphics console recovyer mode Serial console boot Serial console recovery mode

- 03. Graphics console boot is pre-selected and should not be changed.
- 04. After the first boot has completed a message presents:

Welcome to Ironman. This is software version: 5.1.0

05. And the final procedure in the initial setup presents:

To complete initial setup, please set a new root password. Press  $\ensuremath{\mathsf{ENTER}}$  to continue.

06. After pressing *Enter*, a prompt appears:

Enter new root password:

- 07. Enter a strong, high-entropy password and press *Enter*.
- 08. The confirm prompt appears:

Confirm given password

- 09. Re-enter the password and press *Enter*.
- 10. Multiple configuration notices present ending with a login prompt:

opengear-lighthouse login:

- 11. Enter root (the only user able to login at this point) and press *Enter*.
- 12. A password prompt appears:

Password:

- 13. Enter the newly-set password and press *Enter*.
- 14. A standard bash shell prompt appears.

root@opengear-lighthouse:~#

# 5. Initial system configuration

## 5.1 Loading Opengear Lighthouse

When the Opengear Lighthouse VM is booted and running it is addressable at either of two IP addresses:

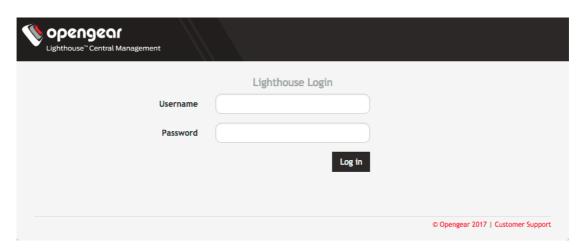
- 01. the fixed address. 192.168.0.1, or
- 02. whatever address it is assigned by any DHCP server it finds.

Note: if you are connecting to a *Lighthouse 5.1.0* instance from a workstation running macOS, Opengear recommends using a browser other than Safari (for example, **Chrome, Firefox, Opera**, or **Vivaldi**). Safari handles self-signed SSL certificates in a fashion that makes using it to connect to a running *Lighthouse 5.1.0* instance difficult, at best.

In your browser of choice open a new window or tab and enter

- 01. https://192.168.0.1/or https://[DHCP-supplied address]/in the address bar
- 02. press Return.

The Opengear Lighthouse login page loads.

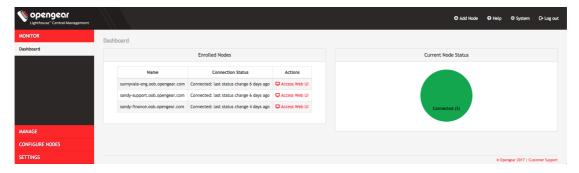


## 5.2 Login to Opengear Lighthouse

To login to Opengear Lighthouse

- 01. Enter a username in the *Username* field.
- 02. enter the username's password in the *Password* field.
- 03. Click *Log In* or press *Enter*.

The  $\it Opengear \, Lighthouse \, Dashboard \, loads.$ 



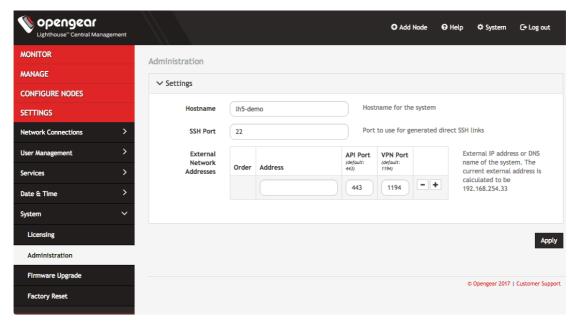
Note: the Dashboard, the Sidebar, and other Lighthouse pages, will present differently depending on the privileges assigned to the logged-in user. In this manual, screenshots such as that of the Lighthouse Dashboard above represent what the root user sees. Users with different privileges will see filtered views of available nodes, users, groups, tags and Smart Groups and will have different privileges regards creating and changing settings within Lighthouse. (For example, users other than root can edit their own account settings but cannot edit other user's

accounts. Depending on the privileges an account has, a user may also be restricted with regards what they can do with enrolled nodes or what new nodes they can enroll.)

## 5.3 Setting the Opengear Lighthouse hostname

To set the hostname for a running *Opengear Lighthouse* instance:

- 01. Select Settings > System > Administration.
- 02. Edit the Hostname field as required.



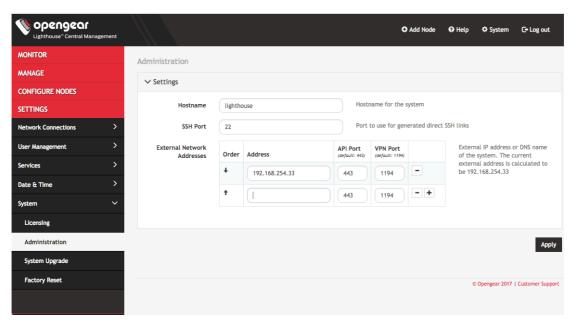
03. Click Apply.

## 5.4 Adding external IP addresses manually (optional)

 $Adding\ a\ Lighthouse\ in stance's\ external\ IP\ address\ or\ addresses\ to\ a\ Lighthouse\ in stance's\ configuration\ is\ an\ optional\ step.$ 

To add a single external address:

01. Select Settings > System > Administration.



02. In the Address field of the External Network Addresses section, enter an IP address.

- 03. (Optional step) Change the API Port, VPN Port or both, if the ports used on the entered IP address are different from the default (443 and 1194, respectively).
- 04. Click the Apply button.
- 05. Click Apply.

To manually add further external addresses to a Lighthouse instance's configuration:

- 01. Click the + (add) button.
  - A second row appears in the External Network Addresses section.
- 02. In the newly presented Address field, enter an IP address.
- 03. (Optional step) Change the API Port, VPN Port or both, if the ports used on the entered IP address are different from the default (443 and 1194, respectively).
- 04. Add further IP addresses as required by repeating the steps above.
- 05. Click the Apply button.

To change the order in which manually-added IP addresses are sent to remote nodes:

- 01. Click the up and down arrows in the *Order* column to change the order in which the IP addresses are listed. The presented order reflects the order in which these addresses are sent out.
- 02. Click the Apply button.

If external IP addresses are manually added to a Lighthouse configuration, these addresses are sent to a remote node during enrollment. If no external IP address is manually added to a Lighthouse configuration, default external IP addresses are used.

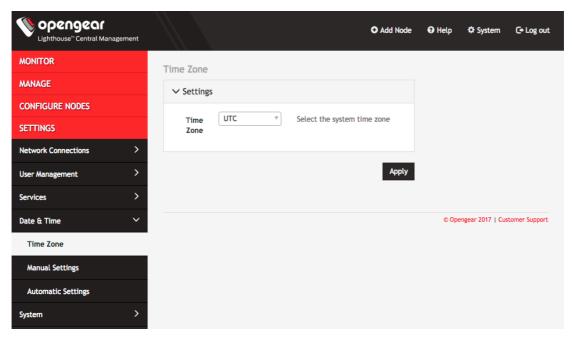
The default external IP addresses are sent to a remote node during enrollment in the following order:

- 01. net1:dhcp
- 02. net1:static
- 03. the IP address connected to the default gateway.

## 5.5 Setting the Opengear Lighthouse internal clock

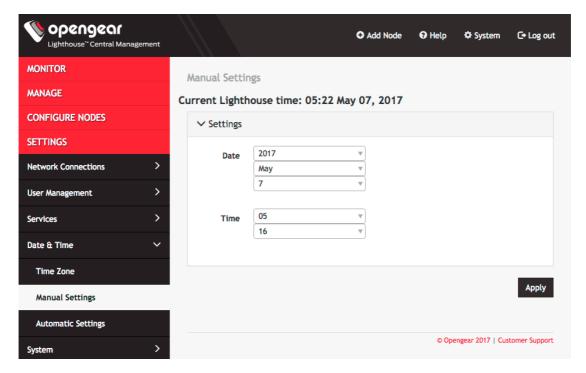
To set the time-zone:

- 01. Select Settings > Date & Time > Time Zone.
- 02. Select the Lighthouse instance's time-zone from the Time Zone pop-up menu.
- 03. Click Apply.



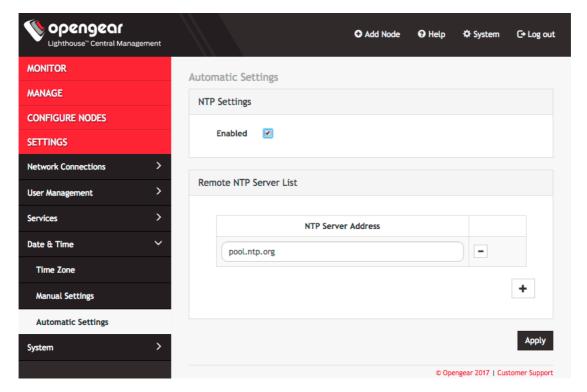
To set the correct time and date either

- 01. Select Settings > Date & Time > Manual Settings.
- 02. Enter the current Date and Time.
- 03. Click Apply.



or

- 01. Select Settings > Date & Time > Automatic Settings.
- 02. Click the Enabled check-box.
- 03. Enter a working NTP Server address in the NTP Server Address field.
- 04. Click Apply.

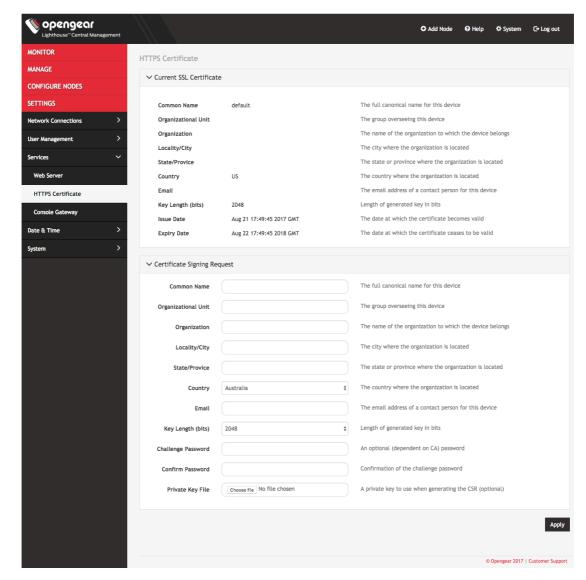


## 5.6 Examine or change the Lighthouse SSL certificate

 $Lighthouse ships with a private SSL\ Certificate\ that\ encrypts\ communications\ between\ it\ and\ your\ browser.$ 

To examine this certificate, or generate a new Certificate Signing Request:

#### 01. Select Settings > Services > HTTPS Certificate.



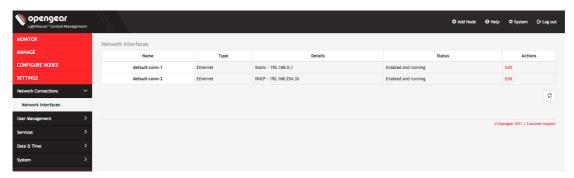
The details of the *Current SSL Certificate* present.

 $Immediately \ below \ this \ listing \ is \ a \ \textit{Certificate Signing Request} form, which \ can be used \ to \ generate \ a \ new \ SSL \ certificate.$ 

## 5.7 Network connections

To see the network connections available to Opengear Lighthouse 5.1.0:

01. Select Settings > Network Connections > Network Interfaces



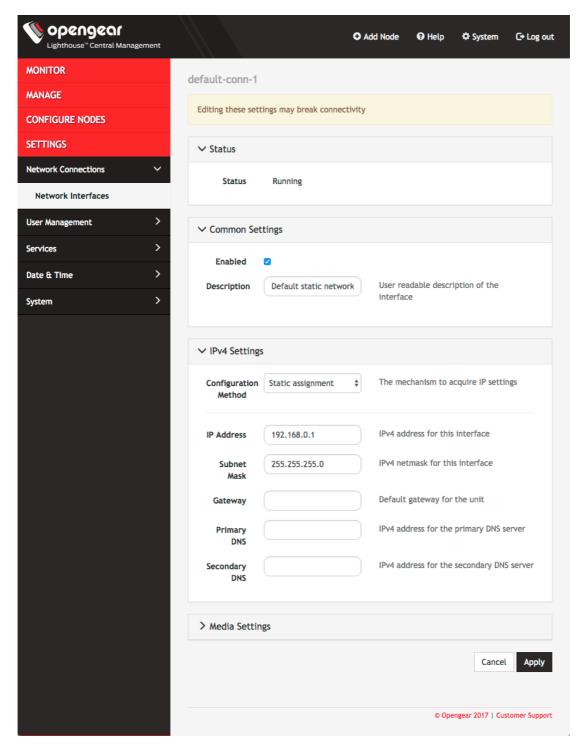
This currently presents only two default connections: static and dhcp interfaces.

If you log in to the Lighthouse VM and run i fconfig, the two connections listed in Opengear Lighthouse 5.1.0 correspond to the following returned interfaces:

default-static is net1:static.
default-DHCP is net1:dhcp.

To edit a given network interface:

- 01. Select Settings > Network Connections > Network Interfaces
- 02. Click the *Edit* button in the *Actions* section of the network interface to be modified.
- 03. Make the desired changes in the resultant dialog.
- 04. Click Apply.



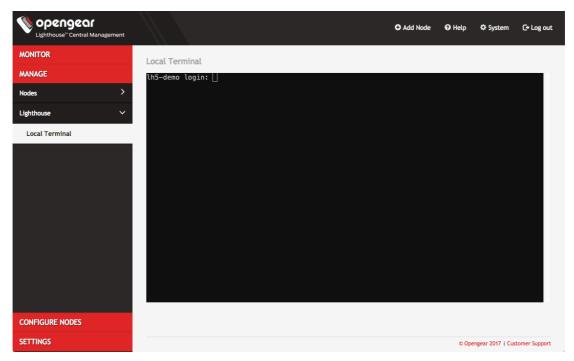
Note: don't change the configuration method. Just disable the interface you don't want to use by unchecking the *Enabled* checkbox. As of this release of *Opengear Lighthouse 5.1.0*, if *default-static* and *default-DHCP* are changed to the same configuration method (ie both are set to *Static assignment* or both are set to *DHCP*) neither interface will work.

# 6. Shut down or restart Opengear Lighthouse

## 6.1 Shutting down a running Opengear Lighthouse instance

To shutdown a running Opengear Lighthouse instance:

01. Select Manage > Lighthouse > Local Terminal



- 02. At the Local Terminal login prompt enter a username with administrative privileges (egroot)
- 03. At the Password: prompt, enter that account's password

  A Last login date and time for that account are returned to STD OUT and a shell prompt for the newly logged in user presents.
- 04. enter the command shutdown now and press Return.

The Lighthouse virtual machine shuts down.

## 6.2 Restarting a running Opengear Lighthouse instance

To restart a running Opengear Lighthouse instance, follow the first three steps of the *Shutting down a running Opengear Lighthouse instance* procedure above then:

04. At the shell prompt enter one or other of the following command strings: reboot

shutdown -r now

05. Press Return.

The Lighthouse virtual machine shuts down and immediately reboots.

# 7. Using Opengear Lighthouse

After Opengear Lighthouse has been installed and configured, a small set of nodes should be enrolled, and a set of tags and smart groups should be created, that will allow nodes access to be filtered to the correct subset of users.

Once these nodes are installed, access to the Node's Web UI and serial ports should be tested.

#### This section will cover

- 01. Licensing third-party nodes before enrollment
- 02. Enrolling nodes
- 03. Creating Smart Groups
- 04. Accessing the node's Web UI
- 05. Accessing the node's serial ports via Console Gateway

## 7.1 Licensing third-party nodes before enrollment

Lighthouse 5.1.0 includes support for managing third-party remote nodes.

Support for third-party remote nodes is not built-in to a new Lighthouse instance, however: it is added via a license.

A *license* is an encrypted, RFC 7519-compliant, JSON web token that contains key-value pairs describing the features and entitlements of a given third-party remote node.

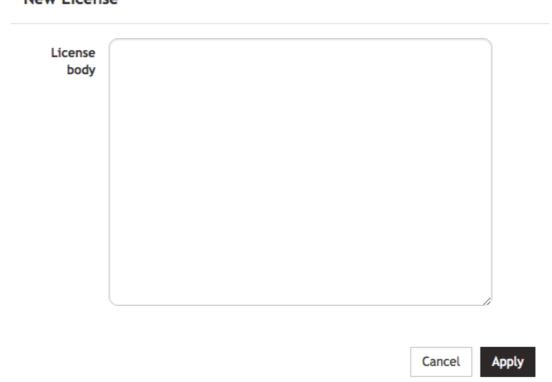
Licenses are distributed by Opengear and will be available as encrypted ASCII strings sent by e-mail via a fullfilment procedure.

Before enrolling a third-party remote node, its corresponding license must be added to Lighthouse as follows:

#### 7.1.1 Adding a license using the Lighthouse UI

- 01. Select Settings > System > Licensing
- 02. Click the + (add) button.

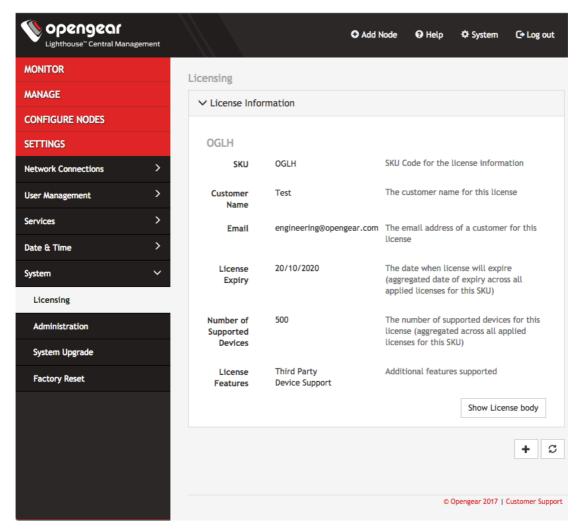
## **New License**



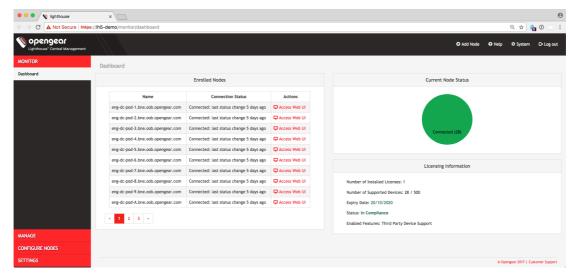
- 03. Paste the encrypted *license* text string into the *License body* text field.
- 04. Click Apply.

## 7.1.2 Showing installed licenses in the Lighthouse UI

Installed licenses are presented at Settings > System > Licensing.



Installed Licenses are also presented on the Lighthouse Dashboard at *Monitor > Dashboard*.



The dahsboard also displays messages when:

01. The number of nodes supported by a license has been reached or exceeded.

02. The maintenance period of a license has expired.

#### 7.1.3 Showing installed licenses via the Local Terminal

oglicdump is a shell-based tool that writes the current licensing status of a Lighthouse instance to STD OUT (or, using the –o switch, a file).

## For example:

```
# oglicdump
{
    "OGLH": {
        "contact": {
            "email": "engineering@opengear.com",
            "name": "Test",
            "phone": "123456"
        },
        "features": {
            "nodes": 500,
            "additional": {
                "thirdpartynodes": "1"
            },
            "maintenance": 1603152000
        }
    }
}
```

If there are no installed licenses, oglicdump returns the following:

```
# oglicdump
No data found
```

## 7.2 Enrolling nodes

## 7.2.1 Enrollment overview

Enrolling nodes is the process of connecting nodes to Lighthouse, to make them available for access, monitoring, and management. Enrollment can be performed in a number of ways

- 01. Enrollment via the Lighthouse Web UI
- 02. Enrollment via the Node Web UI
- 03. Enrollment via ZTP
- 04. Enrollment via USB key

Each of these options will be described in this section

To authenticate either the Lighthouse (during enrollment via the Lighthouse WebUI), or the node (during the other enrollment scenarios) credentials must be provided.

The Lighthouse VPN uses certificate-authenticated OpenVPN tunnels between Lighthouse and remote nodes. These tunnels, in turn, rely on the time being synchronized between the Lighthouse instance and the *console server* or other remote node. If a remote node is not relying on an NTP server to set its own time, when a remote node receives a Lighthouse enrollment request, it inspects the HTTP Date header sent by Lighthouse and sets its local time to match that of the Lighthouse instance.

If a remote node is relying on an NTP server to set its own time, it still checks the HTTP Date header sent by Lighthouse to affect the time synchronization, but it does not set its local time to match that of the Lighthouse instance

When enrolling via Lighthouse, an administration username and password for the node must be provided. When enrolling via the node, an enrollment *Token* must be provided. A default enrollment token can be set on the *Configure Nodes > Enrollment Settings* page, and individual tokens set per enrollment bundle

Note: As of Lighthouse 5.1, group-checking is not yet implemented. Consequently, the root user is the only administrative-level user that can be used when enrolling.

Enrollment can either be a two-step, or a one-step process. The default is two-step:

- 01. Once enrollment starts, nodes receive their enrollment package, and establish a VPN connection to Lighthouse.
- 02. The node is now in the *Pending* state, and needs to be *Approved* before the node will be available for access, management, or monitoring.

This second step can be skipped when a particular enrollment bundle is used by checking the *Auto-approve node* checkbox when configuring an enrollment bundle.

#### 7.2.2 Enrollment bundles

An enrollment bundle (aka a provisioning bundle) is a downloadable file that stores provisioning information, allowing for bulk enrollment and manipulation of remote nodes.

Applying an enrollment bundle during enrollment allows tags to be associated with nodes when they're first enrolled, rather than manually assigning tags after the nodes are enrolled.

This is especially useful for larger roll-outs where there will be many nodes deployed with a similar configuration and responsibilities. If relevant Smart Groups and tags have been set up, newly enrolled nodes will be immediately visible for the relevant users to configure and use.

#### 7.2.3 Creating an enrollment bundle

An enrollment bundle or manifest. og file contains a series of field-value pairs that an unconfigured device can use to configure itself.

Options that can be set in manifest. og include new firmware, custom configuration scripts, opg config files, and lighthouse enrollment details.

By default, manifest.og includes the following field-value pairs (the values are examples only):

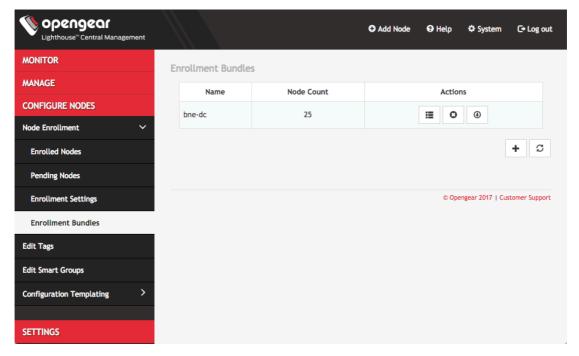
address=192.168.88.20 api\_port=4443 bundle=bne-dc password=secret

Custom field-value pairs can be added manually (again, the field names are potential field names for a real-world, customised file but the values following each field name are examples only):

script=configure\_ports.sh
image=acm7000-3.16.6.image
external\_endpoints=192.168.1.2:4444,192.168.1.3:4445

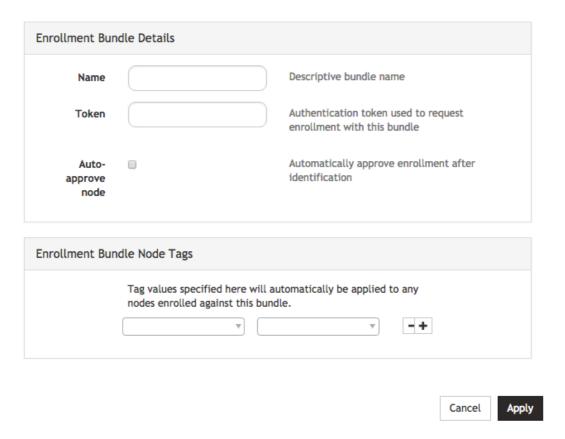
A provisioning bundle man i fest . og file can be created in a Lighthouse instance as follows:

#### 01. Select Configure Nodes > Enrollment Bundles



02. Click the + (add) button.

The Enrollment Bundle Details dialog box presents.



- 03. Enter a Name and Authentication Token for the bundle in the respective fields.
- 04. Select the number of Tags and Values to apply to any nodes that enroll using this enrollment bundle
- 05. (Optional) Check the Auto-approve node check-box.
  When this is checked, a device configured using this enrollment bundle is not placed in pending mode during the enrollment process. Instead, it is automatically approved for enrollment after it has been identified.

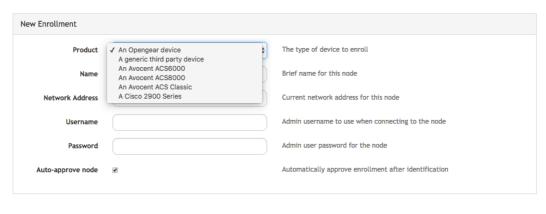
With the enrollment bundle named, use the *Enrollment Bundle Node Tags* to populate it with the desired name-value pairs by:

- 01. Select a field name from the left-most pop-up menu.
- 02. Select or enter a value from the right-most pop-up menu.
- 03. Click the + (add) button to add a new pair of pop-up menus
- 04. Select another field name and select or enter another value.
- 05. Repeat until all desired name-value pairs are displayed.
- 06. Click the *Apply* button.

## 7.2.4 Enrollment via Lighthouse Web UI

- 01. Select the Add Node shortcut in the top menu bar to bring up the new enrollment dialog.
- 02. Select the *Product* type from the *Product* pop-up menu.
- 03. Available options in the *Product* pop-up menu are:

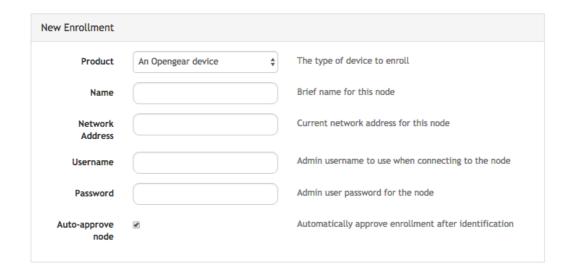
An Opengear device A generic third party device An Avocent AC\$6000 An Avocent AC\$8000 An Avocent AC\$ Classic A Cisco 2900 Series



ancel **Apply** 

04. To enroll an Opengear device, an Avocent ACS6000, an Avocent ACS8000, an Avocent ACS Classic, or a Cisco 2900 Series, enter the *Name*, *Network Address*, *Username*, and *Password* of the Node being enrolled.

Note: Enrolling an Avocent ACS6000, an Avocent ACS8000, an Avocent ACS Classic, or a Cisco 2900 Series requires the device's license to have been added as per the 'Licensing third-party nodes before enrollment' procedure above. If an appropriate license has not been added to Lighthouse, the procedure will return a 'No licenses have been applied' error and the node will not be added to Lighthouse.



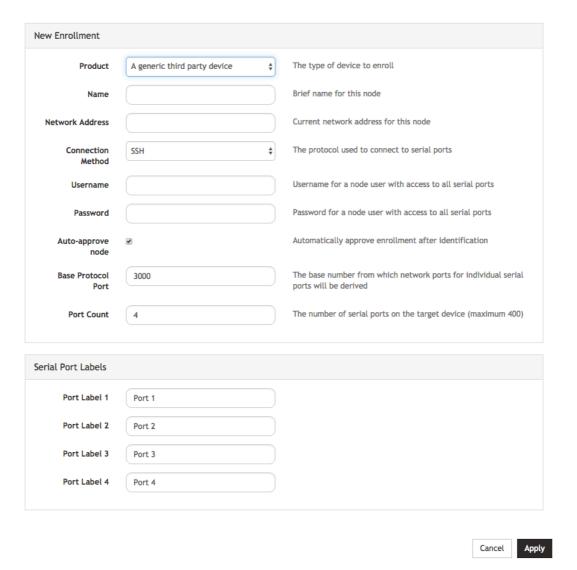
Cancel Apply

Note: the *Name* field does not allow the period (aka full-stop or 'dot') character. Attempting to use this character will fail with a *not* a valid common name error.

Note: the *Username* and *Password* fields are for the login credentials required by the remote node being enrolled. They are *not* for the login credentials required to login to the Opengear Lighthouse instance.

04. To enroll a generic third-party device, there are three more required fields: *Connection Method*; *Base Protocol Port*; and *Port Count*.

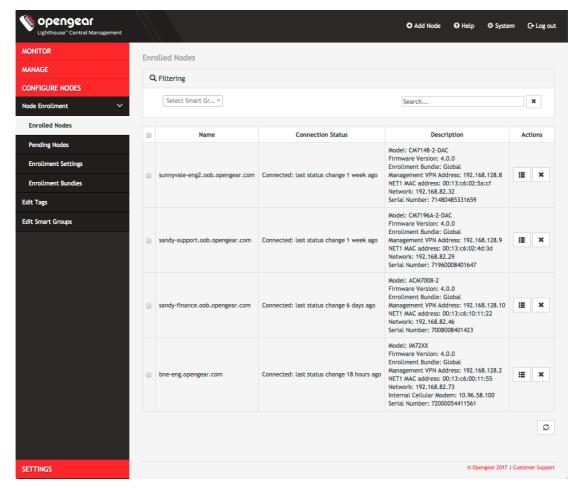
Note: the following procedure assumes the third-party device's license has been added as per the 'Licensing third-party nodes before enrollment' procedure above. If an appropriate license has not been added to Lighthouse, the procedure will return a 'No licenses have been applied' error and the node will not be added to Lighthouse.



- 05. Choose SSH or Telnet from the Connection Method pop-up menu, as appropriate for the connection method supported by the third-party device.
- 06. Enter a base number in the *Base Protocol Port*. By default, this is set to *3000*. The Base Protocol Port number is the starting port number from which the third-party device's invididual serial port network port numbers will be derived.
- 07. Enter the number of serial ports the third-party device has in the *Port Count* field.

  Below the *Port Count* field is a *Serial Port Labels* section. Whatever number is entered in the *Port Count* field, the *Port Label x* fields in this section will update to match this number in real-time.
- 08. Optionally, edit the labels used to identify each serial port in the Serial Port Labels section.
- 09. Click Apply.

Once enrolled, the console server's details are automatically removed from the *Pending Nodes* page and automatically added to the *Configure Nodes > Node Enrollment > Enrolled Nodes* page.



Note: As of Lighthouse 5.1.0, third-party devices are added to the config server but they are not enrolled.

#### 7.2.5 Enrollment via Node Web UI

If the Node is situated behind a firewall, Lighthouse will not be able to initiate an enrollment: it will need to be triggered from the Node WebUI.

To do this:

- 01. log into the Node WebUI.
- 02. select Serial & Network > Lighthouse.
- 03. Enter the Server Address, the Enrollment Bundle (if a specific bundle is being used), and the Enrollment Token (either the global token or the bundle-specific token).
- 04. Select Apply Settings.

The enrollment process starts.

#### 7.2.6 Mass Enrollment using ZTP

For mass node enrollments using ZTP, three new custom DHCP fields are handled by ZTP scripts.

These fields contain the *URL*, *Bundle Name* and *Enrollment Password* used in an enrollment which is kicked off immediately after all other ZTP handling is completed. If a reboot is required because of a config file being provided the enrollment will start after the reboot. Otherwise it happens immediately.

A sample configuration file, for the ISC DHCP Server, follows:

```
option space opengear code width 1 length width 1; option opengear.config-url code 1 = text; option opengear.firmware-url code 2 = text; option opengear.enroll-url code 3 = text; option opengear.enroll-bundle code 4 = text; option opengear.enroll-password code 5 = text;
```

```
class "opengear-config-over-dhcp-test" {
  match if option vendor-class-identifier ~~ "^Opengear/";
  vendor-option-space opengear;
  option opengear.config-url "http://192.168.88.1/config.xml";
  option opengear.enroll-url "192.168.88.20";
  option opengear.enroll-bundle "";
  option opengear.enroll-password "default";
}
```

Note: the maximum amount of data allowable as DHCP options is 1200 bytes, including all overhead inherent in the structuring of this data. Individual options are still, however, limited to 255 characters.

#### 7.2.7 Enrollment via USB drive

USB Enrollment enables the configuration of a device using a manifest file copied to a USB drive and inserted into the unconfigured device before it first boots.

Once created (see 'Creating an enrollment bundle' above), manifest.og files can be downloaded from a Lighthouse instance as follows:

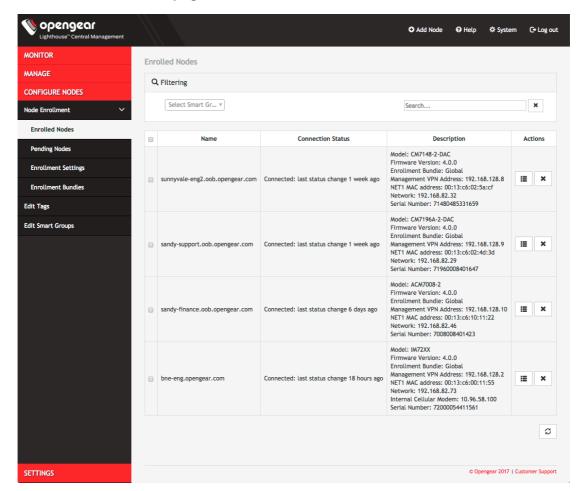
- 01. Select Configure Nodes > Node Enrollment > Enrollment Bundles.
  A list of extant Enrollment Bundles presents.
- 02. In the *Actions* column of the particular bundle to be used, click the *download* button (a downward-pointing arrow in a circle).
- 03. Depending on your browser's configuration, a manifest.og file will either be downloaded to your local system (likely to ~/Downloads or c:\Users\%USERNAME%\Downloads\) or your browser will present a dialogue box asking you to specify which local directory the download should be copied to.

To effect an enrollment via USB drive:

- 01. Copy manifest.og to the root directory on a USB drive.
- 02. Plug the USB drive into an unconfigured and powered-down console server
- 03. Power the console server up.

On first boot, the device looks for a file - manifest.og - on any usb drives attached to the device and configures the device based on the contents therein.

## 7.3 The Enrolled Nodes page



Configure Nodes > Node Enrollment > Enrolled Nodes lists all currently enrolled nodes in the order they are enrolled to Opengear Lighthouse 5.1.0.

It also presents details about each node (such as model, firmware version, serial number) and connection status. Connection status displays either of two things:

- 01. *Connected: Last status change x [time unit] ago.*This is the time since *Opengear Lighthouse* connected to the console server.
- 02. *Disconnected: last status change x [time unit] ago*This is the time since *Opengear Lighthouse* disconnected from the console server.

## 7.4 Filtering pages displaying nodes

The Configure Nodes > Enrolled Nodes page and the Configure Nodes > Pending Nodes page as well as the Nodes > Node Web UI and Nodes > Console Gateway pages can all be filtered using either the Search... text-entry field or the Smart Groups pop-up menu.

#### 7.4.1 Filtering using the Search field

The Search... text-entry field allows for near real-time filtering of which nodes are presented. Type a string (eg 'finance' or 'london' or 'CM7148') and press Return and only the nodes which include that string in their Name or Description will be displayed.

The Search... field treats multiple search terms (ie terms delimited by the space character) as Boolean AND searches.

For example, a search on the string:

london 4.1.0

will return any nodes that have both *london* AND 4.1.0 in searchable fields (eg 'london' in the name field and '4.1.0' in the firmware version field).

To make a search string that contains spaces into a single searched entity, enclose the string in double quotes.

For example, a search on the string:

"london east" 4.1.0

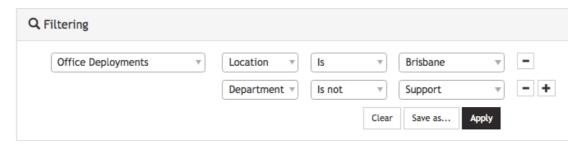
will return nodes that contain *london east* in the name field and *4.1.0* in the firmware version field. It will not return a node with *4.1.0* in the firmware version field if it also only contains *london* in the name field.

#### 7.4.2 Filtering using the Smart Groups pop-up menu

Alternatively selecting from the *Select Smart Group...* pop-up menu will set the page to display the sub-set of nodes that belong to the selected group.

See Creating Smart Groups immediately below for how to create such groups.

Once a particular Smart Group has been selected, further filtering options become available. For example:



In the example above, the *Configure Nodes > Node Enrollment > Enrolled Nodes* page is being filtered on the *Office Deployments* Smart Group.

It is then being further filtered to only display nodes with a:

Location of Brisbane, and a

Department other than Support.

Adding further filtering options can be done as follows:

- 01. Click the + (add) button.
  - An extra row of pop-up menus presents.
- 02. Select the desired tag from the left-most pop-up menu.
- 03. Select the filtering operator from middle pop-up menu.
- 04. Select or enter the value to be filtered against from the right-most pop-up menu.
- 05. Click Apply.

## 7.5 Creating Smart Groups

Smart Groups are saved search parameters used within Lighthouse for grouping related remote nodes.

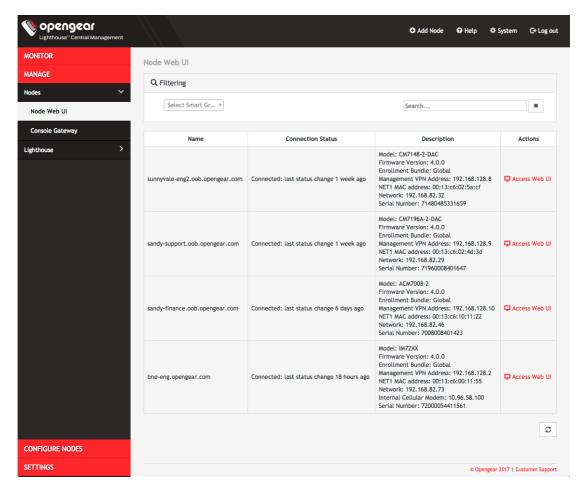
A given User Group can be linked to a particular Smart Group. When a Group is linked in this fashion, members of the Group inherit rights over all nodes in the group based on the Group's Role. See 'Modifying existing Opengear Lighthouse groups' below for how to set a Group's Role and Linked Smart Group.

Smart Groups can also be used to filter visible nodes on pages that display enrolled nodes (such as *Configure Nodes > Node Enrollment > Enrolled Nodes*) to make it easier to drill down to a particular console.

 $Smart\ groups\ are\ dynamic, so\ as\ more\ nodes\ are\ added\ to\ the\ system, the\ filters\ will\ automatically\ update.$ 

To create a Smart Group:

01. Navigate to any page which displays the Smart Group search interface, for example *Configure Nodes > Node En-*rollment > Enrolled Nodes or Manage > Node > Node Web UI.



- 02. Click on the Select Smart Group... drop-down
- 03. select New Smart Group.

This populates a number of new drop-downs and text boxes.

04. Click the Field to search drop-down to select a Node attribute to filter on.

These attributes include details about the device (*Model, Firmware Version, Serial Number, NET1 MAC Address*), and also include any *tags* that have been configured in the system. For filtering access to devices, tags are generally the most useful attribute to filter on. Note that when a tag is selected, the *Value* text box becomes a drop down with the values for that tag.

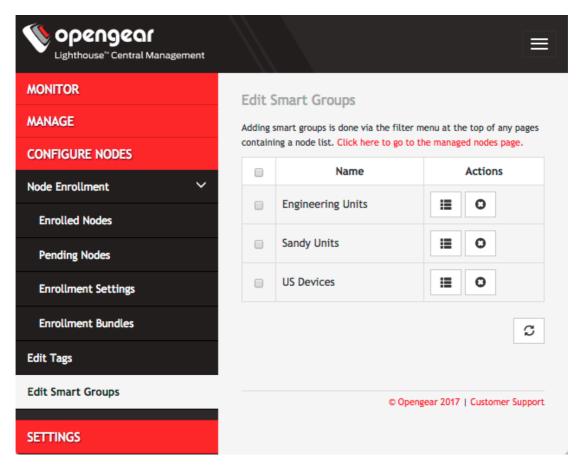
- 05. Click the *Operator* drop-down to select the operator to apply to the *Value*. Generally, *Is* is the most useful.
- 06. Select the Value to be matched against.
- 07. Click *Apply* to see the results of the filter.
- 08. Click Save As...
- 09. type in a name for the search.

This Smart Group can now be used for filtering nodes for display, and for access.

## 7.6 Editing an existing Smart Group

To edit an existing Smart Group:

01. Select Configure Nodes > Edit Smart Groups.

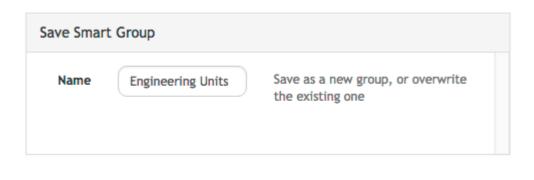


- 02. Click the Xicon to delete an existing Smart Group.
- 03. Click the *edit* icon to change a Smart Group's name.

Note: As of Lighthouse 5.1, editing the parameters of an existing Smart Group cannot be done from this page.

To change the search parameters used by an exant Smart Group:

- 01. Navigate to a page that presents Smart Groups for filtering (eg *Configure Nodes > Node Enrollment > Enrolled Nodes*).
- 02. Select the Smart Group which search parameters you wish to change from the *Select Smart Group...* pop-up menu.
- 03. Change the parameters (eg Tag and Operater values) as required.
- 04. Click the Save as... button.



Cancel Apply

05. Leave the Smart Group name unedited and click Apply.

The changed Smart Group will overwrite the existing Smart Group.

## 7.7 Connecting to a Node's web-management interface

Once a node has been enrolled to *Opengear Lighthouse 5.1.0* its own web-management interface can be accessed from within the Lighthouse UI. To connect to an enrolled node's web-management interface:

- 01. Select Manage > Nodes > Node Web UI.
- 02. In the *Actions* column, click the *Access Web UI* link for the node you wish to connect to. The web-based login for that node loads.
- 03. Authenticate using the username and password required by that node.



This system is being accessed via Lighthouse - click here to return to Lighthouse

Note: at the bottom of the browser window is a visual indication that the console server session is being mediated through Opengear Lighthouse 5.1.0. This footer also contains a link allowing for a quick return to Opengear Lighthouse 5.1.0.

#### 7.8 Connecting to a Node's serial ports via Console Gateway

Searching for serial ports on Lighthouse can be accomplished in two ways

- 01. Port-centric searching via the *Manage > Managed Devices > Console Gateway* page
- 02. Node-centric searching via the Manage > Node > Console Gateway page

Port-centric search allows filtering via the port name, and presents a flat list of ports that match the search terms, while Node-centric search allows filtering via Smart Groups, and Node properties, as well as port names. In general, the Port-centric searching offered via the *Manage > Managed Devices > Console Gateway* is recommended

Port-centric searching

- 01. Select Manage > Managed Devices > Console Gateway.
- O2. Find the console port you wish to access.

  Do this by using the *Filtering* options to search for the port name. This search will live update as you type

Node-centric searching

- 01. Select Manage > Nodes > Console Gateway.
- 02. Find the console port you wish to access.
  - Do this by using the *Filtering* options to restrict the listed nodes to the particular node that hosts the console port, or by using the *Search* field to search by the port's *name* (aka label).
- 03. Click the +icon in the Access Console Ports row adjacent the node you wish to access.

Once the particular serial port is located, serial port access via *Console Gateway* can be accomplished in two ways

- 01. Access via HTML5 Web Terminal
- 02. Access via SSH

#### 7.8.1 Access via HTML5 Web Terminal

To provide easy console port access, Lighthouse includes a HTML5 Web Terminal.

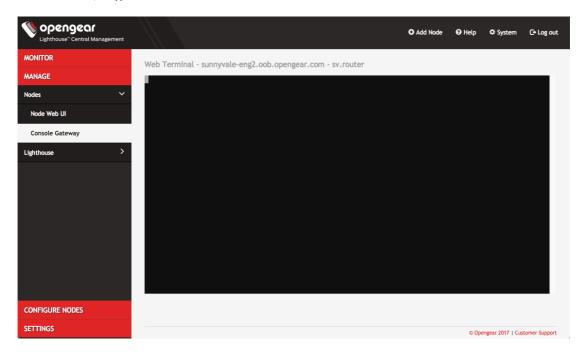
Note: The HTML5 Web Terminal includes native cut, copy and paste support. The terminals available on Nodes do not.

To access a console port via the Web Terminal:

- 01. Locate the port you wish to access using one of the search techniques discussed above.
- 02. Click the *Web Terminal* link for the particular port.
  A new tab opens, containing the Web Terminal

To close an HTML5 terminal session:

01. Close the tab, or type ~. in the Web Terminal window.



#### 7.8.2 Access via SSH

To access ports via SSH, the user can either use a console chooser menu to select the node and the console port, or use a direct SSH link from the Web UI to connect directly to the port.

To access a console port via a Direct SSH link:

- 01. Locate the port you wish to access using one of the search techniques discussed above.
- 02. Click the SSH link to connect to the URL.

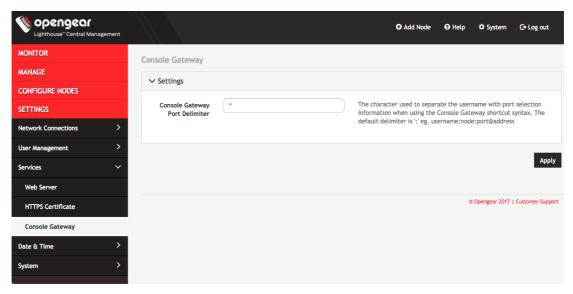
By default, these auto-generated links use the colon (:) as the field-delimiter. That is, the auto-generated SSH link has, by default, the following form:

 $\verb|sh:|/user-name:console-server-name:port-number@lighthouse-ip-address||$ 

Some web-browsers, however, treat the colon character as strictly associated with delimiting the protocol at the beginning of a URI. Consequently, they don't pass these auto-generated URIs safely.

To cater for this, the default delimiter character can be changed. To change this character:

01. Select Settings > Services > Console Gateway.



02. Enter an alternative delimited character in the *Console Gateway Port Delimiter* text-entry field.

The carat character — ^— is the most common alternative delimiter for URIs being parsed by browsers.

To use the console chooser menu, use SSH to connect to the Lighthouse appliance, with the username format *username:serial.* This will connect to the Lighthouse, and present a list of nodes that the user has access to.

Once the user selects a node, they are presented with a list of console ports they have access to. When one is selected, the user is connected to that port.

For faster access, there are username format shortcuts that give more specific lists of serial ports, or direct access without a menu.

username:node\_name

When a valid node name is specified, a list of console ports that the user has access to on that node will be presented. If they do not have access to that node, the connection will fail.

 $\verb"username:node_name:port_name"$ 

When a valid node name and port name are specified, and the user has access to that node and port, the user will be directly connected to that port. If they do not have access to that port, the connection will fail.

username:port\_name

When a valid port name is specified, the user will be connected to first port with that port name found. If the user does not have access to that port, the connection will fail.

Note: node names and port names are not case sensitive.

### 7.8.3 Example Console Gateway session:

\$ ssh adminuser:serial@lighthouse-name-or-ip-here

1: cm71xx

Connect to remote > 0

1: Cisco Console 2: Port 2

Connect to port > 1 router#

# 8. Opengear Lighthouse user management

Lighthouse 5.1 supports locally defined users, and remote users that are authenticated and authorized by AAA.

Users must be members of one or more groups. Each group has a role assigned to it, which determines the level of access that group members will have to the system

These roles are:

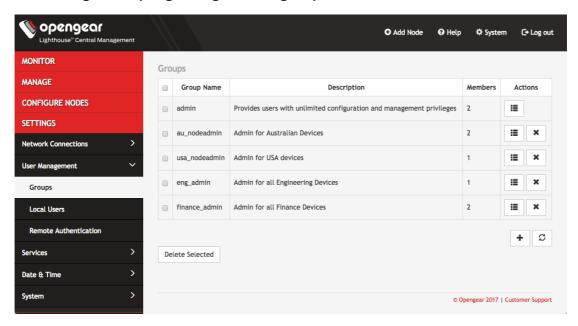
Role	Description
Lighthouse Administrator	The Lighthouse Administrator role is assigned to groups whose members need to manage and maintain the Lighthouse appliance. Members have access to all data on the Lighthouse system
Node Admin- istrator	The Node Administrator role is assigned to groups that need to manage and maintain a set of Nodes. Each group with the Node Administrator role also must have an associated Smart Group which is evaluated to define the set of Nodes that the group members have access to.
Node User	The <i>Node User</i> role is assigned to groups that need to access a set of Nodes. Each group with the <i>Node User</i> role also must have an associated <i>Smart Group</i> which is evaluated to define the set of Nodes that the group members have access to.

Group membership can either be defined locally (for local users), or can be defined on the AAA server. Groups that are assigned by the AAA servers must still exist locally.

## 8.1 A note on password fields in Opengear Lighthouse

However they are labelled — *Password* or *Confirm password* or other label — password fields in Opengear Lighthouse are, in effect, *write-only*. They accept data from the clipboard or pasteboard but do not pass data out. So, all those strong, high-entropy passwords that you, quite rightly, don't want to either type or re-type, must be copied to your local clipboard or pasteboard from outside Lighthouse. They can then be safely copied in to all such fields in the Lighthouse user-interface.

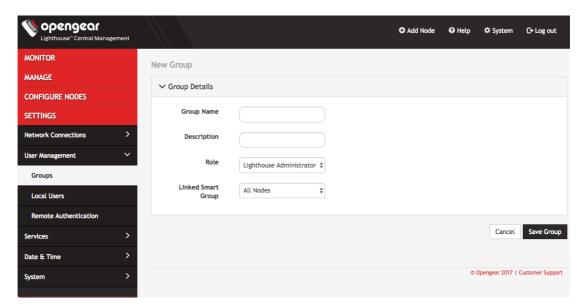
## 8.2 Creating new Opengear Lighthouse groups



To create a new Opengear Lighthouse group:

- 01. Select Settings > User Management > Groups
- 02. Click the + button.
- 03. The New Group dialog loads.
- 04. Enter a  $Group\ Name$ , Description and select a Role for the group.
- $05. \quad \text{If the } \textit{Role} \, \text{selected is } \textit{Lighthouse Administrator}, \, \text{members of the group will automatically be added to the 'All Nodes' } \textit{Linked Smart Group}.$

06. If the Role selected is Node Administrator or Node User, select a Smart Group to define the nodes that the group has access to.

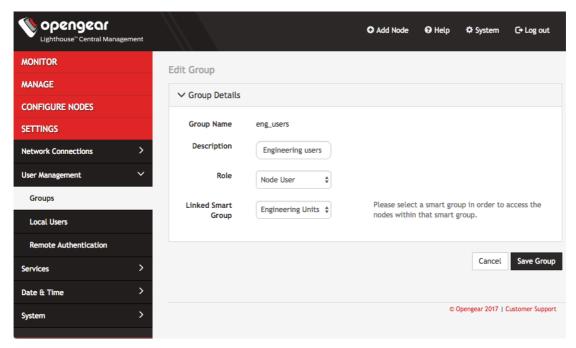


Note: if a new group (or new user) is given the Lighthouse Administrator role, members of the group (or individual users) will have access to the sudo command. In 'under the hood' terms, groups or users with the Lighthouse Administrator role are added to the admin group, which is in the list of allowed sudoers. On first boot of a new Lighthouse instance, the root user is the only member of the admin group and, consequently, the only user with sudo access.

## 8.3 Modifying existing Opengear Lighthouse groups

To modify an existing Opengear Lighthouse group:

- 01. Select Settings > User Management > Groups.
- 02. Click  $\it Edit$  in the  $\it Actions$  section of the group to be modified.
- 03. Make desired changes
- 04. Click Save Group.



The Modify Group dialog allows the group's Description, Role, and Linked Smart Group to be set and changed.

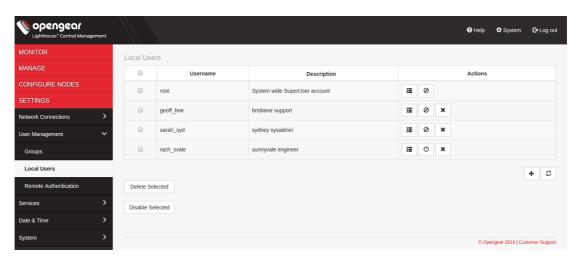
Note: If a Group's *Role* is *Lighthouse Administrator*, the group's *Linked Smart Group* is *All Nodes* and this cannot be changed. In equivalent fashion, if a Group has a *Linked Smart Group* other than *All Nodes*, the group's *Role* cannot be set to *Lighthouse Administrator*.

See 'Creating Smart Groups' above for details regarding creating and using Smart Groups.

The Modify Group dialog also allows for a group to be deleted. If a group is deleted, however, all users whe were members of the group lose any access and administrative rights inherited from thr group.

### 8.4 Creating new Opengear Lighthouse users

To create a new Opengear Lighthouse user:



- 01. Select Settings > User management > Local Users
- 02. Click the + button.
- 03. The New User dialog loads.
- 04. Enter a Username, Description, and Password.
- 05. Re-enter the Password in the Confirm Password field.
- 06. Check the Enabled check box.
- 07. Click Apply.

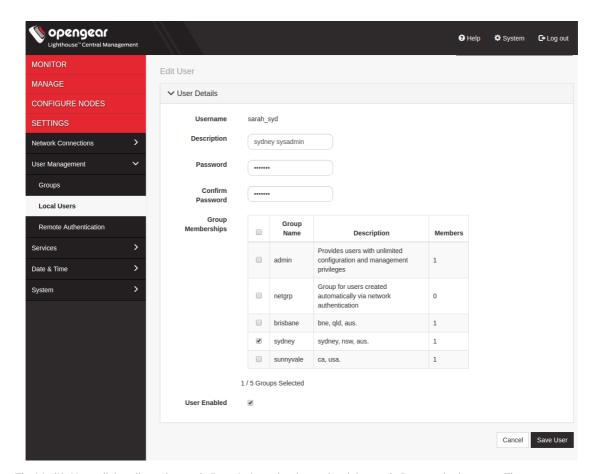
The root user — which password was reset on the initial boot of the  $Opengear\ Lighthouse\ VM$  (see 'First boot of the Opengear\ Lighthouse\ VM' above) will already be listed here.

Note: as of this release, all users created in Lighthouse's web-UI are put in the admin group by default and are, as a consequence, admin-level users.

### 8.5 Modifying existing Opengear Lighthouse users

To modify an existing Opengear Lighthouse user:

- 01. Select Settings > User management > Local Users
- 02. Click Edit in the Actions section of the user to be modified.
- 03. Make desired changes.
- 04. Click Save User.



The Modify Users dialog allows the user's *Description* to be changed and the user's *Password* to be re-set. The username cannot be changed. The Modify Users dialog also allows the user to be disabled, by unchecking the *Enabled* check box.

Disabled users cannot login to Lighthouse using either the Web-based interface or via shell-based logins (ie sshusername-you-disabled@lighthouse-name-or-ip will not work). The user still exists, however (the /home/username-you-disabled directory is still extant in the Opengear Lighthouse VM file-system for example).

### 8.6 Deleting Opengear Lighthouse users

To delete an Opengear Lighthouse user completely:

- 01. Select Settings > User management > Local Users
- 02. Click *Delete* in the *Actions* section of the user to be modified.
- 03. Click Yes in the Confirmation dialog.

## 8.7 Configuring AAA

Lighthouse supports three AAA systems:

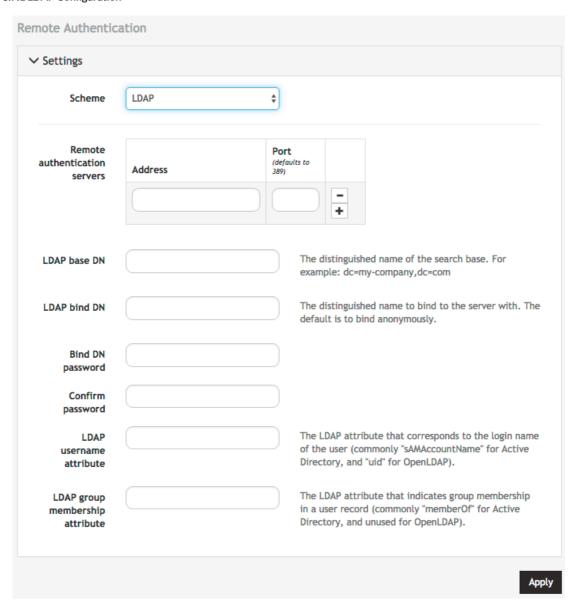
- 01. LDAP (Active Directory and OpenLDAP)
- 02. RADIUS
- 03. TACACS+

Authentication works much the same with each, but group membership retrieval varies. The following sections detail the configuration settings for each provider, and explain how group membership retrieval works.

To begin:

01. Select Settings > User Management > Remote Authentication.

### 8.7.1 LDAP Configuration



- 01. Select LDAP from the Scheme drop-down box.
- 02. Add the Address and optionally the Port of the LDAP server to query.
- O3. Add the Base DN that corresponds to the LDAP system being queried.
  For example, if a user's distinguished name is cn=John Doe, dc=Users, dc=ACME, dc=com, the Base DN is dc=ACME, dc=com
- 04. Add the Bind DN.

This is the distingushed name of a user with privileges on the LDAP system to perform the lookups required for retrieving the username of the users, and a list of the groups they are members of.

- 05. Add the password for the binding user
- 06. Add the Username Attribute.

This depends on the underlying LDAP system. Use sAMAccountName for Active Directory systems, and uid for OpenLDAP based systems

07. Add the *Group Membership Attribute*.

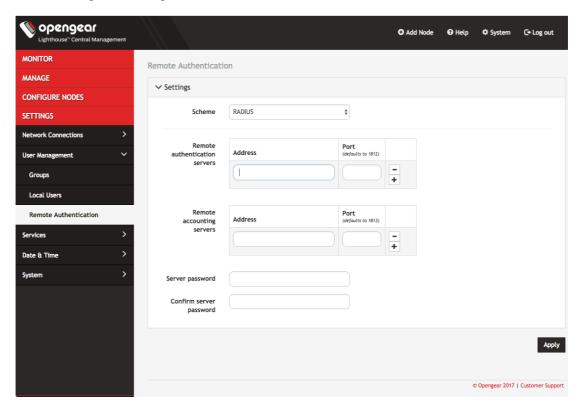
This is only needed for Active Directory, and is generally member Of.

Note: multiple servers can be added. The LDAP subsystem will query them in a round-robin fashion.

## 8.7.2 RADIUS Configuration

To configure RADIUS:

01. Select Settings > User Management > Remote Authentication.



- 02. In the *Settings* section, select *RADIUS* from the *Scheme* pop-up menu.
- 03. Add the Address and optionally the Port of the RADIUS authentication server to query.
- ${\tt O4.} \quad {\tt Add the} \ {\it Address} \ {\tt and optionally the} \ {\it Port} \ {\tt of the} \ {\tt RADIUS} \ {\tt accounting server} \ {\tt to send} \ {\tt accounting information} \ {\tt to}.$
- 05. Add the Server password (Also known as the RADIUS Secret).

Note: multiple servers can be added. The RADIUS subsystem will query them in a round-robin fashion.

To provide group membership, RADIUS needs to be configured to provide a list of group names via the Framed-Filter-Id attribute.

The following configuration snippet shows how this can be configured for FreeRADIUS  $\,$ 

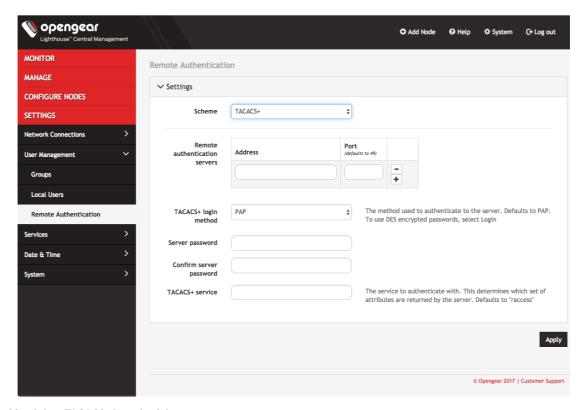
```
operator1 Auth-Type := System
    Framed-Filter-ID = ":group_name=west_coast_admin,east_coast_user:"
```

Note: the Framed-Filter-ID attribute must be delimited by the colon character.

#### 8.7.3 TACACS+ Configuration

To configure TACACS+:

01. Select Settings > User Management > Remote Authentication.



- 02. Select TACACS+ from the Scheme pop-up menu.
- 03. Add the Address and optionally the Port of the TACACS+ authentication server to query.
- 04. Select the *Login Method*.

  PAP is the default method. However, if the server uses DES-encrypted passwords, select *Login*.
- 04. Add the Server password (Also known as the TACACS+ Secret)
- 05. Add the Service. This determines the set of attributes sent back by the TACACS+ server

 $Note: multiple\ servers\ can\ be\ added.\ The\ TACACS+\ subsystem\ will\ query\ them\ in\ a\ round-robin\ fashion.$ 

To provide group membership, TACACS+ needs to be configured to provide a list of group names

The following configuration snippet shows how this can be configured for a tac\_plus server.

To do this with Cisco ACS, see setting up permissions with Cisco ACS 5 and TACACS+ on the Opengear Help Desk.

# 9. Lighthouse central configuration

Templates are a centralised way of changing the configuration for enrolled Opengear Console Server nodes by pushing pre-defined configuration templates to selected nodes. Lighthouse 5.1 supports the creation and execution of Group and Authentication templates.

## 9.1 Creating new group templates

Only users assigned to the *Lighthouse Administrator* role can access *Configure Nodes > Configuration Templating > Group Templates* and create templates.

A group template contains a list of groups that are set as the list of user-defined groups on the node. Each group has a defined role which determines what privileges group members will have.

The available roles are:

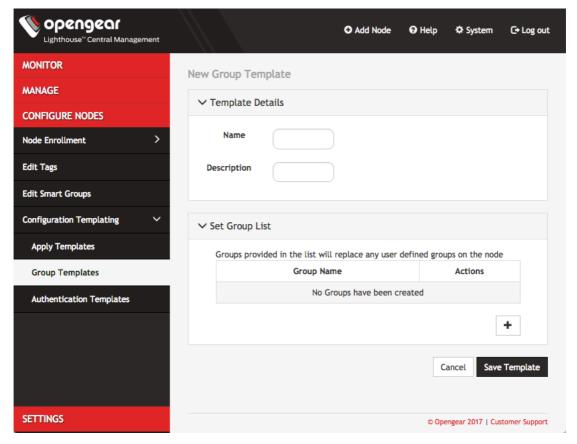
Node Administrator — maps to the administrator role on the nodes.

*Node User* — maps to the all ports user role, and the pmshell role, on the nodes.

To create a new group template:

- 01. Select Configure Nodes > Configuration Templating > Group Templates.
- 02. Click the + (add) button.

The New Group Template dialog loads.



- 03. Enter a Name and Description for a template in the Template Details section.
- 04. Click the + (add) button in the *Set Group List* section to add a new group. The *Group Details* dialog loads.
- 05. Enter a Group Name, a Description, and select a Role for the group.
- 06. Click Apply.
- 07. Click Save Template.

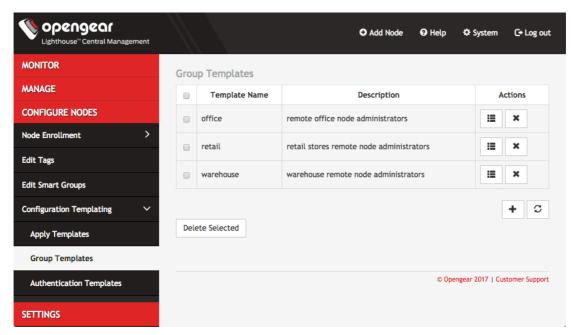
Note: when a group template is pushed to a node, all custom groups on that node are replaced by the groups defined in the template's group list.

## 9.2 Modifying existing group templates

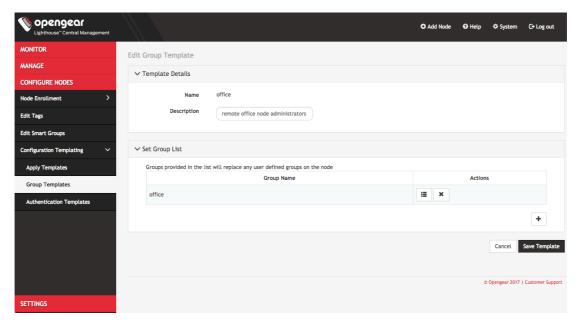
The *Edit Group Template* dialog allows a template's Description and Group List to be set and changed.

To modify an existing group template:

01. Select Configure Nodes > Configuration Templating > Group Templates.



02. Click *Edit* in the *Actions* section of the template to be modified. The *Edit Group Template* dialog presents.



- 03. Make changes as required.
- 04. Click Save Template.

### 9.3 Deleting group templates

To delete a group template completely:

- 01. Select Configure Nodes > Configuration Templating > Group Templates.
- 02. Click *Delete* in the *Actions* section of the template to be removed. The *Confirmation* alert box appears.



03. Click **Yes** in the **Confirmation** dialog.

The group template is deleted.

## 9.4 Creating new authentication templates

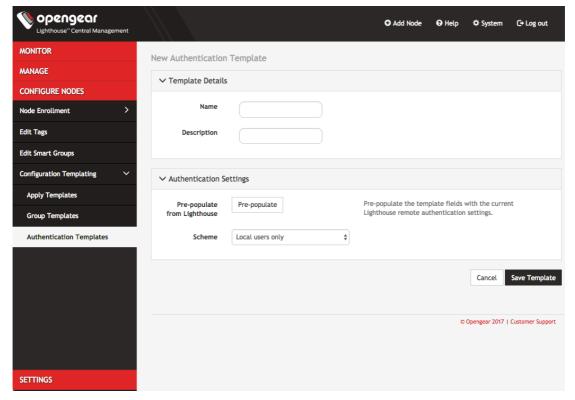
Only users assigned to the *Lighthouse Administrator* role can access *Configure Nodes > Configuration Templating > Authentication Templates* and create authentication templates.

The supported modes are *Local*, *Radius*, *TACACS+* and *LDAP*. For example, if an authentication template is configured to use *RADIUS* as an authentication source, that corresponds to *RADIUSDownLocal* with *Use Remote Groups* ticked on the downstream node.

To create a new authentication template:

- 01. Select Configure Nodes > Configuration Templating > Authentication Templates.
- 02. Click the + (add) button.

The New Authentication Template dialog loads.



- 03. Enter a Name and Description for a template in the Template Details section.
- 04. Select a desired Scheme or click the *Pre-populate* button to pre-populate a template with the current Lighthouse remote authentication configuration.

- 05. Enter or update authentication settings if required. See 'Configuring AAA' above for an example.
- 06. Click Save Template.

Note: when an authentication template is pushed to a node, the authentication settings at that node are replaced by the those defined in the authentication template.

Note: the authentication templates do not currently support the full list of settings that the Opengear Console Servers support. However, templates can be applied and then additional settings configured manually.

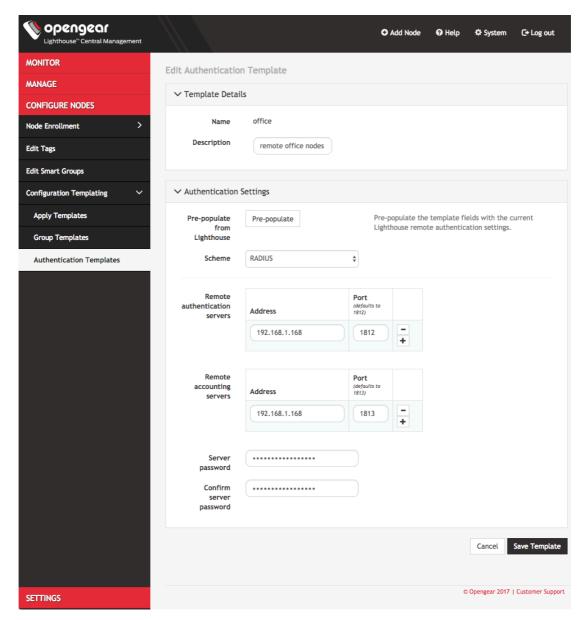
## 9.5 Modifying existing authentication templates

The *Edit Authentication Template* dialog allows the template's *Description* and *Authentication Settings* to be set and changed.

To modify an existing authentication template:

- 01. Select Configure Nodes > Configuration Templating > Authentication Templates.
- 02. Click *Edit* in the *Actions* section of the template to be modified.

  The *Edit Authentication Template* dialog presents.



- 03. Make required changes.
- 04. Click Save Template.

## 9.6 Deleting authentication templates

To delete an authentication template completely:

- 01. Select Configure Nodes > Configuration Templating > Authentication Templates.
- 02. Click *Delete* in the *Actions* section of the template to be removed. The *Confirmation* alert box appears.



03. Click Yes in the Confirmation dialog.

The authentication template is deleted.

## 9.7 Apply Templates

Users with Lighthouse Administrator privileges (ie, users with the Lighthouse Administrator role or users who are members of groups with the Lighthouse Administrator role) can access *Configure Nodes > Configuration Templating > Apply Templates* and execute templates affecting any node.

Users with Node Administrator privileges (ie, users with the Node Administrator role or users who are members of groups with the Node Administrator role) can access *Configure Nodes > Configuration Templating > Apply Templates* and execute templates affecting nodes in Smart Groups linked to their role.

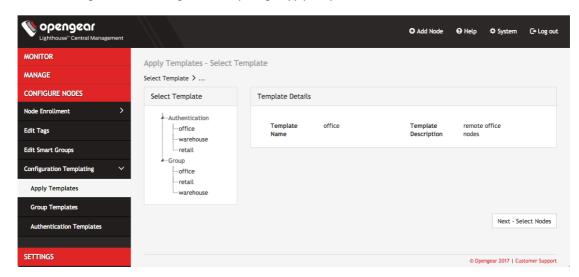
Apply Templates consists of four stages, each one a step in the overall 'wizard'. The steps are:

- 01. Select Template.
- 02. Select Nodes.
- 03. Preflight.
- 04. Execution.

'Preflight' is a test run, simulating what happens if the template is pushed to the selected nodes.

To apply a template:

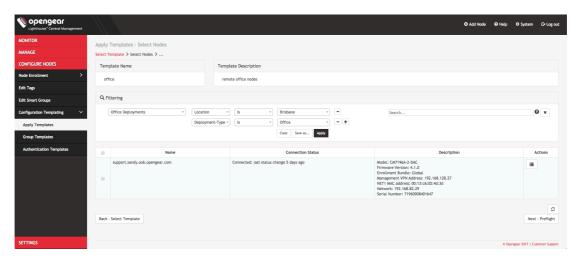
01. Select Configure Nodes > Configuration Templating > Apply Templates.



- 02. Select a template from the existing template tree.

  \*Template Details\* populates with details from the selected template.
- 03. Click the *Next Select Nodes* button.

The Select Nodes stage loads.



04. Select nodes from the list of enrolled nodes.

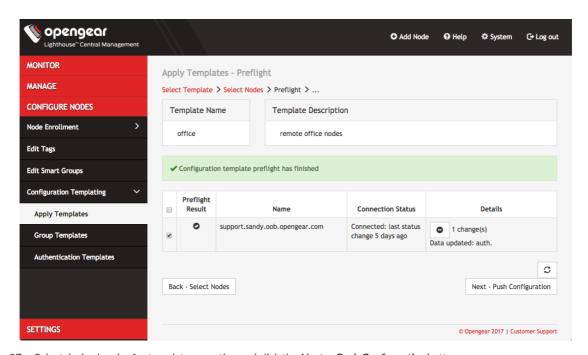
The screenshot above shows filtering being used to set the list of enrolled nodes to match (or closely match) the set of nodes an administrator wishes to deal with.

Third party nodes are not supported for template execution.

- 05. Click the *Next Preflight* button.
- 06. The *Preflight* stage loads.

This stage auto-refreshes every 5 seconds with updated *Preflight Result* and *Details*.

After all nodes finish preflight, a success message appears and the Next - Push Configuration button becomes active.



07. Select desired nodes for template execution and click the Next - Push Configuration button.

The *Configuration Status* stage loads.

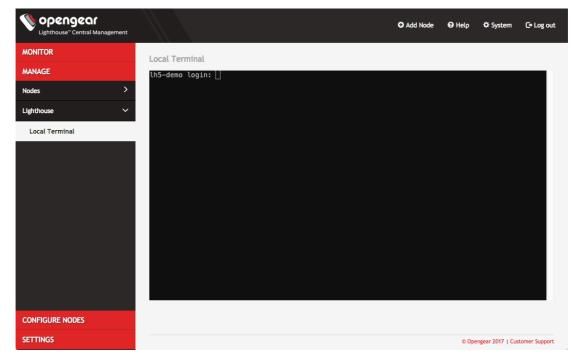
This stage auto-refreshes every 5 seconds with updated *Push Result* and *Details*.

 $\label{push-abs} \mbox{ After all nodes finish the template push a success message appears.}$ 

## 10. Command line tools

Lighthouse 5.1.0 includes a web-based terminal. To access this bash shell instance:

01. Select Manage > Lighthouse > Local Terminal.



At the presented login prompt:

01. Enter an administrator's username and press Return.

APassword: prompt appears.

02. Enter the administrator's password and press Return.

A bash shell prompt appears.

This shell supports most standard bash commands and also supports copy-and-paste to and from the terminal.

There are also Lighthouse-specific shell-based tools available, including:

#### 10.1 node-command

The node—command tool is used to run commands on managed console servers, allowing administrators to easily run a single CLI command in bulk, on all or on a range of their console server deployment.

Note: to run node commands, you must be authorized as an admin group user.

To get started with any of the node tools, you can get quick information on how to use it from the command line:

```
node-command --help
```

To see a list of all the registered console servers that the tool can operate on:

node-command --list-nodes

#### 10.1.1 Example node-command Output

```
== node-command ID 2017-05-19T14:08:33.360164_29534 == 14:08:33 [SUCCESS] BNE-R01-ACM7004-5 192.168.128.2:22 OpenGear/ACM7004-5 Lighthouse 3b90d826 -- Tue May 9 13:42:16 EST 2017 14:08:33 [SUCCESS] BNE-R02-IM7216 192.168.128.3:22 OpenGear/IM72xx Lighthouse 3b90d826 -- Tue Jul 5 13:42:16 EST 20167
```

#### 10.2 node-info

 $\verb|node-info| is a shell-based tool for pulling more detailed information from \textit{console servers}.$ 

#### 10.2.1 Example node-info output

#### 10.3 node-upgrade

node-upgrade is a tool for running bulk firmware upgrades on managed console servers.

By passing in required information — such as the firmware version to upgrade to, the location of the firmware image to upgrade with, and the nodes to upgrade — via appropriate flags, node—upgrade can upgrade the firmware on multiple console servers and report results back to STD OUT with a single command.

node-upgrade accepts seven flags as follows:

#### 10.3.1 An example node-upgrade run

The following is an example node—uprade command. It sets /mnt/nvram/ as the directory node—upgrade looks to for the firmware image used as the source for all the firmware upgrade attempts. Every *console server* being managed from the active Lighthouse instance is targeted for an upgrade and the target *console servers* are set to upgrade to firmware 4.0.0.

```
# node-upgrade -A -f /mnt/nvram -v 4.1.0
```

When run, node-upgrade returns information to STD OUT, such as the following:

```
Upgrading firmware for device family: ACM550X
Upgrading firmware for device family: CM71XX
Upgrading firmware for device family: CM7196
Upgrading firmware for device family: ACM7004-5
Upgrading firmware for device family: IM72XX
im7208: flashing firmware file: im72xx-4.1.0.flash
[FAILURE] acm5508: not upgraded to OpenGear/ACM5508-2 version 4.1.0.
Reason for failure: No firmware available for ACM550X device family.
[FAILURE] cm7148: not upgraded to OpenGear/CM7148-2-DAC version 4.1.0.
Reason for failure: netflash failed due to the same firmware currently on the device.
[FAILURE] cm7196: not upgraded to OpenGear/CM7196A-2-DAC version
```

4.1.0. Reason for failure: netflash failed due to the same firmware currently on the device.

[FAILURE] acm7004: not upgraded to OpenGear/ACM7004-5-LMR version 4.1.0. Reason for failure: netflash failed due to the same firmware currently on the device.

[SUCCESS] im7208: upgraded to OpenGear/IM7208-2-DAC-LR version 4.1.0.

node-upgrade also returns status codes 0 (success) or 1 (failure) when particular conditions are met.

Exit code 0 (success) is returned under the following conditions:

- 01. Success
- 02. Successful upgrade of all nodes.
- 03. No nodes selected for upgrade.
- 04. No firmware found in nominated directory.

Exit code 1 (failure) is returned under the following conditions:

- 01. Missing or invalid command line options.
- 02. The curent user is not authorized to execute commands on a node.
- 03. The specified firmware directory was invalid (ie it does not exist or is not readable).
- 04. At least one node upgrade failed.

## 10.4 ogadduser

ogadduser is a shell-based tool for creating users.

Basic ogadduser usage syntax is as follows:

\$ ogadduser -u testuser -p mypassword -g admin

## 10.5 ogconfig-cli

ogconfig-cli allows users to inspect and modify the configuration tree from the command line. It is inherently transactional in nature, allowing users to ensure their configuration is correct before pushing it to the configuration server.

From a command line, as the root user, you can start the tool with:

ogconfig-cli

#### 10.5.1 Commands to try from within the ogconfig-cli tool

- 01. help
- 02. get.
- 03. print.2
- 04. print users[0].username

#### 10.5.2 Changing a configuration from within ogconfig-cli

From inside ogconfig-cli:

ogcfg> set system.hostname "opengear-lighthouse-new"
ogcfg> push
ogcfg> quit

To see that the change has taken effect:

\$ cat /etc/hostname

A configuration change doesn't take effect util it is pushed to the configuration server. For example, from inside ogconfig-cli:

```
ogcfg> set system.hostname "opengear-lighthouse-new-again"
ogcfg> print system.hostname
ogcfg> quit
```

To see that the change did not take effect:

```
$ cat /etc/hostname
```

#### 10.5.3 Configuration validation from within ogconfig-cli

Configuration is internally validated before being applied, so that an incorrect configuration cannot be accidentally set. For example, from inside ogconfig-cli, setting an invalid ethernet link speed is rejected:

```
ogcfg> set system.net.physifs[0].ethernet.link_speed "1GB" ogcfg> push
Commit failed
   Messages: String is not in the list of allowed values
   Push command failed
```

ogcfg> quit

## 10.6 oglicdump

oglicdump is a shell-based tool for displaying and saving the current third-party licensing status of a Lighthouse instance.

When used without a switch, oglicdump writes the current status to STD OUT.

To write this status out to a file, or in machine readable form, or as a raw license container string, or to write out a subset of the licensing information (such as licenses for a given SKU), use one of the switches oglicdump supports:

## 10.7 sysflash

sysflash is the shell-based tool for upgrading a Lighthouse instance's system.

Basic sysflash syntax is as follows:

```
# sysflash [flags] [path/to/system-image.lg_upg | Percent-encoded URL to firmware-image.lg_upg]
```

Image filenames cannot include spaces. And, as the syntax example above notes, URLs must be Percent-encoded.

 $sysflash\ includes\ eight\ flags\ which\ modify\ the\ standard\ upgrade\ behaviour\ as\ well\ as\ the\ -h\ or\ --help\ flag,\ which\ returns\ all\ the\ available\ flags\ and\ their\ affects:$ 

```
-b, --board-name <name> Override board name (currently lighthouse-vm)
-B, --board-revision <version> Override board revision (currently 1.0)
-V, --vendor <vendor> Override vendor (currently opengear)
-I, --no-version-check Do not check software version for upgradability
-m, --no-migration Do not migrate current config. Start fresh.
-v, --verbose Increase verbosity (may repeat)
-o, --no-boot-once Do not modify bootloader (implies --no-reboot)
-r, --no-reboot Do not reboot after upgrading
-h, --help Print this help
```

## 10.8 Selecting nodes using shell-based tools

There are a number of ways to select nodes (also known as *console servers*) as targets on which to run a command. These can be used multiple times, or together, to select a range of console servers:

Select individually by name, address, Lighthouse VPN address or config index (as per --list-nodes output):

```
node-command --node-name BNE-R01-IM4248

node-command --node-address 192.168.0.33

node-command --node-index nodes-1
```

#### 10.8.1 Select all nodes

node-command --all

#### 10.8.2 Running commands on selected nodes

Once nodes are selected, the commands to be run for each can be given. These are run on each managed node, in parallel. Any command you can run from a node shell can be run on each managed node.

#### Note: all commands are run as root.

For example, to check the version on two specific, configured nodes, selecting one by name and the other by index, run the following command:

```
\verb|node-command --node-name| BNE-R01-ACM7004-5 --node-index| nodes-2 cat /etc/version|
```

Note: when using non-trivial selection arguments, check which target nodes have been selected on your initial command pass by using the —list—nodes switch rather than the final command.

## 11. System upgrades

A Lighthouse appliance's system can be upgraded using a . 1h\_upg image file.

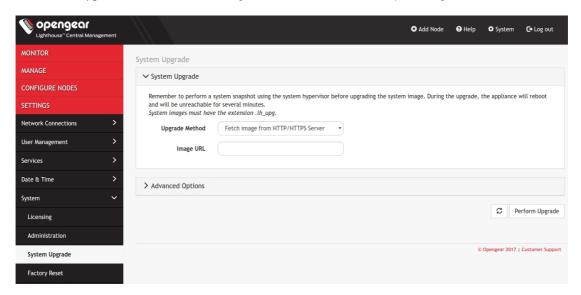
Note: The filename suffix . 1h\_upg is required.

However a system upgrade is carried out, once the upgrade is complete, the Lighthouse instance reboots. It will be unavailable during the reboot process.

## 11.1 Upgrading the system from within Lighthouse

To upgrade a Lighthouse instance's system using the Lighthouse UI:

- 01. Select Settings > System > System Upgrade.
- 02. Select the Upgrade Method (either Fetch image from HTTP/HTTPS Server or Upload Image).



If upgrading via Fetch image from HTTP/HTTPS Server:

- 01. Enter the URL for the system image in the  $\it Image URL$  text-entry field.
- 02. Click the *Perform Upgrade* button.

If upgrading via Upload Image:

- 01. Click the Choose file button.
- 02. Navigate to the directory containing the system-upgrade-image. 1h\_upg file.
- 03. Select the system-upgrade-image. 1h\_upg file and press Return.
- 04. Click the *Perform Upgrade* button.

Note: The *Advanced Options* section, which expands to present an *Upgrade Options* text-entry field, should only be used if a system upgrade is being performed as part of an Opengear Support call. If a specific option is required, the Opengear Support technician will specify it.

Once the upgrade has started, the System Upgrade page displays feedback as to the state of the process.

A system upgrade attempt will return the error *System version was not higher than the current version* if the selected image file is not, in fact, a more recent version than that already installed.

#### 11.2 Upgrading the Lighthouse system via the Local Terminal

To upgrade Lighthouse instance's system using the Lighthouse Local Terminal:

- 01. Select Manage > Lighthouse > Local Terminal.
- 02. At the [hostname] login: prompt, enter an administrator username and press Return.
- 03. At the Password: prompt, enter the administrator's password and press *Return*.

To use sysflash in conjunction with a .  $1h\_upg$  file available via an HTTP or HTTP server:

01. At the Local Terminal bash shell prompt enter:

sysflash http[s]%3A%2F%2Fdomain.tld%2Fpath%2Fto%2Ffirmware-upgrade-image.lh\_upg

#### 02. Press Return.

Note: as shown in the example URL above, URLs passed to sysflash *must* be Percent-encoded (also known as URL encoded).

To use sysflash in conjunction with a .  $1h\_upg$  file available via the local file system:

01. At the Local Terminal bash shell prompt enter: sysflash /path/to/system-upgrade-image.1h\_upg.

#### 02. Press Return.

sysflash also includes several flags that allow for variations in the standard system upgrade process. For the most part, these flags should not be used unless directed to do so by Opengear Support.

All nine flags are listed by running either of the following at a Local Terminal bash shell prompt:

- 01. sysflash -hor
- 02. sysflash --help

 $The same \ listing \ is \ presented \ in \ the \ sysflash \ entry \ of \ the \ Command \ line \ tools \ chapter \ above.$ 

# 12. Troubleshooting

## 12.1 Establishing the current Lighthouse instance version

#### 12.1.1 using the web UI

- 01. click *System* on the top right of the Lighthouse instance's web UI.
- 02. The Details menu appears, listing the Lighthouse instance's \*Current version\* and the \*Hostname\*.



#### 12.1.2 via the local Lighthouse shell

- 01. Click Manage > Lighthouse > Local Terminal
- 02. At the [hostname] login: prompt, enter an administrator username and press Return.
- 03. At the Password: prompt, enter the administrator's password and press Return.
- 04. At the bash shell prompt, enter cat /etc/version and press Return.
- 05. The current Lighthouse instance's version is returned to STD OUT. For example:

[administrator-username]@[hostname]:~# cat /etc/version 5.1.0

Note: the procedure above uses the Web UI to reach the Lighthouse Local Terminal. This is not the only way to reach the Lighthouse shell and cat /etc/version works in any circumstance where an administrator has access to the Lighthouse shell. For example, many of the Virtual Machine Manager applications that can run a Lighthouse instance offer virtual console access. If this is available and an administrator logs in to the Lighthouse shell via this console, the command string will work as expected.

#### 12.1.3 Other information sources related to a Lighthouse instance's version

Two other command strings can be useful when specifics about a particular Lighthouse instance are needed.

Both these commands can be run by an administrator with access to a running Lighthouse instance's bash shell.

First is cat /etc/sw\*. This command concatenates the following four files to STD OUT:

/etc/sw\_product
/etc/sw\_variant
/etc/sw\_vendor
/etc/sw\_version

#### For example:

# cat /etc/sw\*
ironman
release
opengear
5.1.0

Second is cat /etc/issue./etc/issue is a standard \*nix text file which, by default, contains system information for presenting before the system's login prompt. On a Lighthouse instance, etc/issue contains the vendor, the Ironman/Lighthouse version or the Console Server version and (optionally) the underlying hardware platform.

Two examples, showing some of the different information presented depending on the particulars of a Lighthouse instance:

```
# cat /etc/issue
OpenGear qemux86-64 Console Server 1.0.0 \n \l
# cat /etc/issue
Opengear Ironman 5.1.0 \n \l
```

### 12.2 Technical support reports

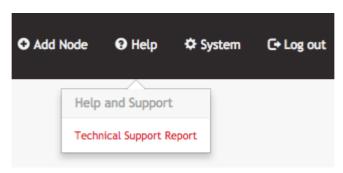
 $Lighthouse 5.1.0 \ can generate a technical support report that includes Lighthouse configuration information and the current system log for the Lighthouse VM.\\$ 

If you contact Opengear Technical Support, the support technician may ask for this report.

#### 12.2.1 Generate a support report via the Lighthouse interface

To generate a complete configuration and status report regarding a given Opengear Lighthouse 5.1.0 VM:

01. Select Help > Technical Support Report.



Note: Lighthouse generates this support report on demand and the report includes the current system log. This process can take several minutes.

02. Click Download support report.



This downloads a PKZip archive to your local system. The archive's filename is structured as follows:

```
support-[host-name]-[iso-8601-order-date-and-time-stamp].zip
```

It contains two files:

system.txt — the configuration information also presented in the *Technical Support Report* window. messages — the current  $Opengear\ Lighthouse\ 5.1.0\ VM$  system log.

The two files are also presented in the *Support Report* text box below the *Download support report* link. Because the report includes the current system log, this will almost certainly be a long but scrollable presentation. This presentation is, however, searchable using your web browser's built-in search function.

#### 12.2.2 Generate a support report via the local terminal

To generate a complete configuration and status report regarding a given Opengear Lighthouse 5.1.0 VM:

- 01. Select Manage > Lighthouse > Local Terminal.
- 02. At the [hostname] login: prompt, enter an administrator username and press Return.

- 03. At the Password: prompt, enter the administrator's password and press Return.
- 04. At the bash shell prompt, enter

support-report -z > /tmp/support.zip

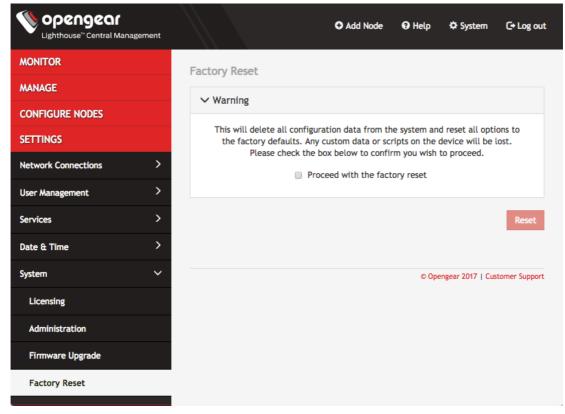
and press Return

Note: this is the recommended way of running the support-report command. The -z switch generates the same combined file as produced by the *Download support report* link noted in the Lighthouse UI-specific procedure above. And the redirect saves this generated PKZip file to /tmp/support.zip for retrieval at your convenience

## 12.3 Returning an Opengear Lighthouse instance to factory settings

To return an enrolled console server to its factory settings using Opengear Lighthouse 5.1.0:

- 01. Login to the *Opengear Lighthouse 5.1.0* web-based interface as root.
- 02. Select Settings > System > Factory Reset.



- 03. Check the *Proceed with the factory reset* checkbox.
- 04. Click the *Reset* button.

You must login as root for this to work. Other users, even those with full admininstrative privileges, do not have the permissions required to reset an *Opengear Lighthouse 5.1.0 VM* to its factory settings.

Alternatively, the following script, run from a shell, performs a full factory reset:

/usr/bin/factory\_reset

As with the Lighthouse-based procedure, only root can run this script. And, again as with the Lighthouse-based procedure, the script prompts for confirmation before performing the factory reset.

This procedure, and the shell script, are equivalent to logging in to console server's web-based management interface (see 'Connecting to a console server's web-management interface' above) and doing the following:

- 01. Select Administration
- 02. Check the Config Erase checkbox.
- 03. Click Apply.

Note: returning a console server to its factory settings in this fashion does *not* un-enroll said server from the *Opengear Lighthouse 5.1.0 VM*.

# 13. Technical support

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## 14.1 Opengear end-user license agreement

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